INFORMATION REDACTED PURSUANT TOTHE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

July 13, 2019

JUL 2 2 2019

National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Wasahington, DC 20590

CL-11234413-1152

Dear Sir, Madame, to whom it may concern,

I wish to report to you a scary incident of unintended acceleration that I experienced while parking my 2017 Lincoln MKC vehicle (VIN 5LMCJ1C94HU[redacted], leased from Hines Park Lincoln, here in Canton, MI . Please see attached copies of related information in my correspondence with the dealership, for your knowledge and for the record, hoping it may be helpful in your investigative work to prevent similar or potentially more serious consequences to occur to other drivers.

On January 16, 2019, while easing my way to a stop in a printing store's parking lot, just about a couple of feet in front of a low cement stop-barrier, my car suddenly and unexpectedly surged violently forward, going over the barrier and across the sidewalk just behind the barrier. In the process I could not prevent the car from hitting the store's small parking sign attached to a metal pole alongside the cement barrier. Worst of all, the car continued in its burst onward across the sidewalk (thank God there were no people passing by there at the time) and unto an adjacent main road, despite my desperate tries to pump the break pedal to slow the surge and at the same time steer the vehicle back to a safe area. Fortunately other cars on either side of the road were enough of a distance away to be able to slow down, thus preventing a very possible serious accident from happening, while somehow I was able to maneuver the car back off the road. Scary stuff, to be sure, though I sustained no injury, but the estimated cost to repair the car, which sustained some damage on its right-front side, was $1200.

Immediately after the incident I drove the car to the nearby dealer where I had leased the car, to report what happened and to have the car checked. There I was met with skepticism by the Service Department attendant who, after a cursory check of the instruments on the car said that there were no indications of any anomaly and added that I probably pressed the gas pedal instead of the brake... (imagine, while I was coming to a stop in parking lot !) I had to insist to have the attendant file a report to keep the car at the service center there and have it checked thoroughly, and to obtain a loner car until then. The courteous salesperson who had leased me the car, Mr. Kevin Garrett, also came by, but and he offered no help while non-committed in his comments. The next day I was contacted by the dealership saying that my car was checked and that it showed nothing wrong, for which I needed to return the loner car and to pick-up my dented car and have it repaired at my expense. I subsequently contacted the director of Hines Park Marketing Sales and Service, Kevin Cour, and filed a detailed complaint to him through an e-mail survey that he sent me to fill (see attached copies of correspondence in merit). Mr. Cour seemed interested in resolving my concerns, and apparently he spoke with or forwarded my complaint to an appropriate Hines Park colleague for further action, since Mr. Cour later contacted me, twice, asking whether Hines Park Lincoln, Inc. had resolved my concerns. To this day I haven't heard from anyone else at Hines Park other than receiving the attached copy of a Happy Birthday form letter and for solicitations to lease another new car, with no mention whatsoever, written or orally, about knowledge of any reference in their records about my report on the unintended acceleration issue. So much for genuine customer service and care, and I'll look for another car dealer for my next lease, but in all good conscience, I couldn't let this go bye without writing to you. Will appreciate your confirming receipt of this letter, and any comments. Thank you!

[redacted]

Canton, MI [redacted]

TG
7-23-19
VD

Subject: Re: Did Hines Park Lincoln, Inc. resolve your concerns?
From: [redacted]
Date: 2/12/2019, 11:20 AM
To: CustomerViewpoint@customerviewpointfeedback.com

I experienced the unintended acceleration incident on Wednesday afternoon, January 16, 2019, while parking my leased MKC 2017 LINCOLN car, in Canton, MI.

Hello Mr. Cour,

I have responded, at length to this same note from you, last night. Again without being able to make a copy of my feedback. Still can't understand why you wouldn't let your customers make a copy of their reply. In any case, the response to your inquiry as to whether anyone at Hines Park Lincoln has resolved my concerns is: NO. No one contacted me, and I'm still continuing to look into this matter, trying to find more information about reports of unintended sudden acceleration involving in particular Ford Mercury cars. There's plenty out there to read - as I described in my two previous feedback reports to your office - and that's why I would greatly appreciate your sending me copies of what I wrote, so that I can have a complete file to make a final report of my findings and of the unsympathetic and unconcerned hearing of what I described to the service advisor when I reported the incident, to send to Hines Park Lincoln and to other appropriate entities, such as the NHTSA and other consumer advocate organizations.

Thank you for your attention and interest in this matter.

On 2/11/2019 9:11 PM, Lincoln Customer Viewpoint wrote:

> **Quick Lane Logo**
>
> Please take a minute to tell us how the concerns you identified about your 2017 Lincoln MKC service experience have been addressed by Hines Park Lincoln, Inc.
>
> **Please respond by 03/13/2019**
>
> START NOW

Thank you

Kevin Cour
Director Marketing Sales & Service
Lincoln Motor Company

tried it
NOTHING HAPPENED

This email was sent to: [redacted]

If you experience issues with the button, please copy and paste this URL in your browser:
https://www.lincolncvp.com/login.php?lang=us&bid=03&cid=us&tid=12&ticket=D9FA376742&sfid=2

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View our Privacy Policy

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Lincoln Customer Viewpoint | P.O. Box 930 | Ann Arbor, MI 48106-0930

Tel A Joe
Arpomis

NHTSA

HTTPS://WWW.NHTSA.GOV/RECALLS
All lower case

Subject: Re: [redacted] your feedback matters to the Lincoln Motor Company
From [redacted]
Date: 2/9/2019, 2:20 PM
To: CustomerViewpoint@customerviewpointfeedback.com

Dear Sir or Madam Manager,

I responded to your request for feedback, but I wanted to make a copy of the correspondence, since I wrote a detailed report of a shocking incident - a sudden acceleration of my 2017 MKC, leased from Hines Park Lincoln, Inc - which occurred to me, which could have caused a serious accident, and that resulted in significant damage to the car. I understand that the process of responding to your survey about providing feedback on the service that I received - when I readily went to Hines Park Lincoln to report the incident right after it happened - did not permit my making a copy of my response (!?).

However I was told that I could request a copy of the completed feedback questionnaire , for my file. Thinking that the information I sent you about the incident might have elicited a response from you, I waited for the last week or so before going any further, but having received no response so far I will appreciate first of all ensuring that I receive a copy of my completed questionnaire, before taking any other warranted steps.

Thank you,

[redacted]

On 1/28/2019 10:40 PM, Lincoln Customer Viewpoint wrote:

> Lincoln Logo
>
> **Thank you for choosing Hines Park Lincoln, Inc. for your recent 2017 Lincoln MKC service.**

As a valued Lincoln client, your feedback is important to us in order to continuously improve and provide the best experience at Hines Park Lincoln, Inc. We appreciate you completing this brief survey.

Please rate your overall service experience at Hines Park Lincoln, Inc.

(where 1 star = Poor and 5 stars = Excellent)

POOR **EXCELLENT**

OR If you no longer own the vehicle, click here

This survey will close on 02/27/2019.

Thank you again for choosing Hines Park Lincoln, Inc. and for giving us your feedback.

Sincerely,

Kevin Cour
Director, Marketing Sales & Service
Lincoln Motor Company

Note: Your information is not shared or disclosed to outside parties for their own sales or marketing purposes.

This email was sent to [redacted]

If you experience issues with the "5 Star" link, please copy and paste this URL into your browser:
https://www.lincolncvp.com/login.php?lang=us&bid=03&cid=us&tid=12&ticket=D9FA376742&sfid=1

Please do not reply to this e-mail, as the mailbox is not monitored.

Opt Out of future e-mail related to Customer Viewpoint

View our Privacy Policy

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Lincoln Customer Viewpoint | P.O. Box 930 | Ann Arbor, MI 48106-0930

HINES PARK LINCOLN, INC.

Your Dealer For Life
bodyshop@hinespark.com
41000 CAPITAL DR, CANTON, MI 48187
Phone: (734) 455-6305
FAX: (734) 455-6346

Workfile ID: [redacted]
Federal ID: 381917298
State ID: F138918

Preliminary Estimate

Customer: [redacted]

Job Number:

Written By: BRIAN PERKINS

Insured: [redacted]
Type of Loss:
Point of Impact:

Policy #:
Date of Loss:

Claim #:
Days to Repair: 0

Owner:
[redacted] Business

Inspection Location:
HINES PARK LINCOLN, INC.
41000 CAPITAL DR
CANTON, MI 48187
Repair Facility
(734) 455-6305 Business

Insurance Company:

VEHICLE

2017 LINC MKC Premiere FWD 4D UTV 4-2.0L Turbocharged Gasoline Gasoline Direct Injection SILVER

VIN: 5LMCJ1C94HU[redacted]
License:
State:

Interior Color:
Exterior Color: SILVER
Production Date:

Mileage In:
Mileage Out:
Condition:

Vehicle Out:
Job #:

TRANSMISSION
Automatic Transmission

POWER
Power Steering
Power Brakes
Power Windows
Power Locks
Power Mirrors
Heated Mirrors
Power Driver Seat
Power Passenger Seat
Memory Package

DECOR
Dual Mirrors
Privacy Glass
Console/Storage
Overhead Console

CONVENIENCE
Air Conditioning
Intermittent Wipers
Tilt Wheel
Cruise Control
Rear Defogger
Keyless Entry
Alarm
Message Center
Steering Wheel Touch Controls
Rear Window Wiper
Telescopic Wheel
Climate Control
Backup Camera w/Parking Sensors
Remote Starter

RADIO
AM Radio
FM Radio
Stereo
Search/Seek
CD Player
Auxiliary Audio Connection
Satellite Radio

SAFETY
Drivers Side Air Bag
Passenger Air Bag
Anti-Lock Brakes (4)
4 Wheel Disc Brakes
Traction Control
Stability Control
Front Side Impact Air Bags
Head/Curtain Air Bags
Hands Free Device
Xenon Headlamps

ROOF
Luggage/Roof Rack

SEATS
Bucket Seats
Reclining/Lounge Seats
Heated Seats

WHEELS
Aluminum/Alloy Wheels

PAINT
Clear Coat Paint

OTHER
Rear Spoiler

TRUCK
Power Trunk/Gate Release

Get live updates at www.carwise.com/e/3x9utY

Preliminary Estimate

Customer: [redacted]

Job Number:

2017 LINC MKC Premiere FWD 4D UTV 4-2.0L Turbocharged Gasoline Gasoline Direct Injection SILVER

Line		Oper	Description	Part Number	Qty	Extended Price $	Labor	Paint
1	**FRONT BUMPER & GRILLE**							
2	**	Repl	A/M Valance rivet	W704342S300	4	10.00		
3			O/H front bumper				3.3	
4		Repl	Ornament	EJ7Z5842528A	1	51.78	Incl.	
5	**	Repl	A/M KEYSIQ Bumper cover w/o park assist w/o tow hook	EJ7Z17D957AA	1	507.00	Incl.	2.8
6			Add for Clear Coat					1.1
7	**	Repl	RECOND Valance	EJ7Z17626AA	1	179.00	Incl.	
8	#	Subl	Hazardous waste removal		1	4.00 X		
9	#	Repl	Flex additive		1	12.00		
				SUBTOTALS		**763.78**	**3.3**	**3.9**

ESTIMATE TOTALS

Category	Basis		Rate	Cost $
Parts				759.78
Body Labor	3.3 hrs	@	$ 40.00 /hr	132.00
Paint Labor	3.9 hrs	@	$ 40.00 /hr	156.00
Paint Supplies	3.9 hrs	@	$ 28.00 /hr	109.20
Miscellaneous				4.00
Subtotal				1,160.98
Sales Tax	$ 868.98	@	6.0000 %	52.14
Grand Total				**1,213.12**

MyPriceLink Estimate ID / Quote ID:

[redacted]

RUST REPAIRS ARE NOT GUARANTEED.

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF AFTERMARKET CRASH PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. WARRANTIES THAT APPLY TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER, DISTRIBUTOR, OR INSURER OF THESE PARTS.

Customer: [redacted] **Job Number:**

2017 LINC MKC Premiere FWD 4D UTV 4-2.0L Turbocharged Gasoline Gasoline Direct Injection SILVER

Estimate based on MOTOR CRASH ESTIMATING GUIDE and potentially other third party sources of data. Unless otherwise noted, (a) all items are derived from the Guide DR2MJ15, CCC Data Date 1/10/2019, and potentially other third party sources of data; and (b) the parts presented are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships. OPT OEM or ALT OEM parts may reflect some specific, special, or unique pricing or discount. OPT OEM or ALT OEM parts may include "Blemished" parts provided by OEM's through OEM vehicle dealerships. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor data provided by third party sources of data may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM, A/M or NAGS. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2019 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

SYMBOLS FOLLOWING PART PRICE:
m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category. X=Miscellaneous Non-Taxed charge category.

SYMBOLS FOLLOWING LABOR:
D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category. M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

OTHER SYMBOLS AND ABBREVIATIONS:
Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blnd=Blend. BOR=Boron steel. CAPA=Certified Automotive Parts Association. D&R=Disconnect and Reconnect. HSS=High Strength Steel. HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace. R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel. Sect=Section. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

CCC ONE Estimating - A product of CCC Information Services Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:
BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.

Customer: [redacted]

Job Number:

2017 LINC MKC Premiere FWD 4D UTV 4-2.0L Turbocharged Gasoline Gasoline Direct Injection SILVER

PARTS SUPPLIER LIST

Line	Supplier	Description	Price
5	Keystone-Insurance-A-Wayne 35660 CLINTON STREET WAYNE MI 48184 (800) 594-9084 (734) 542-9264	#FO1000698 A/M KEYSIQ Bumper cover w/o park assist w/o tow hook	$ 507.00
7	Keystone-Insurance-A-Wayne 35660 CLINTON STREET WAYNE MI 48184 (800) 594-9084 (734) 542-9264	#FO1095263R RECOND Valance	$ 179.00

LINCOLN

DEALER REGISTRATION NO. F102094

HINES PARK LINCOLN, INC.

40601 Ann Arbor Road
PLYMOUTH, MICHIGAN 48170
Telephone (734) 453-2424
www.hinespark.com

Member of the
HINES PARK AUTOMOTIVE FAMILY

Hines Park Lincoln
Plymouth (734) 453-2424

Hines Park Ford
New Hudson (248) 437-6700

www.hinespark.com

Hines Park
Collision
Hag & Capitol

[redacted]

Adv: 525 DAVID MENGEL	[redacted]	Licens[redacted]	5LMCJ1C94 H[redacted]	Page 1 (Last)	Invoice [redacted]

Invoice to	Driver/Owner Information
[redacted] CANTON, MI [redacted] [redacted] Cell [redacted] Home: [redacted]	[redacted] CANTON, MI [redacted] Cell: [redacted] Home [redacted]

For Office Use			Vehicle Information	
Odometer in: 24610 Out:		Dist: 1FA WAR C W Prelim	17 LINCOLN MKC FWD 4DR SUV SILVER	
Begin: 01/16/19	Done: 01/17/19	Invoiced: 01/17/19 10:48 RP	Inservice: 09/13/16	Sold: 09/13/16

Customer Concern

		Operation	Tech	Units	Amount
Concern 51	C/S VEHICLE LURCHED FORWARD WHILE PULLING INTO A PARKING SPACE AND FOOT WAS RIDING THE BRAKE. NO LIGHTS OR MESSAGES APPEARED IN THE CLUSTER				
Correction	PERFORMED EEC TEST NO CODES CHECKED OPERATION OF SENSORS ALL OK ROAD TEST PID MONITOR DISPLAY TO RECORD ANY FAULTS NONE FOUND CHECKED FOR RELATED SSM'S OR TSB'S NONE FOUND CANNOT DUPLICATE ANY FAULTS AT THIS TIME OR VERIFY CONCERN.	12650D	561	0.2	
51-1	PID RECORDER/MONITOR TEST WITH ROAD TEST Tech 561 VESS, WILLIAM B	12650D81	561	0.5	

		Operation	Tech	Units	Amount
Concern 53	LINCOLN LOANER VEHICLE				
Correction	LINCOLN LOANER CAR RECEIVED Tech 999 DO ALL, TECHNIC	LOANER	999	0.0	
Type: W	Line Flags: NOS				

Summary of Charges for Invoice [redacted]	Payment Distribution for Invoice [redacted]

Attention: The following Invoices also exist
CUS - CUST PAY

If you have any questions - please see DAVID MENGEL

DISCLAIMER OF WARRANTIES

Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law. All repairs and parts listed were furnished in compliance with the Michigan State Repair Act PA300.

ALL PARTS NEW
UNLESS
SPECIFIED OTHERWISE

X _____
CUSTOMER SIGNATURE

UCS©2004

CUSTOMER

Click below for Sudden Acceleration Incidents by Manufacturer

Audi
BMW
Chrysler/ Jeep
Daewoo
Ford
General Motors
Honda
Hyundai/Kia
Jaguar
Land Rover
Mercedes
Mitsubishi
Nissan
Renault
Toyota
Toyota/ Lexus
Volvo

A Note on Automobile Cruise Control Faults and Sudden or Unintended Acceleration

by Dr Antony Anderson C.Eng FIEE/FIET

9.5 SUDDEN ACCELERATION INCIDENTS, RECALLS AND LITIGATION

FORD SUDDEN ACCELERATION INCIDENTS

- **May 14th 2014 CBC NEWS** [redacted] "Ford truck's unintended acceleration unsafe"**says** [redacted] **says there's a "ghost" in the vehicle's electrical system'. Reported incident relates to 2013 Ford F150 truck. "I pulled out to pass a car, and when I pulled out, I accelerated. I took my foot off the gas and the truck continued to accelerate up** [redacted] **said driver** [redacted] **Vehicle estimated to have reached speed of 140-150 km per hour. Driver intends reporting to Transport Canada.**

- **March 28th 2013** Lawsuit: Older Fords can suddenly speed up **USA Today,** [redacted]

- **Feb 25th 2013** Feds probe engine stalling problem in Ford SUVs, [redacted] **Consumer Affairs - "Limp Home" mode is just what its name implies NHTSA says it wil investigate problems with stalling and surging engines in nearly 725,000 Ford Escape and Mercury Mariner SUVs and Ford Fusion and Mercury Milan sedans from 2009 through 2011 model years.**

- **Aug 2nd 2011 Police Cruiser used to stop runaway Ford 2001 MY Expedition. Incident captured on video cameras.** [redacted] **See also**

  [redacted]

- **July 27th 2011 Florida court accuses Ford Motor Co. of hiding deadly sudden acceleration glitch -** For the first time, a Florida court has found validity in decades of complaints by drivers that faulty electronics can cause their cars to rocket out of control. In doing so, a 5th Circuit Court judge has accused Ford Motor Co. of hiding or destroying records of its own engineers' concerns about sudden acceleration caused by electronics — instead blaming accidents on drivers inadvertently hitting the gas pedal. If upheld, one attorney predicted thousands of old cases brought by drivers of runaway cars could be reopened. St Petersburg Times Also see Court Order for [redacted] **v. Ford Motor Co., 2004-CA-13, Circuit Court for Sumter County, Florida (Bushnell).**

  NOT SURPRISED

- **March 15th 2010** South Carolina High Court Overturns Verdict in Ford Crash

  South Carolina's highest court on Monday overturned an $18 million verdict against Ford Motor Co. in a fatal crash, ruling that one expert shouldn't have been allowed to testify about cruise-control problems. SC Supreme Court Opinion

  - **August 7th 2006** Greenville, SC **Jury Awards Upstate Family $18M** A Greenville County jury handed down an $18 million dollar verdict in a lawsuit against Ford Motor Company. [Sudden acceleration of moving vehicle on entering freeway. 1996 Ford Explorer.]

- **December 15th 2009 circa 12.40 pm: Melbourne Australia Cruise Control Glitch causes a ride of terror** A motorist thought he was going to die during a terrifying ride through Melbourne's eastern suburbs after his cruise control jammed [redacted] was forced to dodge cars during his 30-minute ordeal after his Ford Explorer became stuck on 80km/h.The car's computer malfunctioned when he attempted to take the Burke Road exit from Kew to Greensborough about 12.40pm today [redacted] attempts to stop the vehicle — including braking, shifting the car out of gear and even removing the keys — proved futile as he desperately dialled triple-0 on his mobile phone, *The Age* reports.Two police cars found the out-of-control 4WD and attempted to clear a path along the Eastlink roadway.But the driver was forced to veer onto the wrong side of the road to avoid banked-up traffic near Monash University's Frankston campus."That's pretty much when I thought, 'I'm dead'," [redacted] told told Nine News. Nine News Video Report ABC News radio interview

- **March 27th 2008** Staten Island jury holds Ford liable in fatal crash, awards $6.5M

  Staten Island jury today awarded $6.5 million to the widow and estate of a Boy Scout leader from Mariners Harbor who was killed eight years ago when his Ford Explorer went out of control and rolled over on an upstate highway.

  [redacted]

- **August 13th 2007 East Texas Woman Sues Ford Motor Company For Her Son's Death** newly released recall from Ford Motor Company includes a car that an East Texas man was driving when he died. The accident report from the Department of Public Safety says [redacted] somehow lost control of his car last December, hit a tree and the car then started on fire. His girlfriend [redacted] who was in the car also died. [redacted] mother believes it was a faulty speed control switch that caught fire, killing her son. She is now suing Ford Motor Company hoping to keep her son's dream of helping others alive. [redacted]

- **August 12th 2007 Ford recall may be to blame for two fires** [redacted]

- [redacted] **Case - Beverly Mass** - 2006 Crown Victoria with Electronic Throttle Control (ETC)

[redacted]

Product Liability (/category/product-liability)

Feds Probe Sudden Unintended Acceleration In Ford And Mercury Ve

[redacted]

March 15, 2012

(https://plusone.google.com/_/+1/confirm?hl=en&url=http%3A%2F%2F%20http://www.rightinginjustice.com/news/2012/03/15/feds-probe-sudden-unintended-acceleration-in-ford-and-mercury-vehicles/) (https://twitter.com/home?status=http://www.rightinginjustice.com/news/2012/03/15/feds-probe-sudden-unintended-acceleration-in-ford-and-mercury-vehicles/) (http://www.facebook.com/share.php?u=http://www.rightinginjustice.com/news/2012/03/15/feds-probe-sudden-unintended-acceleration-in-ford-and-mercury-vehicles/) (http://www.linkedin.com/shareArticle?mini=true&url=http://www.rightinginjustice.com/news/2012/03/15/feds-probe-sudden-unintended-acceleration-in-ford-and-mercury-vehicles/&title=Feds probe sudden unintended acceleration in Ford and Mercury vehicles&summary=Federal regulators investigating the potential for sudden unintended acceleration in Ford and Mercury cars expanded their probe this week to encompass nearly 2 million vehicles. The National Highway Traffic Safety Administration launched its investigation on Sunday in response to a number of complaints it received of Ford Taurus cars suddenly accelerating on their own. The investigation started with 360,000 2005-2006 Taurus Sedans, but on Monday grew to include another 1.56 million vehicles, including Taurus and Mercury Sable sedans made in the 2001 through 2005 model years. Reminiscent of the sudden unintended acceleration recalls that sent millions of Toyota and Lexus&source=RightingInjustice.com) (http://www.stumbleupon.com/submit?url=http://www.rightinginjustice.com/news/2012/03/15/feds-probe-sudden-unintended-acceleration-in-ford-and-mercury-vehicles/&title=Feds probe sudden unintended acceleration in Ford and Mercury vehicles)

Federal regulators investigating the potential for **sudden unintended acceleration** in **Ford and Mercury cars** expanded their probe this week to encompass nearly 2 million vehicles.

The **National Highway Traffic Safety Administration** launched its investigation on Sunday in response to a number of complaints it received of **Ford Taurus** cars suddenly **accelerating** on their own. The investigation started with **360,000 2005-**

2006 Taurus Sedans, but on Monday grew to include another **1.56 million vehicles**, including **Taurus and Mercury Sable sedans** made in the **2001 through 2005** model years.

Reminiscent of the **sudden unintended acceleration** recalls that sent **millions of Toyota and Lexus vehicles (http://www.rightinginjustice.com/)** to the shop for recall repairs, the **Ford** investigation focuses on **sticking accelerator pedals**. On Monday, NHTSA spokeswoman Lynda Tran said "the agency is actively investigating a potential issue with a **stuck throttle** resulting from cruise control detachment involving certain **Ford** vehicles."

NHTSA said that a **faulty cruise control cable** may be causing the **sudden acceleration** events by becoming detached and holding the throttle open. "The agency is carefully evaluating all available data and will share any findings upon conclusion of its investigation," she added.

Among the 14 reports **NHTSA** received were complaints that the **Taurus** engine revved up to 4,000 RPMs after the driver put the car in park or shifted to neutral. Other drivers reported difficulty stopping their vehicle from racing out of control and crashing.

According to a complaint filed last month, the driver of a **2006 Taurus said,** "while coasting uphill and approaching my left turn (the vehicle) began to accelerate. I made the left turn while applying a good amount of force to the brake pedal for fear that I would hit mail boxes and homes."

In November, the driver of a **2005 Taurus** reported that he was stopped at a light when his car began to rev "and could not hold on to brakes enough to stop moving. Went through red light around two cars as speed reached about 70 miles per hour. Both feet on brakes, Could smell them burning."

One driver who reported a sudden acceleration incident to **NHTSA** in August 2010 wrote, "This is an extremely dangerous situation ... There needs to be something done about this before it becomes fatal."

Fortunately, no fatalities or injuries were associated with any of the reported incidents.

Source:

NHTSA (http://dot.nhtsa.gov/)
USA Today (http://content.usatoday.com/communities/driveon/post/2012/03/ford-taurus-probed-by-feds-for-sticky-throttles/1#.T2AosMWPWf4)
Detroit News (http://www.detroitnews.com/article/20120313/AUTO0102/203130319/1148/auto01/NHTSA-expands-probe-stuck-throttles-1-9M-Ford-vehicles)
Autoweek (http://www.autoweek.com/article/20120313/CARNEWS/120319950)

automobile accident (http://www.rightinginjustice.com/tag/automobile-accident/)

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CONTACT/

Beasley Allen
218 Commerce Street
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Best wishes to you on your special day!

Best regards,

Dennis Garrett

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