

 U.S. Department of Transportation National Highway Traffic Safety Administration	DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
	Date Received 10-JUN-2019 AUG 21 2019		Repository <input type="checkbox"/> Reference No. 11219100	
OWNER INFORMATION (Type or Print)				
Name		Daytime Telephone Number		E-mail Address
Address		Evening Telephone Number		
City	State	Zip Code		
MORRIS	MN			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).				
VEHICLE INFORMATION				
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year
1FAHP2F85D0		FORD	TAURUS	2013
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:
Dec 30 2012	Value Ford		No: Cylinders	Regul 19
Original Owner <input checked="" type="checkbox"/>	Dealer's City	State	Zip Code	
	Morris			
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)
Auto	<input checked="" type="checkbox"/> Cruise Control		1 Time, then Replaced Rack & Pinion	08-JUN-2019
FAILED COMPONENT(S)/PART(S) INFORMATION				
Vehicle Component Code: 010000 STEERING			Failure Mileage	Failure Speed
			125000	60
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE				
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment	Failure Location:		
	<input type="checkbox"/> Prior Repair			
Tire Component Code			Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE				
Make:	Date Manufactured:	Model No./Name:		
Seat Type:	Installation System:			
Child Seat Component Code:	Failed Part:			
APPLICABLE INCIDENT INFORMATION				
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)				
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No			N
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).				
TL* THE CONTACT OWNS A 2013 FORD TAURUS. WHILE DRIVING 60 MPH, THE CONTACT'S STEERING WHEEL SEIZED. THE VEHICLE DROVE INTO A DITCH AS THE CONTACT ATTEMPTED TO REGAIN CONTROL OF THE STEERING WHEEL. THE CONTACT AND HIS SPOUSE HAD TO TURN THE STEERING WHEEL TOGETHER TO GET THE VEHICLE OUT OF THE DITCH. A MESSAGE APPEARED ON THE INSTRUMENT PANEL INDICATING "SERVICE POWER STEERING" AND THE TRACTION WARNING INDICATOR ILLUMINATED. THE CONTACT TOOK THE VEHICLE TO VALU FORD AND CHRYSLER (205 SOUTH, STATE HWY 9, MORRIS, MN 56267, (800) 568-5431) WHERE IT WAS DIAGNOSED THAT A NEW STEERING SYSTEM NEEDED TO BE INSTALLED. THE VEHICLE WAS NOT REPAIRED. THE MECHANICS WERE AWAITING FURTHER DIAGNOSTIC TESTS. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND WOULD NOT ASSIST. THE FAILURE MILEAGE WAS 125,000. No damage to car - Replaced Rack & Pinion with aftermarket unit 1 week later, Now it's fine				
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.				