

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Date Received 06-JUN-2019 AUG 19 2019	
OWNER INFORMATION (Type or Print) Name [REDACTED] Address [REDACTED] City DAYTON State OH Zip Code [REDACTED]				Repository ☐	
				Reference No. 11218255	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).				Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]	
				Evening Telephone Number [REDACTED]	
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1B7HC16Y3X [REDACTED]		Make DODGE		Model RAM 1500	
Model Year 1999		Date Purchased 2-11-99		Dealer's Name and Telephone Number AREAR DODGE 937-276-5056	
Original Owner ☒		Dealer's City DAYTON		Engine: No: Cylinders	
Transmission Type AUTO		☐ Antilock Brakes ☐ Cruise Control		Fuel Type:	
Powertrain		Multiple Failure:		Incident Date(s) 29-APR-2019	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: FUEL/PROPULSION SYSTEM (PWS)				Failure Mileage 46649	
Failure Speed					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured	
				Number of Deaths	
				Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 1999 DODGE RAM 1500. THE CONTACT STATED THAT THE BAND THAT HELD THE FUEL TANK WAS RUSTED AND FRACTURED. THE FAILURE WAS REPAIRED BY AN INDEPENDENT MECHANIC. THE MANUFACTURER STATED THAT THERE WERE NO RECALLS ON THE VEHICLE. THE DEALER WAS NOT CONTACTED. THE FAILURE MILEAGE WAS 46,649.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

DUTY AUTOMOTIVE, LLC

4360 Lisa Drive • Tipp City, OH 45371
Phone 667-4186

INVOICE

Date: Jun 05, 2019

Service Writer: TSW

Work Order: 48,049

Name: [REDACTED]
Address: [REDACTED]

Make: 1998 DODGE
Model: 1500
Engine: 1500
Plate: OH-BDL [REDACTED]
VIN: [REDACTED]
Odometer In/Out: [REDACTED]

Phone# [REDACTED]
Driver: [REDACTED] Work [REDACTED] Home [REDACTED]

Status	Part	Description	Part Number	Quantity	Price \$	Hours	Rate	Total \$
	DB	REPLACED ALL SHOCKS AND BOTH FUEL TANK STRAPS REMOVED AND REPLACED BOTH FRT ROTORS AND PADS AND CLEANED AND PACKED WIRROG AND REPLACED FRT SEALS						270.38
		Shop Supplies					4.50	
		Shock	32277J	2.00	62.39			124.78
		Shock	32278J	2.00	62.39			124.79
		Fuel Tank Strap 101	576-191	1.00	75.00			75.00
		Frt Seal	4730	2.00	5.45			10.90
		Frt Pads	13890	1.00	59.00			59.00
		Frt Rotor	78448	2.00	79.19			158.38
		Brake Cleaner	BCL1	2.00	3.90			7.80

LABOR FOR STRAPS

+ 85.00

- Wheel Alignment • Automatic Transmission Service •
- Auto Air Conditioning Repair • Tune Ups •
- Brake Repair • Tire Balance • Exhaust •

Charge Summary

Parts	520.75
Labor	270.38
Sublet Labor	0.00
Hazardous Waste	0.00
Shop Supplies	4.50
TOWING	0.00
OIL/FLUIDS	0.00
Subtotal	795.63
Total Tax	55.70
	851.33

DISCLAIMER OF WARRANTIES

All warranties on any products sold pursuant to this Repair Order are solely those made by the manufacturer of such products. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of products.

I hereby authorize the repair work herein set forth to be done along with the necessary materials and agree that you are not responsible for loss or damage to vehicle or articles left in vehicles in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delay in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to Duty Automotive, LLC.

LIMITED WARRANTY

90 DAYS OR 4000 MILES, ONE OCCURRING FIRST AGAINST DEFECTS IN PARTS OR WORKMANSHIP - ON PARTS AND LABOR INDICATED ON THIS INVOICE UNLESS STATED OTHERWISE.

ESTIMATE

Under Ohio Law you have the right to an estimate.

If the expected cost of repairs or services will be more than twenty-five dollars, Initial your choice.

written estimate _____ oral estimate _____ I do not request an estimate _____