

NEF-010

JUN 25 2019

[REDACTED]
Kingston, GA [REDACTED]

CL-11228216-9370

April 13, 2019

Administrator,
National Highway Traffic Safety Administration
1200 New Jersey Avenue S. E.,
Washington, D.C. 20590

Dear Administrator,

I am the owner of a 2013 Hyundai Tuscon, VIN: KM8JU3ACODU [REDACTED].
I first learned about this safety issue about 3 months ago. My wife searched for
more information online however, she found no remedy. The only information
available was that Hyundai was working on a solution.

To discover that my vehicle may have an engine oil leak which could eventually lead
to engine damage, a high-speed stall, a crash, and a vehicle fire and there is no recall
remedy is not at all acceptable to me nor my wife. We do not feel safe when we
drive this vehicle and are questioning our decision to continue operating this vehicle
as long as possible before purchasing a replacement for our Hyundai Tuscon.
Furthermore, we are concerned how the threat of engine damage is affecting our
vehicle's value.

I honestly believe you should replace our vehicle with another model from another
year that is not known to have increased risk of fire, crash, nor stall. I do not have
confidence that you will replace the engine assembly in my vehicle and that if you
decide to implement this plan this year or next, my vehicle may be damaged already.
Recently, the Malfunction Indicator Light was illuminated in our vehicle.
The local dealership, where we purchased our Hyundai and have it serviced
regularly, was able to repair and reset it.

We are eagerly awaiting your response!

Respectfully yours,

[REDACTED]

04-15-2019

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Kingston, GA

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FOREVER / USA

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