



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 20-MAY-2019
JUL 30 2019
Repository:
Reference No.: 11208672

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: JOPLIN State: MO Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]
Evening Telephone Number: [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1C4NJRFBOGD [REDACTED]
Make: JEEP Model: PATRIOT Model Year: 2016
Date Purchased: 9-2016 Dealer's Name and Telephone Number: FLETCHER 417 781-6100 Engine: No: Cylinders: 4 Fuel Type: GAS
Original Owner: Dealer's City: JOPLIN MO State: MO Zip Code: 64804
Transmission Type: [REDACTED] Antilock Brakes Powertrain: [REDACTED] Multiple Failure: [REDACTED] Incident Date(s): 02-JAN-2019
 Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 060000 ENGINE (PWS), 100000 POWER TRAIN
Failure Mileage: 34200 Failure Speed: [REDACTED]
Recall No: 11208672

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: SOLUS KL21 Tire Model (Name or Number): MAY IN KOREA Tire Size (Example P215/65R15): 233-16 M+S
DOT No. (Example: DOTM19ABC036): 272A YAL9 Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code: [REDACTED] Tire Failure Type: NOT ON ALL FOUR TIRES

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2016 JEEP PATRIOT. AFTER THE VEHICLE WAS REPAIRED PER AN UNKNOWN RECALL REGARDING THE CRANKSHAFT, THE VEHICLE LOST ACCELERATION WHILE DRIVING VARIOUS SPEEDS. THE CONTACT PULLED OVER AND RESTARTED THE VEHICLE. IN ADDITION, THE ABS AND FOUR WHEEL DRIVE WARNING INDICATORS ILLUMINATED. THE REPAIRS WERE PERFORMED BY FLETCHER SUPERSTORE (3111 E 32ND ST, JOPLIN, MO 64804, (417) 553-7589). THE VEHICLE WAS NOT REPAIRED A SECOND TIME. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 34,200. THE VIN WAS UNKNOWN.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.