

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Date Received 24-MAY-2019 AUG 26 2019	
OWNER INFORMATION (Type or Print) Name [REDACTED] Address [REDACTED] City IDAHO FALLS State ID Zip Code [REDACTED]				Repository ☐	
				Reference No. 11209645	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).				Daytime Telephone Number [REDACTED]	
				E-mail Address [REDACTED]	
				Evening Telephone Number	
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 4YMB1426KN [REDACTED]		Make CARRY-ON		Model ENCLOSED CARGO TR.	
Model Year 2019		Date Purchased 5/9/19		Dealer's Name and Telephone Number TRAILER PLUS	
Original Owner ☐		Dealer's City		State Zip Code	
Transmission Type NA		☐ Antilock Brakes ☐ Cruise Control		Powertrain NA	
Multiple Failure: 1		Incident Date(s) 24, 22-MAY-2019			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 030000 BRAKES (PWS), 030000 BRAKES (PWS), 118500 ELECTRICAL SYSTEM: INTEGRATED TRAILER BRAKE CONTROL				Failure Mileage 2600	
Failure Speed					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code		Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured NA	
Number of Deaths NA		Reported to Police N			
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2019 CARRY-ON TRAILER (NA). WHILE COASTING INTO A REST STOP, THE TRAILER BRAKE FAILED. THE CONTACT CHECKED UNDERNEATH THE TRAILER AND NOTICED THAT THE BRAKE WIRES WERE DETACHED DUE TO THE AXLE RUBBING UP AGAINST THE FRAME. THE VEHICLE WAS NOT TAKEN TO A DEALER OR AN INDEPENDENT MECHANIC FOR DIAGNOSTIC TESTING. THE CONTACT STATED THAT HE REPAIRED THE VEHICLE HIMSELF. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 2,600. *DT *DT					
CONSUMER STATED WIRE DIRECTLY OVER THE AXLE U-BOLT. TRAILER FRAME DAMAGE WHERE THE AXLE U-BOLT IMPACTED. BRAKE AND OTHER WIRE WERE CAUGHT BETWEEN THE AXLE U-BOLT AND FRAME SEVERED. CONSUMER ALSO FOUND SEVERED BRAKE WIRE. CARFAX CANNOT PROCESS THIS REQUEST. *JB					
THE TRAILER MANUFACTURER WAS NOTIFIED 5/24/19. AT					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

THAT TIME COMMUNICATION WITH THE DEALER AND MANUFACTURER COMMENCED. UPON RETURN TO IDAHO FALLS, ID THE TRAILER WAS REPAIRED BY THE DEALER.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

NOT ONLY WERE THE WIRES SEVERED, THE TRAILER SKIN ALSO BUCKLED AND REQUIRED REPAIR.

THANK YOU FOR YOUR INTEREST AND RESPONSE IN REGARD TO THIS MATTER.

ATTACH ADDITIONAL SH [REDACTED]

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

