

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 03-JUN-2019 SEP 04 2019	Repository ☐ Reference No. 11217550
OWNER INFORMATION (Type or Print)			
Name [REDACTED]		Daytime Telephone Number [REDACTED]	
Address [REDACTED]		E-mail Address [REDACTED]	
City KAILUAHI Mililani	State HI	Zip Code [REDACTED]	
Evening Telephone Number			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2C3CDXB64JH [REDACTED]		Make DODGE	Model CHARGER
Model Year 2018			
Date Purchased 1/13/19	Dealer's Name and Telephone Number Cutter Chrysler Dodge Jeep Ram of Pearl City		Engine: No: Cylinders
Original Owner ☒	Dealer's City Pearl City	State HI	Zip Code 96782
Transmission Type ☐ Antilock Brakes ☒ Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 17-JAN-2019
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Codes: 162000 STRUCTURE: BODY, 020000 SUSPENSION, 203000 WHEELS: LUGS/NUTS/BOLTS		Failure Mileage 40	Failure Speed 70
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make Michelin	Tire Model (Name or Number) Energy Saver	Tire Size (Example P215/65R15) P215/65R17	
DOT No. (Example: DOTM1 ABC036) DOT M38200BX4017	☒ Original Equipment ☐ Prior Repair	Failure Location: Behind Both Front Tires / Rust on suspension nuts and bolts	
Tire Component Code C6642D	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths
Reported to Police N			
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2018 DODGE CHARGER. THE CONTACT STATED THAT THE SUSPENSION AND MOST OF THE NUTS AND BOLTS ON BOTH FRONT WHEELS WERE RUSTED. THE VEHICLE WAS TAKEN TO CUTTER CHRYSLER JEEP DODGE OF PEARL CITY (808-564-9640, LOCATED AT 905 KAMEHAMEHA HWY, PEARL CITY, HI 96782) WHERE IT WAS CONFIRMED THAT THE PARTS WERE CORRODED. THE TECHNICIAN STATED THAT A CLAIM WOULD BE FILED. THE CONTACT WAS NOT CALLED BACK. THE CONTACT WAS NOT SURE WHETHER THE MANUFACTURE WAS MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS APPROXIMATELY 40.			
Personnel at the dealership used the term "surface corrosion" Photos were taken by dealership on January 18, 2019.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			