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|  <p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p> | | FOR AGENCY USE ONLY 100148 | |
| | | Date Received 21-MAY-2019 AUG 26 2019 | Repository <input type="checkbox"/> Reference No. 11209121 |
| OWNER INFORMATION (Type or Print) | | | |
| Name [REDACTED] | | Daytime Telephone Number [REDACTED] | |
| Address [REDACTED] | | E-mail Address [REDACTED] | |
| City STOCKTON | State CA | Zip Code [REDACTED] | |
| Evening Telephone Number [REDACTED] | | | |
| <p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p> | | | |
| VEHICLE INFORMATION | | | |
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 28XJAU138V [REDACTED] | | Make CAN-AM | Model SPYDER GS |
| Model Year 2008 | | | |
| Date Purchased 01/20/2018 | Dealer's Name and Telephone Number California Diversified (510) 409-1320 | | Engine: No: Cylinders |
| Original Owner <input type="checkbox"/> | Dealer's City Livermore, CA | State CA | Zip Code 94550 |
| Fuel Type: unleaded | | | |
| Transmission Type <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control | Powertrain | Multiple Failure: | Incident Date(s) 01-MAY-2019 |
| FAILED COMPONENT(S)/PART(S) INFORMATION | | | |
| Vehicle Component Code: 010000 STEERING | | Failure Mileage 14000 | Failure Speed 55 |
| ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE | | | |
| Tire Make | Tire Model (Name or Number) | | Tire Size (Example P215/65R15) |
| DOT No. (Example: DOTM19ABC036) | <input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair | Failure Location: | |
| Tire Component Code | Tire Failure Type: | | |
| ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE | | | |
| Make: | Date Manufactured: | Model No./Name: | |
| Seat Type: | Installation System: | | |
| Child Seat Component Code: | Failed Part: | | |
| APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).) | | | |
| Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured | Number of Deaths |
| Reported to Police N | | | |
| <p>Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p> | | | |
| <p>TL* THE CONTACT OWNS A 2008 CAN-AM SPYDER GS. WHILE DRIVING 55 MPH, THE STEERING SEIZED. THE CONTACT PULLED THE VEHICLE OVER TO GAIN CONTROL OF THE VEHICLE. THE DPS AND CHECK ENGINE WARNING INDICATOR ILLUMINATED. THE VEHICLE WAS TAKEN TO AN UNKNOWN DEALER WHERE IT WAS DIAGNOSED THAT THE DPS FAILED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED. THE FAILURE MILEAGE WAS 14,000.</p> | | | |
| Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. | | ATTACH ADDITIONAL SHEETS IF NECESSARY | |
| <p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p> | | | |

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

An email was sent on 7/30/19 with the total amount of repairs and the repairs needed. It was sent to nhtsa.webmaster@dot.gov. The email address I sent it from was [REDACTED]

ATTACH ADDITIONAL SHEETS IF NECESSARY

SACRAMENTO

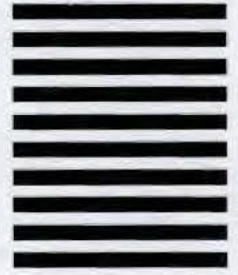
CA 957

31 JUL '19

PM 6 L



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

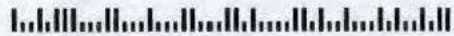


BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

