

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 31-MAY-2019 AUG 13 2019	Repository <input type="checkbox"/> Reference No. 11217047
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	E-mail Address
Address		Evening Telephone Number	
City	State	Zip Code	
ORRSTOWN	PA		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1HD1FBC1XKB		Make HARLEY-DAVIDSON	Model Year 2019
Date Purchased 03-26-2019		Dealer's Name and Telephone Number M&S Harley Davidson	Model FLHR
Original Owner <input checked="" type="checkbox"/>		Dealer's City Chambersburg	Engine: No: Cylinders 2
State Pa		Zip Code 17202	Fuel Type: 93oct Gas
Transmission Type Standard	<input type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain Clutch	Multiple Failure: YES
		Incident Date(s) 17-MAY-2019	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 100000 POWER TRAIN		Failure Mileage 2200	Failure Speed 5 mph
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:		Failed Part:	
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths
		Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2019 HARLEY-DAVIDSON FLHR. THE CONTACT STATED THAT THE CLUTCH FAILED TO PROPERLY STOP THE MOTORCYCLE. THE FRONT BRAKE HAD TO BE APPLIED TO PREVENT A CRASH. ALSO, THE MOTOR STALLED TWICE WHILE AT A STOP AND HAD TO BE RESTARTED. THE DEALER (M & S HARLEY-DAVIDSON, 60 FALLING SPRING RD, CHAMBERSBURG, PA 17202, (717) 709-9650) REPLACED THE PART AND STATED THAT THE VEHICLE WAS EXCLUDED FROM NHTSA CAMPAIGN NUMBER: 18V734000 (POWER TRAIN); ALTHOUGH THE FAILURE WAS SIMILAR. THE MOTORCYCLE WAS REPAIRED. THE MANUFACTURER WAS NOTIFIED. THE FAILURE MILEAGE WAS NOT AVAILABLE.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

With Clutch pulled in Bike Took off had to use Brake to Stop to keep from hitting car in front of me. IT Did this at least 3 times then it quit completely. Dealer put New slave cylinder New Line and other parts in trans. So far it is working ok. 5500 Mi. Later, it had about 2200 Mi when it gave problem. IF NOT For having Brake pulled I would have hit car in front of me was stopped in Traffic at The Time.

ATTACH ADDITIONAL SHEETS IF NECESSARY

HARRISBURG
PA 171
18 JUL '09
PM 6 L



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL

FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**

**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov
or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

