

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [Lewis, Brenton <Telesis>](#)
To: [EVOO \(NHTSA\)](#)
Cc: [REDACTED]
Subject: Complaint #11231579
Date: Thursday, July 18, 2019 1:15:11 PM

I spoke with Dawn yesterday and she asked that I send any additional information;

So far I have attempted to reach Acura/Honda USA to discuss the failure of the airbags and safety system. The person (Andrew) supporting the case # [REDACTED] has not reached out since speaking with [REDACTED] on Thursday 7/11. I have attempted to reach him multiple times since 7/11/19 and there has not been a response.

With the car being at the storage lot there is the potential that critical safety information will not be retrieved.

I was speaking with my wife who was the driver in the incident and the front braking alert system also failed prior to hitting the parked car. With the lack of warning system, airbags not deploying, the car running backwards when in park, there seems to be enough questions as to what may have happened.

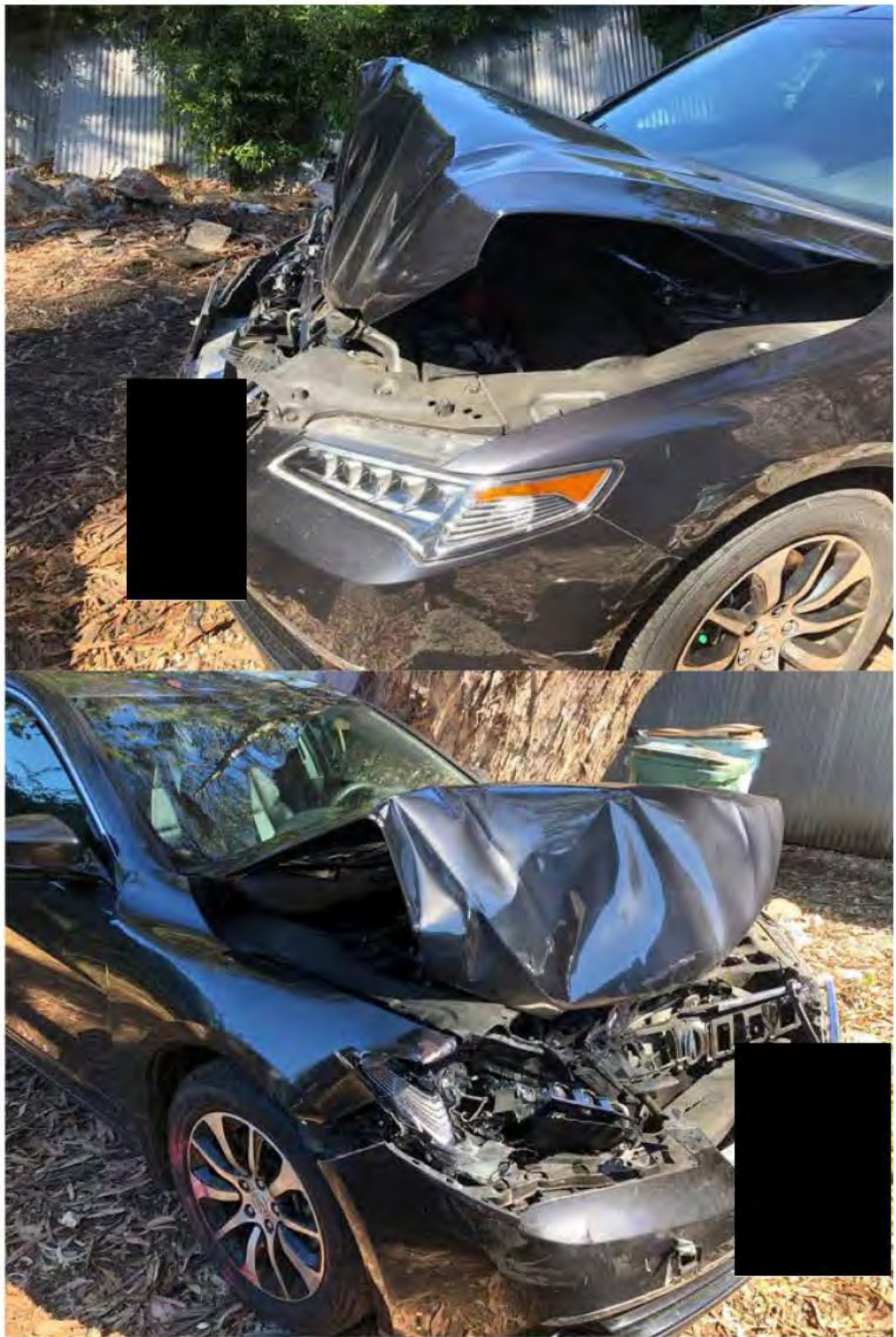
Additional pictures from the scene:





Here are addition pictures taken at the storage lot:





As you can see in this picture, the airbags did not deploy.

The insurance adjuster from Hartford Insurance and the towing operator both believe that the airbags should have deployed.



Brenton Lewis,
NHTSA Hotline Supervisor SME



8300 Greensboro Drive, Suite 600, McLean, VA 22102

571-267-2937 (Desk) | 240-241-5625 (Fax) | www.telesishq.com

Contracting Vehicles: GSA FSS 70, GSA 8(a) STARS II, CIO SP3 (SB), Seaport-e, ITES-3S, RS3

Certifications: CMMI-DEV2; CMMI-SVC3; ISO20000; ISO9001; ISO27001

Partnerships: MS SILVER-Devices & Deployment; AWS Standard Consulting Partner; Blackberry Authorized Reseller Partner

DOWNLOAD OUR TELESIS JOBS Mobile App from:

App Store, iOS Version: <https://itunes.apple.com/us/app/telesis-jobs/id1364104100?mt=8>

Google Play, Android Version: <https://play.google.com/store/apps/details?id=com.telesisjobs>

Check out our current job openings at: <http://www.telesishq.com/careers/search-open-jobs/>

Ask me how you can earn up to \$3,000 with TELESIS Employee Referral Program!

This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to whom they are addressed and may contain information that is privileged and confidential. If you have received this email in error, please notify the sender of the email and delete it from your system.