

NHTSA Crossfire Complaint EQ-11218529-9082

07/24/2019

The information recorded on my complaint is NOT correct. The back window came completely unglued from the convertible top. The cost to repair is approximately \$2500 because they (dealership) will NOT reglue they have to replace entire top. I took it to an automotive upholstery shop and they were able to reglue for \$350 but cannot guarantee/warranty that glass will stay in. Early year/model Chrysler Crossfire have been placed on recall list!!!

I also did as Dawn w/NHTSA told me to do. I contacted Customer Care Chrysler Products 800-992-1997 spoke with Donovan who took my information and gave me Case#: [REDACTED]

In order for my complaint to be recorded correctly please change to reflect the TRUE DANGEROUS ISSUE under ODI#: 11218529 AND let me know when the update will appear online AND make sure investigators get the CORRECT information. Otherwise, everything I've attempted to do is in vain. Thank you [REDACTED]

I am mailing this based on email to correct my complaint.

Please let me know when you have received this "formal" written correction.

NM  
8/13/19  
LD

June 7, 2019

NHTSA ID NUMBER: 11218529



**Components: VISIBILITY/WIPER**

**NHTSA ID Number:** 11218529

**Incident Date** June 5, 2019

**Consumer Location** ROSWELL, GA

**Vehicle Identification Number** 1C3LN65L77X\*\*\*\*

**Summary of Complaint**

<b>CRASH</b>	TL* THE CONTACT OWNS A 2007 CHRYSLER CROSSFIRE. WITHOUT WARNING, THE REAR WINDOW FRACTURED. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE DEALER WAS NOT CONTACTED. THE FAILURE MILEAGE WAS NOT AVAILABLE.
No	
<b>FIRE</b>	
No	
<b>INJURIES</b>	
0	
<b>DEATHS</b>	
0	

1 Affected Product ▾

Request Research (Services fees apply)

March 8, 2019



ULTIMATE MAIL



W48-226

U.S. Department of Transportation  
National Highway Traffic Safety  
Administration  
Office of Defects Investigation (NVS-210)  
1200 New Jersey Ave, SE  
West Building  
Washington, DC 20590

Request

# [Redacted]

ODI #:  
11218529

20590-



FIRST CLASS