INFORMATION REDACTED PURSUANT TOTHE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
21-MAY-2019 JUL 30 2019	Reference No. 11209060

OWNER INFORMATION (Type or Print)

Name		Daytime Telephone Number	E-mail Address
Address		Evening Telephone Number	
City OREGONIA	State OH	Zip Code	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
JYADG24EXHA	YAMAHA	XT250	~~2015~~ 2017

Date Purchased	Dealer's Name and Telephone Number	Engine: No: Cylinders	Fuel Type:
12-8-18	MIDDLETOWN CYCLE 513-4225471	1	GAS

Original Owner	Dealer's City	State	Zip Code
☒	~~MID~~ FRANKLIN,	OH.	45005

Transmission Type	☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure: FRONT TURN SIGNALS	Incident Date(s) FROM 18-DEC-2018 NEW 12-8-18

NEW LEFT OVER

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 120000 LIGHTING (PWS), 110000 ELECTRICAL SYSTEM	Failure Mileage	Failure Speed
ELECTRICAL SYSTEM NOT SUFFICIENT	200	ALL

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No			N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2017 (NA) YAMAHA XT250. THE CONTACT STATED THAT THE HAZARD LIGHTS ILLUMINATED WHEN THE LEFT AND RIGHT TURN SIGNALS WERE ACTIVATED. AS A RESULT, BOTH TURN SIGNAL INDICATORS WOULD BLINK AND CONFUSE OTHER MOTORISTS. THE VEHICLE WAS TAKEN TO MIDDLE TOWN CYCLES (3711 COMMERCE DR, MIDDLETOWN, OH 45005, (513) 422-5471) WHERE IT WAS DIAGNOSED THAT THE ELECTRICAL SYSTEM HAD LOW POWER, WHICH WAS WHY THE HAZARD LIGHTS BLINKED INSTEAD OF ONLY THE TURN SIGNALS. THE MECHANIC DID NOT KNOW HOW TO REPAIR THE VEHICLE. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 200.

I HAVE WRITTEN TO YAMAHA - NO ANSWER THEY WANT TO KEEP THIS UNDER WRAP OR NOT KNOWN.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

YAMAHA MOTOR Corp U.S.A. HAS made no ATTEMPT to REPAIR this bike. REFUSES to admit ANY thing is wrong. This PROBLEM has been For YEARS ON OTHER BIKES (XT 250.) ALSO. BATTERY COMPANIES have told ME THE BATTERY is TOO SMALL FOR this BIKE. AMPS is too LOW to OPERATE this Bike properly. LEFT TURN SIGNAL ON AND the Right BLINKS ALSO AND VISE VERSA. YAMAHA MADE A VIDEO of SIGNALS in BRIGHT DAY Light trying to shows the Signal are OK → ATTACH ADDITIONAL SHEETS IF NECESSARY that is DECEPTIVE.

US Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use $300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

MY LETTER to YAMAHA Motor Corp

[redacted]

To Whom is may Concern,

I purchased a 2017 left over yamaha 250 XT.
I have trouble with the turn signals. Two local dealers here in Ohio have told me the signals cannot be fixed. They made no offer to fix them.
This bike is a new 2017 left over with full factory warranty
The bike has a insufficient battery to operate everything properly No effort was made or offered to fix the problem. It's been me experance over the years that Yamaha does not uphold their warranty. Can you explain that to me? The bike has a 130 amp battery, and all the battery Companies tell me that bike should have at least 180 amp battery to operate properly. No one has even offered to help me any help.

→

For the second time
I am contacting the Better Business Bureau
I have had problems from
the day I purchased this bike.
Do you have a sale and
forget policy?

Dealers:

① Cycle Specialties
Fairfield Oh.
513-860-3232

② Middletown Cycle
Franklin. Oh
513 4225471

Owner — [redacted]
Oregonia. Oh. [redacted]

[redacted] or

(I don't want excuses, I've
had enough of that.

There has been no effort to fix the bike