

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [hotline-inquiries, NHTSA \(NHTSA\)](#)
To: [REDACTED]
Subject: FW: Regarding Complaint Number: 11219710
Date: Friday, June 14, 2019 10:13:30 AM

Hi [REDACTED]

The attached photos are associated with ODI 11219710.

From: [REDACTED]
Sent: Friday, June 14, 2019 9:54 AM
To: hotline-inquiries, NHTSA (NHTSA) <HotLine-Inquiries@dot.gov>; [REDACTED]
[REDACTED]
Subject: Regarding Complaint Number: 11219710

Good Day,

The following are the attachments and email for escalated ticket [REDACTED]:

I wanted to let you know that per my complaint # 11219710, the current recall of Takata airbags for Ferrari 458's need to be expanded to also include the driver's side airbag components as well. Per the attached pictures, while driving on Interstate 90 near Madison, WI at approximately 65mph, for no valid reason, the driver's side air bag on my 2012 Ferrari 458 exploded and deployed. There was no collision, there was no accident and there was no valid reason for this airbag to deploy. This is an incredibly dangerous situation and luckily no one was injured, but all Ferrari 458's need to be recalled immediately for both the passenger AND driver's side airbags to be replaced before someone is killed by one of these exploding airbags. Thank you

[REDACTED]

Classified - Confidential

CONFIDENTIALITY NOTICE

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[Airbag 2.jpg](#) 70.1KB

[Airbag 1.jpg](#) 52KB

[REDACTED]
Customer Service Representative



8300 Greensboro Drive, Suite 600, McLean, VA 22102

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