

* please update my complaint with the following information:

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

CL-112224866-4446

JUL 10 2019

after I spoke with your agent on June 25th, the car stalled once more on the freeway while en route to the audi dealer. The dealer replaced the "fuel pump Control module" and guaranteed us that this would fix the problem. We picked up the vehicle yesterday and when my husband was driving my daughter to the airport today (Tuesday July 2) the car stalled again with her in the car on the freeway. This is the 4th engine stall and complete power loss / shutdown of vehicle.

Thank you, 

TG
7.10.19
WD

Safety Issue Type: Complaints

June 25 2019 NHTSA ID Number: 11222486

Components: FUEL SYSTEM, GASOLINE, ENGINE

NHTSA ID Number 11222486

Incident Date April 27 2019

Consumer Location NASHVILLE, TN

Vehicle Identification Number WAUAVAFD9CN*****

Complaint Summary

CRASH No TL THE CONTACT OWNS A 2012 AUDI A8. WHILE DRIVING 45 MPH, THE
FIRE No ELECTRONIC POWER CONTROL WARNING INDICATOR ILLUMINATED AND
INJURIES 0 THE VEHICLE STALLED. THE CONTACT WAS ABLE TO COAST THE VEHICLE
DEATHS 0 TO THE SIDE OF THE ROAD AND POWERED OFF THE ENGINE. THE VEHICLE
WAS RESTARTED AFTER 25 MINUTES AND TOWED TO AUDI NASHVILLE
(LOCATED AT 1576 MALLORY LN, BRENTWOOD, TN 37027, (855) 574-8043).
THE TECHNICIAN COULD NOT DUPLICATE THE FAILURE, BUT INFORMED
THE CONTACT THAT A LOOSE CONNECTION WAS FOUND ON THE FUEL
PUMP CONTROL MODULE. THE VEHICLE WAS NOT REPAIRED. ON
ANOTHER OCCASION, WHILE DRIVING 65 MPH, THE VEHICLE STALLED A
SECOND TIME. THE VEHICLE WAS NOT TAKEN TO A DEALER AND WAS
NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE
FAILURES. THE APPROXIMATE FAILURE MILEAGE WAS 83,998.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
AUDI	A8	2012

Nashville, TN

NASHVILLE TN 370

03 JUL 2019 PM 3 L



NHTSA

1200 New Jersey Ave. SE

Washington, DC

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