

JUL 03 2019

CL-11221992-4841

Temple, Texas
Ph. [REDACTED]
cell [REDACTED]

U. S. Department of Transportation
National Highway Traffic Safety Admin.
Office of Defects Investigation (NHTSA 210)
1200 New Jersey Ave SE.
West Building
Washington, DC 20590

Complaint Number 11221992

When reporting my claim I made an error in the year
of the vehicle, it is a 2009 Toyota Camry LE.

I contacted Toyota only to be told the deadline is past on
replacement and they sent two letters, I received none, by the
time the second was sent we already lived near the dealership
where the vehicle was purchased, in the past I did receive, while
we lived in Houston, two letters of recall, which I attended to,
surely for this important recall I would have gone in for
repair. The car is garaged and only has 43K miles.

I am sick over this situation, this is my first new vehicle
and I am [REDACTED] my daughter bought for me.

Thanks for reading my complaint.

[REDACTED]

TG
7.9.19
UD



Complaint Number: 11221992

Vehicle Identification Number: 4t1be46k [REDACTED]

Your Vehicle's Make Model and Model Year: ~~2019~~ toyota camry Le 2009

Note: Your VIN, make, model, and year are all protected under the Privacy Act.

What part of your car was affected? Unknown or Other

What happened?

Extremely sticky, overheated, smelly, hot dashboard. Was always somewhat sticky, but now cannot touch, like glue. Afraid to drive, smells, even covered is beyond sticky and has reflective glare, difficult to see. Live in Tx. Parked and in motion. Sticky after 5 min on road. Is like super glue, Afraid will burn car garaged.

When did this happen? 06/18/2019

Was there a Crash? No

Was there a Fire? No

Was there an injury or fatality? No

How fast were you going? (in mph)

About how many miles were on your vehicle at the time of the incident?

First Name [REDACTED]

Last Name [REDACTED]

Email: [REDACTED]

Address 1: 2609 legend Oaks drive

Address 2:

City: Temple

State : TEXAS

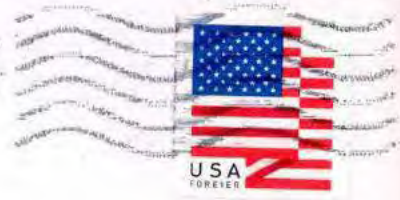
ZIP Code : [REDACTED]

Phone: [REDACTED] xt. :

Alt. Phone [REDACTED]

Temple, TX

AUSTIN TX 787
RFD GRANDE DISTRICT
25 JUN 2016 PM 5 1



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