

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#); [REDACTED]
Cc: [REDACTED]
Subject: ODI# 11242006 Saab documents
Date: Tuesday, February 25, 2020 9:38:14 AM

Contact provided no other description with email.

[REDACTED]
Customer Service Representative



8300 Greensboro Drive, Suite 600, McLean, VA 22102

240-247-8812 (Desk) | 240-241-5625 (Fax) | www.telesishq.com

Contracting Vehicles: GSA FSS 70, GSA 8(a) STARS II, CIO SP3 (SB), Seaport-e, ITES-3S, RS3

Certifications: CMMI-DEV2; CMMI-SVC3; ISO20000; ISO9001; ISO27001

Partnerships: MS SILVER-Devices & Deployment; AWS Standard Consulting Partner; Blackberry Authorized Reseller Partner

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App Store, iOS Version: <https://itunes.apple.com/us/app/telesis-jobs/id1364104100?mt=8>

Google Play, Android Version

Check out our current job openings INFORMATION REDACTED PURSUANT TO THE FREEDOM

Ask me how you can earn up to \$100,000 per year OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

This email and any files transmitted
may contain information that

is confidential, privileged, or otherwise
to whom they are addressed and

Sent from [Mail](#) for Windows 10



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

06-AUG-2019

Repository ☐

Reference No.
11242006

OWNER INFORMATION (Type or Print)

Name

Address

City CHICAGO

State IL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

YS3FB49S351

Make

SAAB

Model

9-3

Model Year

2005

Date Purchased

11-5-2018

Dealer's Name and Telephone Number

WESTCHESTER AUTO SALES 708-409-0100

Engine:

No: Cylinders

Fuel Type:

Original Owner

☐

Dealer's City

WESTCHESTER, IL

State

IL

Zip Code

60154

4

91

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Multiple Failure:

Incident Date(s)

02-AUG-2019

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: FUEL/PROPULSION SYSTEM (PWS)

Failure Mileage

74000

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes

☒ No

Fire

☒ Yes

☐ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2005 SAAB 9-3. THE CONTACT STATED WHILE TRYING TO START THE VEHICLE, HE HEARD AN ABNORMAL NOISE. THE CONTACT STATED HE SAW SMOKE COMING THE HOOD. THE CONTACT STATED NO WARNING LIGHTS ILLUMINATED. THE CONTACT STATED HE EXITED THE VEHICLE AND WAS INFORMED FIRE WAS COMING FROM A FUEL LEAK ON THE FRONT PASSENGER SIDE. THE CONTACT STATED A BYSTANDER CAME WITH A FIRE EXTINGUISHER AND EXTINGUISH THE FIRE. THE CONTACT STATED THERE WERE NO INJURIES OR MEDICAL ATTENTION NEEDED. THE VEHICLE WAS TOWED TO AN INDEPENDENT MECHANIC. THE CONTACT CALLED THE LOCAL DEALER FLIKKEMA SAAB LOCATED AT 2424 176TH ST, LANSING, IL 60438, (708) 474-1933, AND WERE MADE AWARE OF FAILURE. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED AS OF YET. THE MANUFACTURER HAD BEEN INFORMED OF FAILURE. THE FAILURE MILEAGE WAS 74,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

LABOR DESCRIPTION	TECH	TOTAL
OIL AND FILTER CHANGE (FULL-SYNTHETIC) -EXTENDED LIFE OIL CHANGE, RECOMMENDED -EVERY 7,500 MILES OR 1 YEAR.	MW	36.00
TAILLIGHT LENS CAME OFF - PRE PAY FOR PART - PAY LABOR WHEN WE INSTALL - OWNER	MW	.00

FLIKKEMA MOTORS INC

"Depend On Us For All Your Automotive Service Needs"

2424 E 176TH ST - LANSING IL 60438

(708) 474-1933

INVOICE

Acct No: [REDACTED]

Chicago IL [REDACTED]

H: [REDACTED]

PL PLATE [REDACTED]

2005 SAAB 9-3 2.0T 4DR (344)
PRCHMNT SLVR MET#293 07-02-05 DA0506
16V 2.0L 210HP B207R

VIN: YS3FB49S 3 51 [REDACTED]
No license plate on file

Page: 1 of 1

IN / OUT

In: 02-15-2019
Time: 07:35 AM
Odom: 68445
Out: 02-15-2019
Time: 08:20 AM
Odom: 68445

QTY	PART DESCRIPTION	PART NUMBER	LIST	TOTAL
1.00	OIL FILTER N9-3,N9-5 4CYL	12605566	9.14	9.14
6.00	OIL OW-40 (FULL-SYNTH) BULK	0221317	9.95	59.70
1.00	OIL FILTER ORING N9-3,N9-5	12580255	4.28	4.28
1.00	DRAIN PLUG WASHER N9-3,N9-5,97	3536966	2.44	2.44
1.00	WASHER FLUID (GAL)	0215830	3.50	3.50
1.00	FLUID TOP OFF - MISC	0221069	8.00	8.00
1.00	OIL FILTER DISPOSAL	FS	1.50	1.50
1.00	TAIL LIGHT N9-3 LH (03-07)	12777312	208.34	208.34

No returns on electrical or fuel
50% restocking on special order parts

ALL PARTS ARE NEW
UNLESS OTHERWISE
SPECIFIED

CONSUMER RIGHTS NOTICE

YOU ARE ENTITLED TO A PRICE ESTIMATE FOR THE REPAIRS YOU HAVE AUTHORIZED. THE REPAIR PRICE MAY BE LESS THAN THE ESTIMATE, BUT SHALL NOT EXCEED (1) ANY PRICE LIMITED OR (2) ANY PARTS AND LABOR ESTIMATE BY MORE THAN 10%. ADDITIONAL REPAIRS MAY NOT BE PERFORMED WITHOUT YOUR CONSENT. YOU MAY WAIVE YOUR RIGHT TO A WRITTEN ESTIMATE AND REQUIRE THAT YOU BE NOTIFIED IF THE PRICE EXCEEDS AN AMOUNT YOU HAVE SPECIFIED.
I HEREBY AUTHORIZE THE REPAIR WORK HEREIN AFTER SET FORTH TO BE DONE ALONG WITH THE NECESSARY PERMISSION TO OPERATE THE CAR OR TRUCK.

U = Used R = Rebuilt W = Warranty

Labor	36.00
Parts	296.90
Sublet	.00
Supplies	6.66
Disposal	.00
Subtotal	339.56
Tax	28.69
TOTAL	368.25

Ref: 6 WAITING

FLIKKEMA MOTORS INC
2424 E 176TH ST
LANSING, IL 60438
708-474-1933

DEBIT SALE

REF# [REDACTED]
RRN: 21542819
08/28/19

Batch # [REDACTED]
02/15/19
APPR CODE: 039788
Trace: 1

DEBIT [REDACTED]

Swiped

AMOUNT \$368.25

APPROVED

THANK YOU

CUSTOMER COPY

PB AUTOMOTIVE ENTERPRISE
5149 W 47TH ST
CHICAGO, IL 60638
(773) 767-4700

PB AUTOMOTIVE ENT.
5149 W. 47TH ST.
CHICAGO IL 60638
773-767-4700

SALE

MID: 000026609099

page 1

TD: 004

REF#

Invoice

Batch #

RRN: 540100002

08/29/19

12:18:07

L 1998 CC L4 DOHC

Day Phone

Tag/State

APPR CODE: 024871

VISA

Swiped

AM

Odometer In : 0

Odometer Out : 0

AM

AM

AMOUNT

\$393.38

APPROVED

CUSTOMER COPY

1
1
1
1
1
1
1
1
4.5
1
1
1

Description

Condition

Unit Price

Price

FUEL INJECTORS (WP)

\$82.95

\$165.90

PONENTS ARE 30 DAYS WARRANTY

GROUND CABLE (USED)

\$6.50

\$6.50

MASTER CYLINDER RESERVOIR (USED)

\$25.00

\$25.00

BRAKE FLUID

\$4.50

\$4.50

POWER STEERING RESERVOIR (USED)

\$20.00

\$20.00

COOLANT EXPANSION TANK (USED)

\$25.00

\$25.00

COOLANT/GAL

\$13.85

\$13.85

EVAP PURGE VALVE HOSE

\$12.00

\$12.00

EVAP PURGE VALVE

\$18.00

\$18.00

EVAP PURGE VALVE HOSE (TO CANISTER)

\$25.00

\$25.00

MANIFOLD ABSOLUTE PRESSURE SENSOR HOSE

\$10.00

\$10.00

LABOR/DIAGNOSTIC

\$79.00

\$355.50

STARTER RELAY (USED)

\$15.00

\$15.00

LABOR/DIAGNOSTIC

\$60.00

\$60.00

SHOP SUPPLIES

\$2.00

\$2.00

Labor

\$415.50

Parts

\$342.75

Sublet/Misc.

\$0.00

Supplies Charges

\$0.00

Charges

\$0.00

Sales Tax

Tax @ \$342.75 * 10.2500%

\$35.13

Total Due

\$793.38

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express garagekeeper's lien is hereby acknowledged on above vehicle to secure the amount or repairs thereto. All Vehicles left over 48 hrs. after repairs are completed WILL INCUR A \$80.00 PER DAY STORAGE FEE. 24 Month or 24,000 Mile Warranty On Repairs. NO WARRANTY ON CUSTOMER SUPPLIED PARTS. CITY OF CHICAGO BUSINESS LICENSE #2215392

Customer Signature

Date

Cash 400.00
Bal 393.38
Total 793.38
393.38
393.38
393.38

PB AUTOMOTIVE ENT.

5149 W. 47TH ST.
CHICAGO IL 60638
773-767-4700

6/8/2019 12:43 PM

page 1

Invoice [REDACTED]

Vehicle : 2005 Saab 9-3 2.0 L 1998 CC L4 DOHC
VIN : YS3FB49S351 [REDACTED]
Created : 6/8/2019 12:38:48 PM
Complete : 6/8/2019 12:41:59 PM
Invoiced : 6/8/2019 12:41:59 PM
Contact : [REDACTED]

Day Phone : [REDACTED]
Tag/State : [REDACTED]
Odometer In : 0
Odometer Out : 0

Qty	Code/Tech*	Reference	Description	Condition	Unit Price	Price
1			FRONT SUBFRAME		\$386.00	\$386.00
3.3			LABOR/DIAGNOSTIC		\$79.00	\$260.70
			Labor			\$260.70
			Parts			\$386.00
			Sublet/Misc.			\$0.00
			Supplies Charges			\$0.00
			Charges			\$0.00
			Sales Tax			\$39.57
				Tax @ \$386.00 * 10.2500%		\$39.57
				Cash \$366.27	Paid	\$686.27

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Customer Signature [REDACTED]

Date

6-8-19

[REDACTED]

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#); [REDACTED]
Cc: [REDACTED]
Subject: Tracking number11242006
Date: Tuesday, February 25, 2020 9:47:55 AM

Contact provided not description with email.

[REDACTED]
Customer Service Representative



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Google Play, Android Version: <https://play.google.com/store/apps/details?id=com.telesisjobs>

Check out our current job openings at: <http://www.telesishq.com/careers/search-open-jobs/>

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