



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

24-JUN-2019
 SEP 13 2019

Reference No.
 11222077

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
 Address: [REDACTED]
 City: CHINA TOWNSHIP State: MI Zip Code: [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1FTNX20F1YE [REDACTED]
 Make: FORD Model: F-250 SD Model Year: 2000
 Date Purchased: 2002 Dealer's Name and Telephone Number: USED FORD DEALER STERLING HTS
 Original Owner: Dealer's City: State: MI Zip Code: [REDACTED] Engine: 8 DIESEL Fuel Type: DIESEL
 Transmission Type: AUTO Antilock Brakes: Powertrain: 2WD Multiple Failure: Incident Date(s): 23-JUN-2019
 Cruise Control:

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 162000 STRUCTURE: BODY, 980000 UNKNOWN OR OTHER, 091100 FUEL SYSTEM, OTHER: STORAGE: TANK ASSEMBLY
 Failure Mileage: 165000 Failure Speed: 40
 GAS TANK HOLD STRAP

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):
 DOT No. (Example: DOTM19ABC036): Original Equipment Prior Repair Failure Location:
 Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
 Seat Type: Installation System:
 Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
 Number of Persons Injured: Number of Deaths: Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2000 FORD F-250 SUPER DUTY. WHILE DRIVING 40 MPH, THE CONTACT HEARD AN ABNORMAL THUMPING NOISE AND NOTICED THAT THE FUEL TANK HAD DETACHED AND WAS DRAGGING ON THE ROAD. THERE WERE NO WARNING INDICATORS ILLUMINATED. THE FIRE AND POLICE DEPARTMENTS WERE ON THE SCENE. THE LOCAL DEALER WAS NOT CONTACTED. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS CONTACTED AND DID NOT ASSIST. THE FAILURE MILEAGE WAS 165,000.

THE REAR STRAP HOLDING GAS TANK FAILED, CAUSING TANK TO DRAG. TANK SCRAPPED GROUND CAUSING A HOLE, LOSING APPROX. 25 GALS OF FUEL WHILE DRIVING. GARS STOPPED TRYING TO STOP A HIGHWAY FIRE THAT WASHED DOWN. REPAIR & PARTS WERE CHARGES BY OWNER.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

SEE FRT, COULD HAVE BEEN VERY DANGEROUS IF
TANK EXPLODED FROM STAPPS, CHANGED BROKEN STRAP & GAS
TANK WITH REPLACEMENTS FROM DEALER, LABOR WAS
PERFORMED BY MYSELF. STRAP WAS RUSTED AND BROKE
UPON INSPECTION, VERY DANGEROUS IF ON A FREEWAY

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

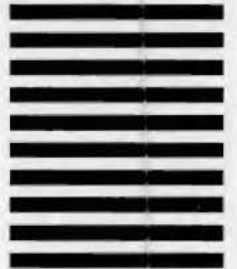
National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
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IN THE
UNITED STATES



BUSINESS REPLY MAIL

FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



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