

 U.S. Department of Transportation National Highway Traffic Safety Administration	DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
	Date Received 30-APR-2019 JUN 19 2019		Repository ☐ Reference No. 11204822	
OWNER INFORMATION (Type or Print)				
Name		Daytime Telephone Number		
Address		Evening Telephone Number		
City COLUMBUS		State GA	Zip Code	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).				
VEHICLE INFORMATION				
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1LNHM87A3Y		Make LINCOLN	Model LS	Model Year 2000
Date Purchased 10/24/2011	Dealer's Name and Telephone Number		Engine: No: Cylinders 8	Fuel Type:
Original Owner ☐	Dealer's City	State	Zip Code	
Transmission Type	☒ Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s) 01-APR-2019
	☒ Cruise Control			
FAILED COMPONENT(S)/PART(S) INFORMATION				
Vehicle Component Codes: 010000 STEERING, 140000 AIR BAGS			Failure Mileage	Failure Speed 35
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE				
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:		
Tire Component Code			Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE				
Make:	Date Manufactured:	Model No./Name:		
Seat Type:	Installation System:			
Child Seat Component Code:		Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)				
Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 1	Number of Deaths	Reported to Police Y
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).				
TL* THE CONTACT OWNED A 2000 LINCOLN LS. WHILE DRIVING 35 MPH, THE STEERING WHEEL PULLED TO THE RIGHT AND CAUSED THE VEHICLE TO DRIVE INTO A DITCH. THERE WERE NO WARNING INDICATORS ILLUMINATED. THE AIR BAGS DID NOT DEPLOY. THE VEHICLE WAS TOTALED AND TOWED TO AN UNKNOWN LOCATION. A POLICE REPORT WAS FILED. THE CONTACT SUFFERED INJURIES AND RECEIVED MEDICAL ATTENTION. THE MANUFACTURER AND DEALER WERE NOT MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT DIAGNOSED. THE FAILURE MILEAGE WAS UNKNOWN.				
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.				
ATTACH ADDITIONAL SHEETS IF NECESSARY				
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.				