



U.S. Department of Transportation
National Highway Traffic Safety Administration

2011 Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository <input type="checkbox"/>
31-MAY-2019 JUL 30 2019	Reference No. 11217098

OWNER INFORMATION (Type or Print)

Name	[REDACTED]		
Address	[REDACTED]		
City	State	Zip Code	
WEST COLUMBIA	SC	[REDACTED]	

Daytime Telephone Number	E-mail Address
[REDACTED]	[REDACTED]
Evening Telephone Number	
[REDACTED]	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FDXE4FS2KD [REDACTED]	Make GULF STREAM	Model B TOURING CRUISER	Model Year 2019
Date Purchased 3/13/2019	Dealer's Name and Telephone Number BROWN'S RV		Engine: No: Cylinders 10
Original Owner <input checked="" type="checkbox"/>	Dealer's City M C BEE	State SC	Zip Code [REDACTED]
Transmission Type AUTO	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain V110	Multiple Failure: Incident Date(s) 14-MAR-2019

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 110000 ELECTRICAL SYSTEM	Failure Mileage 966	Failure Speed
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2019 GULF STREAM B TOURING CRUISER RV THAT WAS BUILT ON A 2019 FORD E-450 CHASSIS. THE CONTACT STATED THAT AFTER THE RV WAS PARKED, THE CHASSIS BATTERY LOST CHARGE. THE RV WAS TAKEN TO BROWNS RV SUPERSTORE (LOCATED AT 30049 SC-151, MCBEE, SC 29101, (843) 335-8829) TO BE DIAGNOSED AND THE CONTACT WAS REFERRED TO A LOCAL FORD DEALER. THE UNKNOWN DEALER INFORMED THE CONTACT THAT THERE WAS AN ELECTRICAL SHORTAGE IN THE RADIO THAT CAUSED THE BATTERY TO CONTINUOUSLY DRAIN. THE CONTACT WAS INFORMED THAT THE RADIO WOULD BE REPAIRED INSTEAD OF REPLACED. THE RADIO CONTROL UNIT PROVIDED ACCESS TO SEVERAL SAFETY FEATURES IN THE RV. THE BATTERY WAS REPLACED; HOWEVER, THE FAILURE RECURRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURES. THE APPROXIMATE FAILURE MILEAGE WAS 966.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

BROWN'S RV REPLACED RADIO AND PROBLEM STILL EXIST! WE JUST USED IT AFTER RADIO WAS REPLACED FOR FIRST TIME AND FOUND OTHER ISSUES WITH GENERATOR AND INTERIOR CONTROL PANEL. "THIS UNIT IS A ROLLING FIRE HAZARD."

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

COLUMBIA SC 29011 11 21 2010 PM 3:11



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



BUSINESS REPLY MAIL FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NEF-100 1200 New Jersey Avenue SE, Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so: Use the enclosed form to file a report.

or visit: www.safercar.gov

or call: Vehicle Safety Hotline 888-327-4236



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