

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Date Received 28-JUN-2019 SEP 04 2019	
OWNER INFORMATION (Type or Print) Name [REDACTED] Address [REDACTED] City FLEMINGTON State NJ Zip Code [REDACTED]				Repository ☐	
				Reference No. 11223135	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).				Daytime Telephone Number [REDACTED]	
				E-mail Address [REDACTED]	
Evening Telephone Number [REDACTED]				E-mail Address [REDACTED]	
				E-mail Address [REDACTED]	
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2FMDK4JC5DB [REDACTED]		Make FORD		Model EDGE	
Model Year 2013		Engine: No: Cylinders 6		Fuel Type: GAS	
Date Purchased 6/14/13		Dealer's Name and Telephone Number DITSCHEMAN/FLEMINGTON FORD		Original Owner ☒	
Dealer's City FLEMINGTON, NJ		State NJ		Zip Code 08922	
Transmission Type AUTO		☒ Antilock Brakes ☒ Cruise Control		Powertrain 4 WHEEL DR.	
Multiple Failure:		Incident Date(s) 04-JUN-2019			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 030000 BRAKES (PWS)				Failure Mileage 82000	
				Failure Speed 40	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0	
				Number of Deaths 0	
				Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2013 FORD EDGE. THE CONTACT STATED THAT THE BRAKES MALFUNCTIONED WHILE DRIVING 40 MPH. THE CONTACT HAD TO DEPRESS THE BRAKE PEDAL WITH FORCE TO STOP THE VEHICLE. THE VEHICLE WAS TAKEN TO DITSCHEMAN/FLEMINGTON FORD LINCOLN (215 US-202, FLEMINGTON, NJ 08822, (908) 905-0317) WHERE IT WAS DIAGNOSED THAT THE BRAKE BOOSTER NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS CONTACTED, PROVIDED A CASE NUMBER, AND STATED THAT THE VIN WAS NOT INCLUDED IN A RECALL. THE FAILURE MILEAGE WAS 82,000.					
ENCLOSED: 1) DEALER EVALUATION 2) GARAGE REPAIR 3) REPAIRED @ AL'S GARAGE DUE TO DEALER SERVICE DELAY					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

CUSTOMER #:

**Ditschman/
Flemington****FORD • LINCOLN**

LINCOLN

INVOICE

215 Highway 202
Flemington, NJ 08822
Service: (908) 782-3673
Fax: (908) 237-0652
www.flemington.com

FLEMINGTON, NJ

PAGE 1

HOME: [REDACTED]
BUS: [REDACTED]CONT: [REDACTED]
CELL: [REDACTED]

SERVICE ADVISOR: 2462 TODD BATY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
MINERAL GR	13	FORD EDGE	2FMDK4JC5D		82485/82486	T2483	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
14JUN13 IS							
14JUN13 DD	10JUN13		16:00 07JUN19		0.00	CC	25JUN19

R.O. OPENED READY OPTIONS: SOLD-STK: F [REDACTED]
 08:48 07JUN19 14:35 25JUN19 ENG:99C 3.5L TI-VCT V6 ENGINE
 TRN:44J 6-SPD SELECTSHIFT TRANS

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES THE BRAKE PEDAL GOES TO THE FLOOR INTERMIT

40 CUSTOMER STATES THE BRAKE PEDAL GOES TO THE
FLOOR INTERMIT

3320 CC

127.88

127.88

PARTS: 0.00 LABOR: 127.88 OTHER: 0.00 TOTAL LINE A: 127.88

82485 PERFORMED DIAG TEST AND FOUND THE BOOSTER NEEDS TO BE

REPLACED CUSTOMER WILL TAKE IT TO AL'S AUTO REPAIR

B NO MULTI POINT INSPECTION PERFORMED THIS VISIT

NOMPI NO MULTI POINT INSPECTION PERFORMED THIS
VISIT

3320 CC

0.00

0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

EST: 127.88 07JUN19 08:48 SA: 2462

*****THE FOLLOWING WORK WAS RECOMMENDED BUT NOT PERFORMED*****

DESCRIPTION: BR40 BRAKE PEDAL IS HARD.

REASON DENIED: DEC

PERSON CONTACTED: BETSY ELLIS

COMMENTS: None

RECOMMENDED BY: 2462 BATY

DENIAL ADDED BY: 2462 BATY

LINE ASSOCIATED:

ESTIMATE: 696.10

Original Estimate (Parts & Labor)	Authorized/Requested Add'l Repairs	Approved By:	Date & Time	Telephone # Called	ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.	DESCRIPTION	TOTALS
\$	\$					LABOR AMOUNT	127.88
						PARTS AMOUNT	0.00
						GAS, OIL, LUBE	0.00
						SUBLET AMOUNT	0.00
						*MISC. CHARGES	0.00
						TOTAL CHARGES	127.88
						LESS INSURANCE	0.00
						SALES TAX	8.47
						PLEASE PAY THIS AMOUNT	136.35

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER AGREES HE/SHE SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY PUNITIVE DAMAGES, CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES. By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

DATE CUSTOMER SIGNATURE

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

Key Information

CONDUCTED BY:

Scott Day

this is red on original

CRITICAL CONCERNS

Job Description	Observation	Recommendation
BRAKE PEDAL IS HARD.		REPLACE BRAKE BOOSTER AND RETEST

Al's Auto Care&Performance

30 Route 12

Flemington, NJ. 08822

Phone: 908-782-7442 Fax: 908-782-9080

INVOICE**INVOICE**

Date: 06/27/2019

Flemington, NJ

Home DON - Cellular

2013 Ford - Edge Limited - 3.5L, V6 (213CI) VIN(C)

Lic #

Odometer In : 82487

VIN # : 2FMDK4J5DE

Engine Hrs In : 0.0

Engine Hours Out : 82492.0

Part Description / Number	Qty	Sale	Ext	Labor Description	Ext
Cleaner & fluids BC5800	1.00	30.00	30.00	NOTE # THAT WILL NEED BRAKES WITH IN 5,000 TO 8,000 MILES, BRAKES ARE STARTING TO VIBR WHEN BRAKING, 6.27/19 1:45 P.M.	
New Booster From FORD BA1Z-2005-A	1.00	227.85	227.85	Parts ordered Brake booster & Check-valve assy.	427.50
Manifold Check valve kit BT4Z-9C490-B	1.00	28.40	28.40	R&R Brake booster assy, R&R wiper motor, battery, air ducts, Master cylinder, Ever thing in the way, Then bleed air from the brake system,	
Master cylinder O-Ring seal BT4Z-2152-A	1.00	7.73	7.73	Hazardous Materials	4.00
Shop Supplies			4.30		

Org. Estimate 778.13 Revisions 0.00 Current Estimate 778.13

Labor:	427.50
Parts:	298.28
HazMat:	4.00
SubTotal:	729.78
Tax:	48.35
Total:	778.13
Bal Due:	\$0.00

[Payments - Check () - \$778.13]

Vehicle Received: 6/27/2019

Customer Number :

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on street, highways or elsewhere for the purpose to testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto. Warranty on parts and labor is one years or 12,000 miles whichever comes first. Warranty work has to be performed in our shop & cannot exceed the original cost of repair.

Signature _____

Date _____