



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue, NE  
Washington, DC 20590

July 19, 2019

[REDACTED]

East Moline, IL [REDACTED]

NEF-109 nlm  
Ref. No. 11218996

Dear [REDACTED]

Thank you for your correspondence concerning your model year (MY) 2003 Cadillac DeVille. Your correspondence was forwarded to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation. I am pleased to respond.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the completion rates and adequacy of manufacturers' recall campaigns.

We appreciate the report you provided. Reports from motorists are a very important source of information for NHTSA. You state while driving your MY 2003 Cadillac DeVille you crashed into a MY 2009 Toyota Sienna minivan. You request all the recalls applicable to these vehicles.

We recommend that you search our website at [www.nhtsa.gov](http://www.nhtsa.gov) for the recall information. In addition, you can contact the vehicle manufacturers or a local dealer for the recalls on the subject vehicles. The information you provided has been entered into our database. For your information, an explanation of NHTSA's investigation and recall process is on our website.

Should you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, we would appreciate it if you would complete an electronic Vehicle Owner's Questionnaire online at [www.nhtsa.gov](http://www.nhtsa.gov) or call the Vehicle Safety Hotline at 888-327-4236. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at our website.

Sincerely,

Randy Reid, Chief  
Correspondence Research Division

Office of Defects Investigation

Enforcement