



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 06-JUN-2019  
**AUG 19 2019**  
Repository   
Reference No. 11218313

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]  
Address [REDACTED]  
City DELRAY BEACH State FL Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]  
Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
4T1B11HK1J [REDACTED] Make TOYOTA Model CAMRY Model Year 2018  
Date Purchased 3/30/2018 Dealer's Name and Telephone Number ED MORSE TOYOTA 561-276-5000 Engine: 1 Fuel Type: GAS  
No: Cylinders 4  
Original Owner  Dealer's City DELRAY BEACH State FL Zip Code 33483  
Transmission Type AUTO  Antilock Brakes  Cruise Control Powertrain 4 CYL. GAS Multiple Failure: ENGINE ACCEL. Incident Date(s) 18-OCT-2018

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 060000 ENGINE (PWS) Failure Mileage 7000 Failure Speed 0

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]  
DOT No. (Example: DOTM19ABC036)  Original Equipment  Prior Repair Failure Location: [REDACTED]  
Tire Component Code [REDACTED] Tire Failure Type: [REDACTED]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]  
Seat Type: [REDACTED] Installation System: [REDACTED]  
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash  Yes  No Fire  Yes  No Number of Persons Injured NONE Number of Deaths NONE Reported to Police N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 2018 TOYOTA CAMRY. WHILE PARALLEL PARKING, THE RPM'S INCREASED TO 6,000 AND THE ENGINE REWED AS IF IT WANTED TO ACCELERATE. THE CONTACT QUICKLY DEPRESSED THE BRAKE PEDAL, SHIFTED INTO PARK, AND POWERED OFF THE ENGINE. THE VEHICLE WAS RESTARTED AND WAS ABLE TO DRIVE NORMALLY. THERE WERE NO WARNING INDICATORS ILLUMINATED. THE CONTACT STATED THAT THE SAME FAILURE OCCURRED ON FOUR DIFFERENT OCCASIONS. THE VEHICLE WAS TAKEN TO ED MORSE DELRAY TOYOTA (LOCATED AT 2800 S FEDERAL HWY, DELRAY BEACH, FL 33483, (888) 469-2898) WHERE NO FAILURE WAS FOUND. THE DEALER ACCUSED THE CONTACT OF DEPRESSING BOTH THE BRAKE AND ACCELERATOR PEDALS AT THE SAME TIME. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE AND ADVISED THE CONTACT TO TAKE THE VEHICLE TO A DEALER. THE MANUFACTURER PROVIDED CASE NUMBER: [REDACTED] THE APPROXIMATE FAILURE MILEAGE WAS 7,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

1st- Injuries for Service at Ed More Toyota. 31 OCT 2018  
Vehicle # [REDACTED] State Customer has acceleration

issue jumps to 6000 RPM in Park turn off engine  
Dealer's state's operation history shows car to drive  
has accelerator and brake pedal simultaneous crash (not true)

2nd- Injuries for Service at Ed More Toyota 12 Nov 2018

Same problem of RPM to 6000 put in park turn off engine  
Same diagnosis as first placement to place foot on accelerator, gas pedal and brake. A car # [REDACTED]

ATTACH ADDITIONAL SHEETS IF NECESSARY

(NOT TRUE!)

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue SE, Washington, D.C. 20077-9382  
Official Business  
Penalty for Private Use \$300.

RECEIVED  
OCT 31 2018  
FBI-41

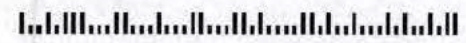


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POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NEF-100  
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Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so: Use the enclosed form to file a report.

or visit: [www.safercar.gov](http://www.safercar.gov)

or call: Vehicle Safety Hotline  
888-327-4236



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