

To whom it may concern

1/4/21

Jeep VIN# 1C4RJFAG [REDACTED]

I own a 2013 Jeep Grand Cherokee
Jeep sent me a recall V62/NHTSA 19V-813
Fuel Pump Relay back in Sept 2018

The recall states "A fuel pump relay failure can result in a NO-START condition or an engine stall condition if the vehicle is running.

Highlighted in the letter was "A vehicle engine stall while driving can cause a vehicle crash without prior warning"

I called jeep and they said they don't have the parts. It's the same thing everytime I call I said you tell me it's dangerous to drive and you don't have the parts, I said you should supply me with a rental until it can be fixed they said NO.

This is going on for over 18+ months

Another part of the letter says "It is extremely important to take steps now to repair your vehicle to ensure the safety of you and your passengers."

The car wouldn't start several times, I purchased and changed the relay but there seems to be a problem with the relay harness that shorts out the fuse. I've put in 2 fuses already.

I AM getting no where with jeep and they can't say when it can be fixed

Please help

JAN 22 '21 8:19AM

09 MAIL

NEW YORK NY 100
7 JAN 2021 PM 13 L



Administrator
NATIONAL Highway Traffic Safety Administration
1200 New Jersey Ave, S.E,
WASHINGTON DC

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