

From: [REDACTED]
To: [REDACTED]
Subject: FW: Greystone Fire Place
Date: Thursday, June 20, 2019 5:11:31 PM

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

From: hotline-inquiries, NHTSA (NHTSA)
Sent: Thursday, June 20, 2019 5:07 PM
To: [REDACTED]
Subject: FW: Greystone Fire Place

Hi [REDACTED]

The attached photos are associated with ODI 11221006. Does someone by the name of Juan work in ODI? Evidently, this consumer spoke with him and he is expecting these pictures.

Thanks
[REDACTED]

From: Ann Marie L Ambrose [<mailto:annmarie.ambrose@Telesishq.com>]
Sent: Thursday, June 20, 2019 10:01 AM
To: hotline-inquiries, NHTSA (NHTSA) <HotLine-Inquiries@dot.gov>; [REDACTED]
[REDACTED]
Subject: FW: Greystone Fire Place

Good Morning,

The following are the attachments and email message for escalated ticket [REDACTED]

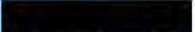
[REDACTED]

Attached are picture of the Greystone fire place. The wiring melted
Please contact us via email or call

[REDACTED]

David Mueller
NICET Level IV
Application Engineer
Direct 262-278-4302
Cell 262-844-4390
Guetzke & Associates
Fire Alarm-Monitoring-Camera-Card Access-Intercom
[IMG_0154.jpg](#) 722.6KB

[IMG_0149.jpg](#)522.7KB
[IMG_0150.jpg](#)508.6KB
[IMG_0151.jpg](#)888.7KB
[IMG_0152.jpg](#)793.7KB
[IMG_0153.jpg](#)721.6KB


Customer Service Representative



8300 Greensboro Drive, Suite 600, McLean, VA 22102
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MODEL #: WF2613R

Serial #: WF2613R1505

Date code #: 1505

Electric Fireplace

Foyer électrique

Chimenea eléctrica

120V - 60Hz 1500W



SEE OWNERS MANUAL FOR SERVICE DETAILS

Use only on 15 ampere branch circuit.

CAUTION: RISK OF FIRE - DO NOT OPERATE UNLESS INSTALLED IN AN APPROVED CABINET.

CAUTION: DO NOT OPEN. Risk of electric shock. No user serviceable parts inside.

WARNING: To replace light bulb, always unplug the unit to prevent electrical shock.

VOIR LE MANUEL DU PROPRIÉTAIRE POUR LES DÉTAILS
SUR L'ENTRETIEN LA RÉPARATION

Employez seulement sur le circuit de branch de 15 amprères.

MISE EN GARDE: RISQUE DE FEU - NE PAS FAIRE FONCTIONNER À MOINS QU'IL NE SOIT
INSTALLÉ DANS UN MEUBLES SUPPORT APPROUVÉ.

MISE EN GARDE: Risque de decharge electronique ne pas ouvrir aucune piece reparable
par l'utilisateur a l'interieur.

AVERTISSEMENT: Avant de remplacer l'ampoule, debrancher la prise secteur pour eviter
tout reisque electrique.

VERA A DUENOS MAÑUALES PARA LOS DETALLES DEL SERVICIO
Utilice solamente en el circuito del rama de 15 amperios.

CUIDADO: RIESGO DE INCENDIO. NO FUNCIONE A MENOS QUE ESTÉ INSTALADO
EN UN GABINETE APROBADO.

CUIDADO: Riesgo de descarga electricia. No abrir hay parties adentro que el usuario pueda reparar.

AVISO: Antes de reemplazar la bombilla, quite la ficha de la salidar para reducir el riesgo electrico.



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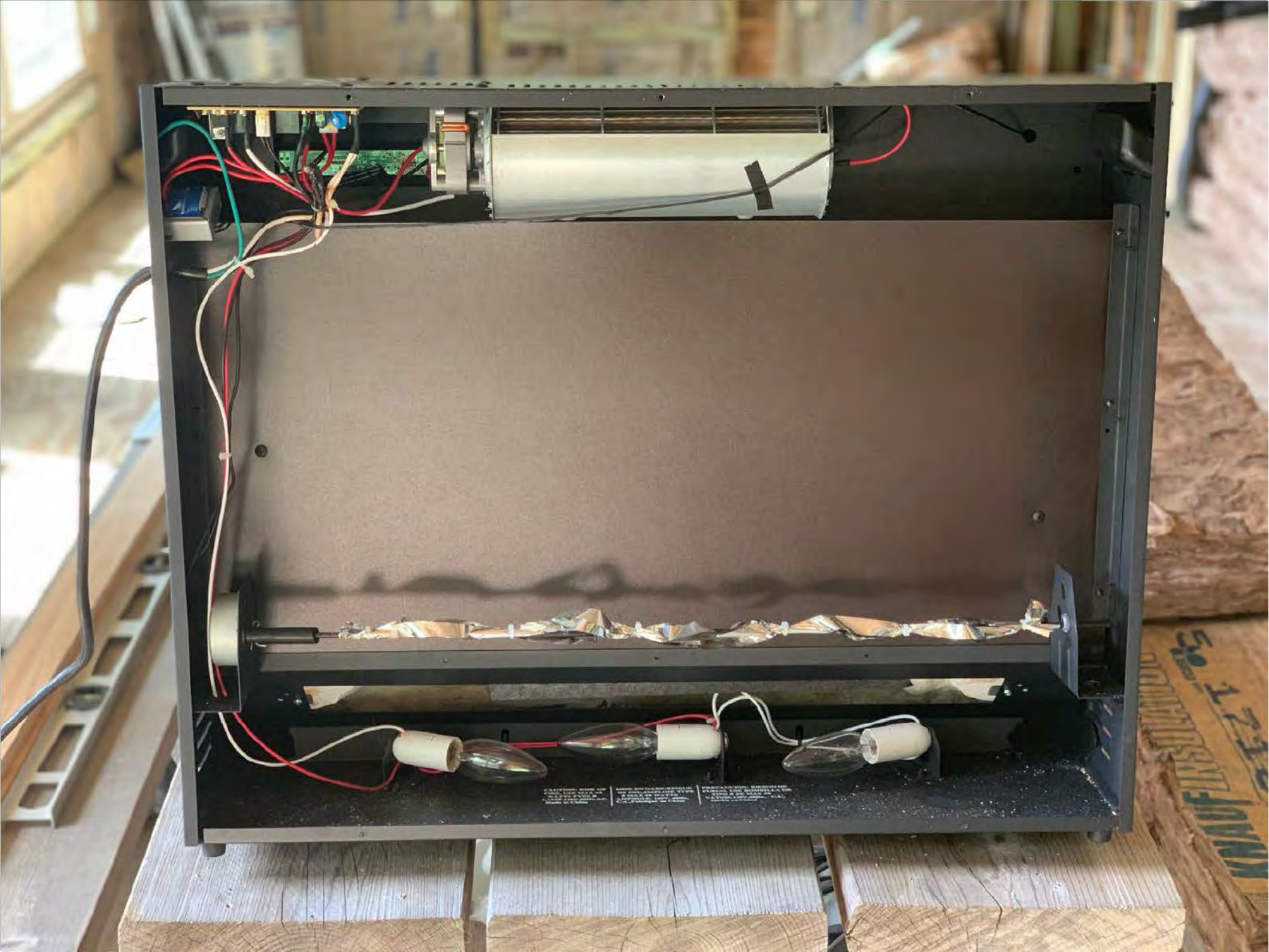


Made in China / Fabriqué en Chine / Hecho en China

U.S. Patent D719,247

A close-up photograph of a workbench. The workbench has a black top surface and a wooden base. On the black surface, there is a yellow pencil and a red object, possibly a pencil sharpener or a small container. The wooden base is made of light-colored wood with visible grain and knots. The word "GREYSTONE" is printed in white capital letters on the black top surface.

GREYSTONE



CAUTION: HIGH VOLTAGE
DO NOT TOUCH
INTERNAL PARTS
OF THE SET
WHILE IT IS PLUGGED
IN OR WHEN THE
POWER SWITCH IS ON

READ INSTRUCTIONS
BEFORE OPERATING
THIS SET
TO AVOID FIRE
OR ELECTRICAL
SHOCK

PERMANENT RECORDING
ELECTRONIC EQUIPMENT
MADE IN U.S.A.
VICTOR & SON, INC.
NEW YORK, N.Y.

