

Complaint #

11209647

CL-11209647-8795



Zepeda Auto Service
3061 W Armitage Ave
Chicago, IL 60647
Phone: 773-486-1771 / 773-486-1772
Fax: 773-360-8875
Email: zepedaauto@sbcglobal.net
Website: Zepedaautorepairchicago.com

Invoice

Bill To: [REDACTED]
[REDACTED]
USA

Plate IL [REDACTED]
Description: Silver 2013 Nissan Altima Base L4 2.5L 2500CC
VIN: 1N4AL3AP0DN [REDACTED]
Odometer: 114,894

Ho: [REDACTED]
En: [REDACTED]

Invoice Date: 5/25/2019 1:42 PM
Appointment: 5/24/2019 2:10 AM

Mark On: [REDACTED]
Service Advisor: GUYDQ
Technician: VICENTE H

Concern

Suspension System Concern
Concern? = REAR RIGHT WHEEL CONCERN
Conditions? = VEHICLE WAS TOINED IN
Last Service? =
Wheel Lock? =
Labor

Sub \$0.00
\$0.00

Inspection

Vehicle 360 Inspection
Labor

Sub \$0.00
\$0.00

Service

Diagnose Suspension Concern
Initial diagnosis, testing and inspection of the specific vehicle system as required. Perform road test where applicable. Report test result(s), system fault(s), component(s) failure and required repair(s). Additional diagnosis and testing time may be required at additional charges.
Labor

Sub \$0.00
\$0.00

Suspension Control Arm, Lower - Rear right
Remove and Replace components as required to access and install materials, and/or perform needed service. Retest and verify repair as required. Perform final road test where applicable.
REAR RIGHT LOWER CONTROL ARM REARWARD
551B0-3TA0D - Suspension Control Arm
1 Unit \$175.23 / Unit
Sub \$175.23
\$235.00 TE
\$175.23 DES
\$410.19

Suspension Control Arm, Lower - Rear Left
Remove and Replace components as required to access and install materials, and/or perform needed service. Retest and verify repair as required. Perform final road test where applicable.
REAR LEFT LOWER CONTROL ARM REARWARD
551B1-3TA0D - Suspension Control Arm
551A1-9HS0B - Lower Control arm
1 Unit \$194.80 / Unit
1 Unit \$145.02 / Unit
Sub \$339.77
\$199.95 TE
\$194.80 DES
\$145.02 DES
\$639.77

Stabilizer Link / Kit
Remove and Replace components as required to access and install materials, and/or perform needed service. Retest and verify repair as required. Perform final road test where applicable.

Page 1 of 1

5/25/2019 1:43 PM

EA
7-1-19
WD

#11209647

Please find enclosed add'l
docs regarding complaint #
11209647. 2013 Nissan Altima
VIN 1N4AL3AP0D [REDACTED]

Sincerely, [REDACTED]

Complain +
#11229647

Labor			\$0.00 *E
JTS1148 - TRW AUTOMOTIVE - Sway Bar Link Or Kit	1 Unit	\$47.78 / Unit	\$47.78 *DES
JTS1150 - TRW AUTOMOTIVE - Sway Bar Link Or Kit	1 Unit	\$47.78 / Unit	\$47.78 *DES
		Sub	\$95.56

Alignment, Four Wheel

Inspect steering and suspension system components. Connect alignment equipment to verify and adjust front and rear wheel alignment settings for caster, camber, and toe in/out settings, thrust angle where applicable and center steering wheel. Some vehicles may require installation of alignment shims at additional charges. Adjust to meet manufacturers' specifications. Perform final road test where applicable.

Labor	\$119.99 *E
Sub	\$119.99

Total Parts	\$610.61
Total Labor	\$658.90
Total Before Taxes & Miscellaneous Charges	\$1,270.51

(*) Shop Supplies		\$19.99 S
(D) Disposal	2.63%	\$15.99
(E) Environmental	2.75%	\$8.78
(S) State Sales Tax	10.25%	\$64.64
Grand Total		\$1,379.91

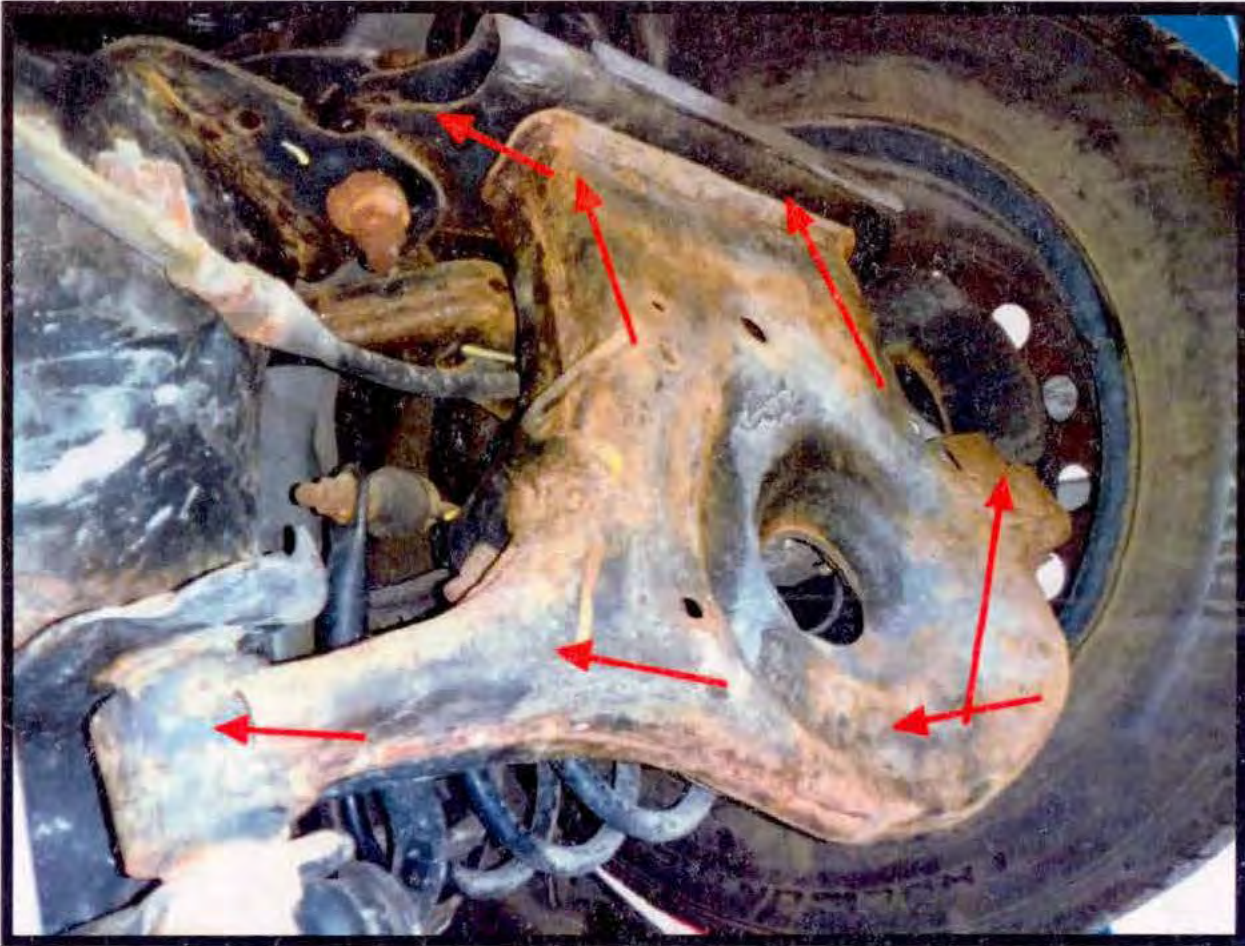
paid \$1,379.91 by Visa
5/25/2019 1:42 PM Card #: XXXXXXXXXXXX Entry Method: Chip Type: Sale Amount: 1379.91
Terminal: 22363 Transaction: 2ab5b18d-623c-47ec-8990-00758d568556 Authorization: 025851 Result: Approved
AID: A0000000031010 TC: 7EEBF07EFB096EEs TVR: 0080008000 TSI: FB03 ATC: 019C ARC: 00

Buyer agrees to pay total amount above according to cardholder's agreement with issuer

Thanks for the Business!
I acknowledge receipt of the vehicle and the indebtedness indicated herein.
12-MO WARRANTY PARTS AND LABOR
Customer Signature: _____

5/25/2019 1:43 PM

Complain # 1BΦ9647



Chicago, IL

11709647

CAROL STREAM IL 601

30 MAY 2009 PM 12 L



USDOT
NHTSA

Office of Defects Investigation (NVS-210)
1200 New Jersey Ave SE
West Bldg.
Wash, DC 20590

20590-

