



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

SEP 11 2019
1200 New Jersey Avenue, SE
Washington, DC 20590

September 12, 2019

[REDACTED]
Bethesda, MD [REDACTED]

De [REDACTED]

NEF-109 rrr
Ref. No. 11242554

Thank you for your correspondence to the National Highway Traffic Safety Administration (NHTSA). Your correspondence was forwarded to NHTSA's Office of Enforcement. I am pleased to respond.

NHTSA is the Federal agency responsible for improving safety on our Nation's roadways. We monitor the adequacy of manufacturers' recall campaigns and can order manufacturers to recall and repair motor vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. We reviewed our database in an effort to identify whether a safety defect trend is related to the "service air bag" warning light illuminating in model year (MY) 2007 Chevrolet Suburban vehicles. At this time, there is insufficient evidence to indicate a defect trend that warrants opening a safety defect investigation. The information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention. For your information, an explanation of NHTSA's investigation and recall process is on our website at https://www.nhtsa.gov/sites/nhtsa.dot.gov/files/documents/mvdefectsandrecalls_808795.pdf. We recommend that you contact General Motors (GM) directly or a different dealer in your area for assistance in determining why the light came on and what repairs are needed to correct the problem.

Please note that a problem causing a "service air bag" warning light to illuminate in your MY 2007 Chevrolet Suburban is not known to be related to the safety defect identified in the Takata air bag recall for your vehicle (NHTSA Safety Recall Campaign No 16V-383). That recall addresses a problem with Takata front passenger-side air bag inflators, where in the event of a crash where the air bag deploys, the inflator could explode. The Takata air bag inflator recalls are the largest and most complex recalls in U.S. automotive history, and include 19 vehicle manufacturers and currently include approximately 56 million inflators in approximately 41.6 million vehicles in the United States alone.

RR
9-17-19
WD

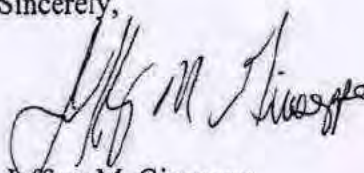
In November 2016, GM submitted a petition to NHTSA seeking permission to not repair certain vehicles currently included in the Takata air bag recalls, including your MY 2007 Chevrolet Suburban.¹ In the petition, GM claims that for a variety of reasons, including unique design differences in the inflator and unique vehicle factors, the defect is inconsequential to safety. Until NHTSA issues a decision, GM is not required to repair the vehicles covered in GM's petition, including Zone B MY 2007 Chevrolet Suburbans. NHTSA is carefully reviewing all of the relevant information and working toward issuing a final decision. Additional information on GM's petition, including analyses and data that GM has submitted and, once issued, NHTSA's decision, can be found in public docket NHTSA-2016-0124, which can be accessed at www.regulations.gov.

If NHTSA denies GM's petition, then GM will be required to provide a replacement part for your vehicle and other covered vehicles. In that event, when you receive a notification that parts are available, you should contact your local dealer to schedule a **free** repair immediately. In the event the dealership tells you that parts are not available after you are notified by GM that they are, NHTSA requests that you report that information to us, including the name of the dealership, names of employees with whom you spoke, the date and time of the contact with the dealership, and any other information you believe may be useful. You can report this information by calling NHTSA's Vehicle Safety Hotline at 888-327-4236, or by filling out an online report following the Takata Recalls instructions at <https://www-odi.nhtsa.gov/VehicleComplaint/>.

For the most up-to-date information on the Takata recalls, we encourage you to visit our website at www.nhtsa.gov/recall-spotlight/takata-air-bags. Further, we suggest that you check NHTSA's website at least twice per year for new safety recalls. You can search using your vehicle identification number (VIN) in the VIN Look-Up Tool.

I hope this information is helpful. If you have any questions, please feel free to contact me at 202-493-2631.

Sincerely,



Jeffrey M. Giuseppe
Associate Administrator,
Enforcement

¹ For reference, based on the Make, Model, Model Year, and location in Maryland (Zone B), MY 2007 Chevrolet Suburbans are in Priority Group 6 in NHTSA's Coordinated Remedy Program.

Mapp, Tammy (NHTSA)

From: Korkor, Julie (NHTSA)
Sent: Monday, August 05, 2019 8:48 AM
To: Mapp, Tammy (NHTSA)
Subject: FW: NHTSA Recall Number16V383 issued: May 27,2016 The necessity of a remedy is dependent upon NHTSA's decision on GM's Petition for Inconsequentiality.

Tammy,

Please control the incoming from [REDACTED] Bethesda, MD [REDACTED] to Heidi. The Doc Type should be HRK. Notify me when done.

Thanks,

Julie Korkor

Office of Executive Correspondence
U.S. Department of Transportation
National Highway Traffic Safety Administration
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Washington, DC 20590
202-366-5470 (office)
julie.korkor@dot.gov (email)



2019 AUG - 5 A. 9. 09
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
U.S. DEPARTMENT OF TRANSPORTATION

From: King, Heidi (NHTSA)
Sent: Sunday, August 04, 2019 8:53 AM
To: Hench, Stephen (NHTSA) <stephen.hench@dot.gov>; Korkor, Julie (NHTSA) <julie.korkor@dot.gov>
Cc: Ridella, Stephen (NHTSA) <Stephen.Ridella@dot.gov>; Morrison, Jonathan (NHTSA) <Jonathan.Morrison@dot.gov>
Subject: Fwd: NHTSA Recall Number16V383 issued: May 27,2016 The necessity of a remedy is dependent upon NHTSA's decision on GM's Petition for Inconsequentiality.

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From: [REDACTED]
Sent: Sunday, August 4, 2019 8:49:59 AM
To: King, Heidi (NHTSA) <heidi.king@dot.gov>
Cc: Martinez, Raymond P. (FMCSA) <Raymond.Martinez@dot.gov>; tony.cervone@gm.com <tony.cervone@gm.com>
Subject: NHTSA Recall Number16V383 issued: May 27,2016 The necessity of a remedy is dependent upon NHTSA's decision on GM's Petition for Inconsequentiality.

Heidi King
Deputy Administrator
National Highway Traffic Safety Administration
Washington, DC

Dear Ms. King:

Yesterday (8/3/19) the "Service Airbag" warning light came on my vehicle.

The Safety Risk notice recall states that: **"The propellant in some types of Takata airbag inflators can degrade over time, especially after long term exposure in hot and humid regions. If the propellant degrades to a certain level, the inflators may rupture during deployment, causing serious or fatal injuries."**

I took the vehicle to Ourisman Chevy in Rockville, MD. They told me that there's nothing that they can do to fix the vehicle. They also said that "it is probably safe to drive the vehicle."

Probably safe is not good enough. We plan to drive this vehicle to Chicago later this week.

What can NHTSA do to direct GM to replace the airbag assembly?

I look forward to your prompt response.

Sincerely,

[REDACTED]

Bethesda, MD

cc: Tony Cervone, Senior Vice President, Global Communications, General Motors Company

May 27, 2016

Manufacturer Recall Number 2049152

NHTSA Recall Number 16V383

Recall Status **Recall Incomplete, remedy not yet available**

<https://www.nhtsa.gov/recalls?vin=1gnfk16377j258409#vinl> Incomplete, remedy not yet available

Summary

Takata Corporation ("Takata") has decided that a defect which relates to motor vehicle safety exists in certain 2007-2008 Cadillac Escalade, Escalade ESV, Escalade EXT, Chevrolet Avalanche, Silverado 1500, Suburban, Tahoe, GMC Sierra 1500, Yukon, and Yukon XL vehicles. This is based upon Takata's decision that front passenger airbag inflators it supplied to GM are defective. GM has submitted to NHTSA a Petition for Inconsequentiality and NHTSA has granted GM until August 2017 to complete its investigation and to submit all data supporting the petition. If the petition is denied, GM will conduct a recall of the airbag inflators covered by Takata's defect information report. For more information visit www.regulations.gov and search for Docket No. NHTSA-2016-0124.

Safety Risk

The propellant in some types of Takata airbag inflators can degrade over time, especially after long term exposure in hot and humid regions. If the propellant degrades to a certain level, the inflators may rupture during deployment, causing serious or fatal injuries.

Remedy

The necessity of a remedy is dependent upon NHTSA's decision on GM's Petition for Inconsequentiality. Additional information will be available following that decision. In the meantime, you can also check the status of this recall at my.gm.com/recalls. GM considers your vehicle safe to drive.

Manufacturer's Notes

Visit manufacturer website at <https://my.gm.com/recalls> for more information.

Box NHTSA Statement

If the manufacturer has failed or is unable to remedy this safety recall for your vehicle in a timely manner, please contact the NHTSA Vehicle Safety Hotline at: 1-888-327-4236 or TTY: 1-800-424-9153 or file an online complaint with NHTSA.

National Highway Traffic Safety Administration
National Highway Traffic Safety Administration

1200 New Jersey Avenue, SE
Washington, DC 20590

1-888-327-4236
1-800-424-9153 (TTY)

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[https://my.gm.com/recalls?vin=1GNFK16377J\[REDACTED\]](https://my.gm.com/recalls?vin=1GNFK16377J[REDACTED])

GM RECALL CENTER

If a recall has been issued for your GM vehicle, including Chevrolet, Buick, GMC, Cadillac, Pontiac, Oldsmobile, Saturn, HUMMER or SAAB, find it here.

The following recalls and programs have been found for your 2007 Chevrolet Suburban
VIN: 1GNFK16377J [REDACTED]

Results last updated: Aug 04, 2019

Recalls and/or programs for your vehicle in which repairs have not been completed are listed below.

Safety & Non-Compliance Recalls

What's this?

GM Recall #:

2049152

NHTSA #

16V383

Date Issued:

May 27, 2016

Recall Title:

Passenger Airbag Inflators

Recall Description:

Takata Corporation ("Takata") has decided that a defect which relates to motor vehicle safety exists in certain 2007-2008 Cadillac Escalade, Escalade ESV, Escalade EXT, Chevrolet Avalanche, Silverado 1500, Suburban, Tahoe, GMC Sierra 1500, Yukon, and Yukon XL vehicles. This is based upon Takata's decision that front passenger airbag inflators it supplied to GM are defective. GM has submitted to NHTSA a Petition for Inconsequentiality and NHTSA has granted GM until August 2017 to complete its investigation and to submit all data supporting the petition. If the petition is denied, GM will conduct a recall of the airbag inflators covered by Takata's defect information report. For more information visit www.regulations.gov and search for Docket No. NHTSA-2016-0124.

Safety Risk Description:

The propellant in some types of Takata airbag inflators can degrade over time, especially after long term exposure in hot and humid regions. If the propellant degrades to a certain level, the inflators may rupture during deployment, causing serious or fatal injuries.

Repair Description:

The necessity of a remedy is dependent upon NHTSA's decision on GM's Petition for Inconsequentiality. Additional information will be available following that decision. In the meantime, you can also check the status of this recall at my.gm.com/recalls. GM considers your vehicle safe to drive.

Recall Status: INCOMPLETE. REMEDY NOT YET AVAILABLE