



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

26-APR-2019
AUG 19 2019

Reference No.
11204005

OWNER INFORMATION (Type or Print)

Name

Address

City OWENSBORO

State KY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

Please do they denied any work on truck

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

5TBBT44173S

Make

TOYOTA

Model

TUNDRA

Model Year

2003

Date Purchased

Dealer's Name and Telephone Number

Kenny Kent Toyota

Engine:

No: Cylinders

Fuel Type:

*untested
ST*

Original Owner

☐

Dealer's City

Evansville

State

IN

Zip Code

Incident Date(s)

01-APR-2019

Transmission Type

Auto

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4x4

Multiple Failure:

yes

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: FUEL/PROPULSION SYSTEM (PWS), 060000 ENGINE (PWS), 162000
STRUCTURE: BODY

Failure Mileage
129000

Failure Speed
65

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes

☒ No

Fire

☐ Yes

☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2003 TOYOTA TUNDRA. WHILE DRIVING 65 MPH, THE CONTACT HEARD AN ABNORMAL DRAGGING NOISE COMING FROM THE VEHICLE. UPON EXITING THE VEHICLE, THE CONTACT NOTICED THAT THE FUEL TANK WAS RUSTED AND DETACHED. ALSO, THE CHECK ENGINE INDICATOR ILLUMINATED. THE CONTACT CALLED DON MOORE TOYOTA (4216 FREDERICA ST, OWENSBORO, KY 42301, (270) 926-2500) AND WAS INFORMED TO HAVE THE VEHICLE TOWED. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS CONTACTED AND DID NOT ASSIST. THE FAILURE MILEAGE WAS 129,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

While driving on interstate I heard a loud pop and severe jerking of the truck. At 70mph this was very scary for my son and I. I pulled over to find the fuel tank laying on the pavement and dragging the skid plate off of the tank. Looks like weld failure on fuel tank crossmember or straps bad. Contacted Toyota.com toll free # they were not helpful kept passing me off to next person with everyone asking if there was a lawsuit to be filed. I responded No, but then they denied working on my truck even tho having it inspected for corrosion. *maybe I should get better insurance.*

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U.S. Department
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National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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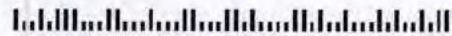
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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



safecar.gov

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safecar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration





