



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
10-JUN-2019
AUG 13 2019

Repository
Reference No.
11218856

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City ERIE State PA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
3A4FY58897T [REDACTED]

Make CHRYSLER Model PT CRUISER Model Year 2007

Date Purchased **Summer 2007** Dealer's Name and Telephone Number **Gary Miller Chry, Dodge Ram** Engine: **4** Fuel Type: **gas**
No: Cylinders

Original Owner NO Dealer's City **Erie** State **PA** Zip Code **16509**

Transmission Type Antilock Brakes Powertrain Multiple Failure: **yes** Incident Date(s) **04-JUN-2019 5 more**
 Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, 060000 ENGINE (PWS)
Ignition Switch

Failure Mileage 78000 Failure Speed **ALL**

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]

DOT No. (Example: DOTM19ABC036) Original Equipment Failure Location: [REDACTED]
 Prior Repair

Tire Component Code [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]

Seat Type: [REDACTED] Installation System: [REDACTED]

Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police **N**

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2007 CHRYSLER PT CRUISER. ON SEVERAL OCCASIONS, WHILE DRIVING VARIOUS SPEEDS, THE VEHICLE STALLED. AFTER SEVERAL ATTEMPTS, THE CONTACT MANAGED TO RESTART THE VEHICLE IN NEUTRAL AND IN PARK. THE VEHICLE WAS TAKEN TO GARY MILLER CHRYSLER DODGE JEEP RAM (LOCATED AT 5746 PEACH ST, MILLCREEK TOWNSHIP, PA 16509, (814) 868-3635) TO BE DIAGNOSED, BUT THE MECHANIC WAS UNABLE TO RETRIEVE A FAULT CODE OR DUPLICATE THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 78,000. THE VIN WAS NOT AVAILABLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. **ATTACH ADDITIONAL SHEETS IF NECESSARY**

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

After six(6) times in car to garage, complaint was finally fixed. It could have been/should have been fixed the first time, if all garages, esp. G. S. Miller, had a manual for simple troubleshooting of auto electrical systems and said specific manual for the model electrical system. Also, they should have a person in here or available to understand and apply manual. It took six stops of the car at the garage to identify bad ignition switch which was an obvious possibility from the start.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

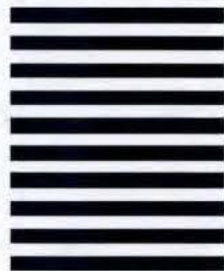
1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

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US Department of Transportation
National Highway Traffic Safety Administration
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Date: 07-19-19



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



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