



RROC

The International Club for Rolls-Royce and Bentley Owners & Enthusiasts



From the Desk Of [REDACTED]

CL-11205632-3803

APR 23 2019

4-23, 2019

R. HTSA

att: Donna

Re: Vin# SAJNA 5842 JC [REDACTED]

Beverly Hills, Ca [REDACTED]

88 Coupe Jaguar XJS-V12

Mileage 122,063

Lic # California [REDACTED]

Per our telephonic call please find all the information needed about my 88 XJS V12 with a faulty & defective drivers side seat belt. This has been a on going problem with the drivers seat belt not working. Jaguar repaired it last Oct 2018 and it never worked after that. Its a Life Time Warranty a copy of the dealer bulletin enclosed. I've been without a car since last Oct 2018

NM
4-30-19
WD

Doc sent jaguar C.F.S. letters about this
they never answered the letters, Some C.F.S
need I say more.

I called Jaguar Customer Service and spoke
to a Rep. named Zackery. That was a
month ago no replies since.

I'm thread Waiting at this point.
They Can Buy the Car back and pay
me \$7,000.00 and Close the case.
They sure do not stand behind their
Warranty. Who is going to pay me the
\$6,000.00 I've spent on car rentals?

I'm awaiting your reply on this safety issue
Donna. A copy of the registration enclosed.

The jaguar Case # [REDACTED] spoke to
Zackery. You can tell him I'm thread Waiting.
Pay me for the car \$7,000.00 + car rental bills
since 2018 or I will file a Federal law
suit in court. End of Case. Sincerely [REDACTED]

<i>Online Not Working</i> TECHNICAL BULLETIN		
 JAGUAR SERVICE	Motorized Automatic Diagonal Seat Belts - Limited Lifetime Warranty - Fault Diagnosis - System Operation	76-91
	MODEL 89-92 Sedan, 88-89 XJS DATE 2/94	

SUPERSEDES: TECHNICAL BULLETIN 76-78, 76-39

ISSUE:

The Motorized Automatic Diagonal Seat Belts (passive restraints) on 89-92 MY Sedan and 88-89 MY XJS vehicles are now covered by a limited lifetime warranty.

A Quick Reference Guide (S 89) which describes system operation and the limited lifetime warranty has been mailed to vehicle owners.

Owners have been advised to contact their Jaguar dealer if they believe the belts do not operate correctly.

ACTION:

Fault Diagnosis

Use the attached Fault Analysis Charts to diagnose and repair faults. For circuit information, refer to the appropriate Electrical Guide passive restraint diagram.

Refer to the Quick Reference Guide for a description of system operation and the limited lifetime warranty.

Customer Note

IMPORTANT! Under certain vehicle operating conditions, the normal lock function of the inertia reel assembly may cause the diagonal belt to momentarily remain secured and prevent movement to the "unrestrained" position for vehicle occupant exit. If the inertial reel remains locked as the diagonal belt attempts to move forward, the belt will increase the pressure on the occupant. **THIS CONDITION IS NOT A SYSTEM FAULT.** If there is a complaint of this condition, advise the customer to release the inertia reel using the following procedure:

- Insert the ignition key (XJS models) or move the ignition switch to position II (Sedan range models).
- Move the seat and/or seat back slightly rearward to relieve the tension on the belt.
- Slowly pull the seat belt to confirm that the inertia reel has released.

- Switch off the ignition and remove the key.
- The diagonal belt will then move to the "unrestrained" (full forward) position.

Alternatively, the diagonal belt can be released from the motorized tongue by pressing the red release button. The belt must be reconnected when the tongue has moved to the full forward position. Refer to the Quick Reference Guide.

Scheduled Maintenance

At each 7500 mile service interval, apply Gleitmo spray lubricant (JAG 311) to the diagonal belt guide rails to prevent chatter of the motorized tongue.

WARRANTY INFORMATION:

Refer to Administration Bulletin 3-120.

They can buy the car back
 seeing we waited since
 Oct 2018 and its yet to
 be fixed, I sent Jagnas President
 & C.F.O. a letter he never replied
 same President of a Auto Co.
 I may sue them in Federal
 Court Today is 4-22-2019.

Tel

United States Department of Transportation

800 452-4827
Jaguar Cars888-327-4236
DonnerFile a Vehicle Safety Complaint *att Zachery*
customer
Relations

Form Approved: OMB No. 2127-0008; Expires 08/31/2021

YOUR COMPLAINT IS IMPORTANT

LET'S GET STARTED!

COMPLETE this 5-step form — it takes about 5 minutes, and have the following information handy:

- Email Address — To file a complaint without one or for other assistance, please call the Vehicle Safety Hotline (Toll-Free: 1-888-327-4236 / Hearing Impaired (TTY): 1-800-424-9153).
- Your VIN *What's this?*
- Make
- Model
- Year of your vehicle
- Any documentation you have related to your complaint, such as photos or a police report
- **Complaints involving Takata inflators:** Please type "Takata Recall" at the beginning of your complaint description on Step 3 of this form.
- ALL complaints are reviewed.
- Some complaints may lead to an investigation.
- Some investigations lead to recalls.

Note: The review and investigation process MAY take a long time, but don't worry— you will be notified if there is a recall.

Paperwork Reduction Act Burden Statement: A Federal agency may not conduct or sponsor, and a person is not required to respond to, nor shall a person be subject to a penalty for failure to comply with, a collection of information subject to the requirements of the Paperwork Reduction Act

[more](#)

All the information that you submit to NHTSA will be transmitted using a secure mechanism.

NHTSA Information -

Information For -

NHTSA Sites -

Website Information -

National Highway Traffic Safety Administration

1200 New Jersey Avenue, SE
Washington, DC 205901-888-327-4236
(1-800-424-9153 (TTY))

VIN# SAJNA5842JC

Make jaguar

model XJS V12

Year 1988

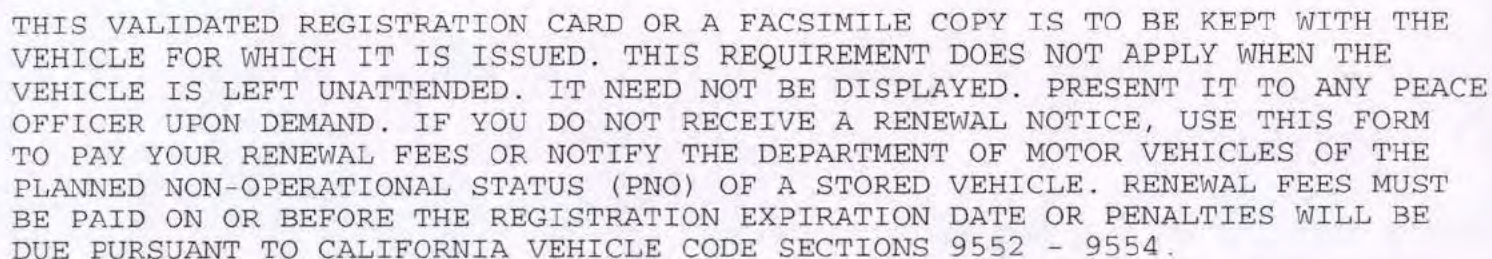
Seat Belts not working

Life Time Warranty
Copy enclosed

Been with out a car since Oct 2018

[Submit Feedback](#)

Case [REDACTED] ZAC Tarr



WHEN WRITING TO DMV, ALWAYS GIVE YOUR FULL NAME, PRESENT ADDRESS, AND THE VEHICLE MAKE, LICENSE, AND IDENTIFICATION NUMBERS.

***** DO NOT DETACH - REGISTERED OWNER INFORMATION *****



MAKE	YR	MODEL	YR	1ST SOLD	VLF	CLASS	*YR	TYPE VEH	TYPE LIC	1 LICENSE NUMBER
JAGU	1988		1987		AB		2019	120	11	
BODY TYPE MODEL	MP	MO	VEHICLE ID NUMBER							
2D	G	AB	SAJNA5842JC							
TYPE VEHICLE USE	DATE ISSUED		CC/ALCO		DT FEE RECVD		PIC		USE TAX	
AUTOMOBILE	02/11/19		60/19		02/11/19		2		10	
PR EXP DATE: 07/12/2019										

REGISTERED OWNER

AMOUNT PAID
\$ 25.00

PALM BEACH
FL

LIENHOLTER

BEVERLY HILLS
CA

AMOUNT DUE	AMOUNT RECVD
\$ 25.00	CASH :
	CHCK : 25.00
	CRDT :

VEHICLE REGISTRATION AND DRIVER LICENSE INFORMATION

Immediately notify DMV when you change your address, sell your vehicle, or are involved in an accident causing injury, death, or over \$1,000 in damage. California law requires that evidence of financial responsibility, e.g., liability insurance, be carried in a vehicle at all times and presented to a peace officer upon request or when involved in a motor vehicle accident. Involvement in an uninsured reportable accident will result in the suspension of your driver license. In addition, failure to provide or maintain evidence of financial responsibility will result in the suspension of vehicle registration.

To request forms, make an appointment, or for information, you may contact DMV at www.dmv.ca.gov or call 1-800-777-0133. You may also write DMV at:

Vehicle Registration

P.O. Box 942869, Sacramento, CA 94269-0001

Financial Responsibility (concerning vehicle registration)

P.O. Box 997405, Sacramento, CA 95899-7405

Driver License

P.O. Box 942890, Sacramento, CA 94290-0001

Financial Responsibility (concerning driver license)

P.O. Box 942884, Sacramento, CA 94284-0884

NOTE: Vehicle Registration Financial Responsibility Services are not available at DMV field offices.

VESSEL INFORMATION

Vessel owners are required to notify the Department of Motor Vehicles in person or in writing, at P.O. Box 942869, Sacramento, CA 94269-0001

- Upon sale of vessel and/or change of address.
- Upon documentation of vessel.
- If the vessel is destroyed, lost or abandoned (in any manner), return this document with the Certificate of Ownership to DMV.

In addition, vessel owners should notify a local law enforcement agency upon the theft of a vessel, and must report the recovery of a vessel.

VEHICLE REGISTRATION AND DRIVER LICENSE INFORMATION

Immediately notify DMV when you change your address, sell your vehicle, or are involved in an accident causing injury, death, or over \$1,000 in damage. California law requires that evidence of financial responsibility, e.g., liability insurance, be carried in a vehicle at all times and presented to a peace officer upon request or when involved in a motor vehicle accident. Involvement in an uninsured reportable accident will result in the suspension of your driver license. In addition, failure to provide or maintain evidence of financial responsibility will result in the suspension of vehicle registration.

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SANTA CLARITA, CA

20 APR 2019 PM



FOREVER / USA



FOREVER / USA

Beverly Hills, Ca

National Highway Traffic Safety
Admin.

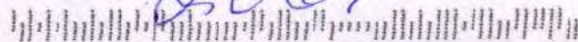
1200 New Jersey Ave. S.E.

Washington, D.C.

20690

ATT: Donna
Safety issue
Jaguar Seat Belts

20690-



ATL Donna