

CL-11206671-3942

NEF-010

MAY 01 2019

April 25, 2019

Car VIN#(C3CDEFBBTFD

Brunswick, Ga

RE: Refund (recall) \$514.00

First, let me start off as the vehicle (Dodge Dart 2015 4DR SDN SXT). I was down town Douglas, Ga with a friend [REDACTED]. After we finished shopping I backed out the parking space and the car stayed in ^{Reverse} park and seem to lock up. The steering wheel was very difficult to turn. I slammed on the brakes but they didn't want cooperate at the moment a Policeman came along and helped me park the car safely. (Thank God) When I turned off the car the Key wouldn't

EA

05/06/19

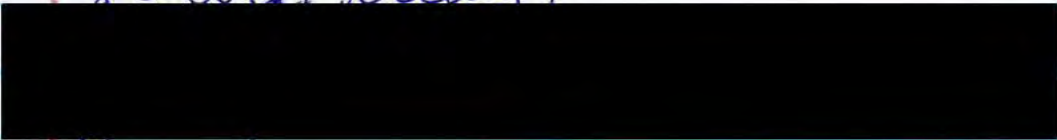
AS

Come out of the ignition.

I parked the car with the help of police officer. I called AAA at 1-800-222-5273. AAA came and hooked the cable together and he followed me to Woody Folsom located in Douglas, Ga (See bill attached) Chrysler, Dodge, Jeep 1510 S. Peterson Ave (912-384-2371) They did a diagnostic test and charged me (\$115.00 receipt attached) This was on 4-23-19

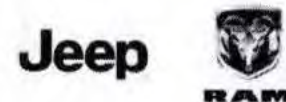
Well, I paid the \$115.00 and had my vehicle tolled by Kenny toll service to Brunswick, Ga. (5400 Altama Ave 31525) The young lady let me know that this was a recall repair (See receipt attached) Chrysler, Dodge, Jeep, Ram 5400 Altama Ave Brunswick, Ga 31525

Yours truly,





WOODY FOLSOM AUTO GROUP, INC.
D/B/A WOODY FOLSOM OF DOUGLAS, INC.
1510 S. PETERSON AVE.
DOUGLAS, GA 31535
912-384-2371



CELL: [REDACTED]

CUSTOMER NO [REDACTED]	ADVISOR KRISTINE LINDSEY 600033	TAG NO 396	INVOICE DATE 04/23/19	MOBILE NO [REDACTED]
[REDACTED] BRUNSWICK, GA [REDACTED]	LABOR RATE	LICENSE NO	MILEAGE 46,339	COLOR
	YEAR / MAKE / MODEL 15/DODGE/DART/4DR SDN SXT			STOCK NO
	VEHICLE I.D. NO 1 C 3 C D F B B 7 F D [REDACTED]			DELIVERY DATE
	F.T.E. NO			DELIVERY MILES
P.O. NO		SELLING DEALER NO		PRODUCTION DATE
R.O. DATE 04/22/19				
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		
MO: [REDACTED]				

LABOR & PARTS-----
J# 1 04CHZCABLE REPL SHIFTER CABLE TECH(S):600012 115.00
CUSTOMER THINKS HER SHIFTER CABLE BROKE, THE VEH HAD TO BE
TOWED IN
SHIFTER CABLE IS BROKEN
CUSTOMER NEEDS A NEW SHIFTER CABLE,
JOB # 1 TOTAL LABOR & PARTS 115.00

TOTALS-----

* [] CASH [] CHECK CHECK NUMBER[] *
* [] VISA [] MASTERCARD [] AMERICAN EXPRESS *
* [] CHARGE [] OTHER *
* AMOUNT PAID [] *
* ACCEPTED BY *

TOTAL LABOR.... 115.00
TOTAL PARTS.... 0.00
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 0.00
TOTAL INVOICE \$ 115.00

PARTS DESIGNATED WITH AN ASTERISK (*) INDICATES
LIFETIME SERVICE GUARANTEE APPLIES FOR CUSTOMER PAY REPAIRS.

CUSTOMER SIGNATURE



**CHRYSLER
DODGE
JEEP
RAM
BRUNSWICK**

5400 Altama Ave
Brunswick GA 31525

off cable Rd.

SERVICE DEPARTMENT HOURS
7:30 a.m. to 6:00 p.m.
Monday - Friday
8:00 a.m. to 4:00 p.m. Saturday

R/O Open Date	R/O Number
4/23/19	
R/O Close Date	Status
4/24/19	Pre-Invoice
Mileage In	Mileage Out
46339	46340
Service Advisor / Tag #	
Michelle Mukes/4802*W*	
Vehicle Identification Number	
1C3CDFBB7F1	
Delivery Date	In-Service Date
10/01/14	10/01/14
Color	License Number
LIGHT-ARCT	

BRUNSWICK, GA

Year	Make	Model	Body
2015	DODGE	DART	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: [REDACTED]	
#1 - RECALL: PERFORM RECALL V34 2013-2016 PF SHIFT CABLE BUSHING Tech: Kenny Wood (027) NO PART AVAILABLE FOR RECALL YET WILL RELEASED 2ND QUARTER OF 2019	Warranty
#2 - CS: CUSTOMER STATES C/S SHIFTER CABLE BROKE. VEHICLE WAS TOWED IN PLS CHECK & ADVISE. Caused by FOUND SHIFTER CABLE BUSHING MISSING Tech: Kenny Wood (027) Installed 68164081AB :CABLE: GEARSHIFT CONTROL 1@130.00 REPLACED SHIFTER CABLE Sub Total: 402.89	272.89 130.00
VARIABLE DISCOUNT	-50.00

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES: Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	272.89
PARTS	130.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	35.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	11.55
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	-50.00
TOTAL DUE	399.44

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



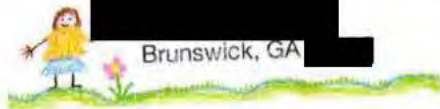


VIN #

1C3CDFBB7FD

[REDACTED]

2015 Dart Dodge SXT



NHTSA
1200 New Jersey Ave SE
West Building
Washington, DC 20590

