

 <p>DOT Auto Safety Hotline U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline</p>		Date Received 07-MAY-2019 JUL 24 2019	Repository <input type="checkbox"/> Reference No. 11206074
<p>OWNER INFORMATION (Type or Print)</p>			
Name		Daytime Telephone Number	E-mail Address
Address		Evening Telephone Number	
City	State	Zip Code	
PORT ST. LUCIE	FL		
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>			
<p>VEHICLE INFORMATION</p>			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model
5NPET4AC9AH		HYUNDAI	SONATA
Model Year		2010	
Date Purchased	Dealer's Name and Telephone Number	Engine:	Fuel Type:
5/2010	ATLANTIC HYUNDAI 691-587-0700	No: Cylinders	GAS
Original Owner <input checked="" type="checkbox"/>	Dealer's City	State	Zip Code
			4
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure: ALL OF THE HANDLES BROKE + REPLACED BY WALLACE
AUTO	<input checked="" type="checkbox"/> Cruise Control		Incident Date(s) 01-MAY-2019
<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>			
Vehicle Component Codes: 162000 STRUCTURE: BODY, 162300 STRUCTURE: BODY: DOOR		Failure Mileage	Failure Speed
		75000	
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code	Tire Failure Type:		
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
<p>APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury (ies).)</p>			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths
			Reported to Police N
<p>Narrative Description of Incident(s), Crash(es), and Injury (ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>			
<p>TL* THE CONTACT OWNS A 2010 HYUNDAI SONATA. THE CONTACT STATED THAT THE FRONT DRIVER'S SIDE EXTERIOR DOOR HANDLE DETACHED FROM THE VEHICLE. THE VEHICLE WAS TAKEN TO WALLACE HYUNDAI (3801 SE FEDERAL HWY, STUART, FL) AND THE DOOR HANDLE WAS REPLACED. THE CONTACT INDICATED THAT THE FAILURE OCCURRED ON ALL FOUR EXTERIOR DOOR HANDLES SINCE OWNING THE VEHICLE. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 75,000.</p> <p>WE HAVE MOVED FROM NY TO FLORIDA 2 4 3/4 years ago WITHIN THAT TIME FRAME 4 DOOR HANDLES BROKE OFF + WAS REPAIRED BY WALLACE HYUNDAI. THE 1ST HANDLE WAS UNDER WARRANTY, THE OTHER 3 COST US \$200 PER HANDLE</p>			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>			