

NEF-010

AMENDED NHTSA COMPLAINT

Complaint #11205302, Reference # [REDACTED]

CL-11205302-4235

Please amend the following wording to the above mentioned complaint:

On 10/10/18 I took my car into John Elway Crown Toyota because the car was overheating. The inspection concluded that the Hybrid Battery Pack needed to be replaced there was also an issue with the Electric Pump Assembly, Super Long Long Cool and Inlet Sub-Assy Water. Prior to taking the car into John Elway for inspection I called NHTSA to see if there was a recall for my car. At that time I was informed that there was a recall and that I needed to wait a month for further explanation.

Since the car over heated in October 2018 my vehicle has not been the same. Today my car sits in the garage as I cannot drive it due to an electrical issue associated with the master cylinder and brake booster pump assembly.

Please investigate these issues as they are associated with the software safety recall issue. I took my car for the software update three weeks ago. I cannot drive the car due to the brake issues. I cannot risk driving the car and getting into an accident.

Sincerely,

[REDACTED]

72

EA
5.22.19
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Ontario, CA

SANTA ANA
CA 926
10 MAY '19
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NHTSA

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