



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 25-APR-2019
Repository:
Reference No.: 11203637
JUN 12 2019

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: INDEPENDENCE State: KY Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]
Evening Telephone Number: [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1GNDT13S452 [REDACTED]
Make: CHEVROLET Model: TRAILBLAZER Model Year: 2005
Date Purchased: 05-10-2005 Dealer's Name and Telephone Number: TOM GILL CHEVROLET (859) 371-7566 Engine: No. Cylinders: 6 Fuel Type: GAS
Original Owner: Dealer's City: FLORENCE KY State: KY Zip Code: 41042
Transmission Type: AUTO Antilock Brakes: Powertrain: Multiple Failure: Incident Date(s): 11-APR-2019
Cruise Control:

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 120000 LIGHTING (PWS) Failure Mileage: 92800 Failure Speed:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):
DOT No. (Example: DOTM19ABC036) Original Equipment: Failure Location:
Prior Repair:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury (ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2005 CHEVROLET TRAILBLAZER. WHILE DRIVING, THE HEADLIGHTS SHUT OFF FREQUENTLY. WHEN THE FAILURE OCCURRED, THE HIGH BEAM HEADLIGHTS HAD TO BE ACTIVATED. THE MANUFACTURER STATED THAT THERE WERE NO RECALLS AND ADVISED THE CONTACT TO SCHEDULE AN APPOINTMENT WITH TOM GILL CHEVROLET (7830 COMMERCE DR, FLORENCE, KY 41042, (859) 371-7566). THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE DEALER WAS NOT CONTACTED. THE FAILURE MILEAGE WAS 92,800.

OVER

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I WOULD BE DRIVEING AND THE LIGHTS WOULD GO OUT ALMOST
RAN OFF ROAD HAD TO SWITCH TWO HIGH BEAMS AND 10 MINUTES LATER WOULD
COME BACK ON THEN THEY WOULD GO BACK OUT AGAIN, I READ ON THE
COMPUTER THEY RECALL 2006 OTHER PEOPLE HAD SAME PROBLEM I AID
ON 2005, I CALLED GM AFTER IT HAPPEN THEY SAID TAKE IT TO THE
DEALER IF THEY RECALL 2006 I DONT UNDERSTAND WHY THEY DIDNT
RECALL 2005.

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL
FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Safety Hotline (VOH)
U.S. Department of Transportation
National Highway Traffic Safety Administration

Independence KY

CUSTOMER #: [REDACTED]

INVOICE



7830 Commerce Drive · Florence, KY 4104
Phone: (859) 371-7668 · Fax: (859) 371-51
www.tomgill.com

INDEPENDENCE, KY

PAGE 1

HOME: [REDACTED]

CONT: [REDACTED]

BUS: [REDACTED]

CELL: [REDACTED]

SERVICE ADVISOR: 110533 [REDACTED]

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT		
SILVERSTON	05	CHEVROLET TRAILBLAZE	1GNDT13S45 [REDACTED]		91998/91998		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
10MAY05 IS							
10MAY05 DD		10MAY2009	18:00 29APR19			CASH	29APR19
R.O. OPENED	READY	OPTIONS: ENG:4.2 LITER MFI DOHC TRN:A					
08:01 29APR19	16:46 29APR19						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	C/S	HEAD LIGHTS GO OUT WHILE DRIVING AFTER 10 MINUTES HAVE TO TURN ON HIGH BEAMS WHEN THEY GO OUT, check and advise					
CAUSE: found the low beam head light relay is bad							
	01	C/S	HEAD LIGHTS GO OUT WHILE DRIVING AFTER 10 MINUTES HAVE TO TURN ON HIGH BEAMS WHEN THEY GO OUT, check and advise				
			38392 CP			0.00	0.00
PARTS:			0.00	LABOR:	0.00	OTHER:	0.00
					TOTAL LINE A:		0.00
91998 found the low beam head light relay is bad							

B**		needs a low beam relay (hdm)					
	02	needs a low beam relay (hdm)					
			38392 CP			185.88	185.88
	1	13506836 (S)RELAY			15.26	165.26	165.26
PARTS:			165.26	LABOR:	185.88	OTHER:	6.00
					TOTAL LINE B:		351.14
91998 replaced low beam relay							

CUSTOMER PAY ENVIROMENTAL / SHOP SUPPLIES FOR REPAIR ORDER 30.00

COMPANY NAME **ESATURN**
 COMPANY PHONE
 POLICY NUMBER **EGA4951692**
 POLICY TERM
 EFFECTIVE DATE
 DEDUCTIBLE **0.00**
 MILEAGE LIMIT
 BEGIN MILES
 END MILES **75000**
 COMPONENTS

authorized service provider

DESCRIPTION	TOTALS
LABOR AMOUNT	185.88
PARTS AMOUNT	165.26
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	30.00
TOTAL CHARGES	381.14
LESS INSURANCE	0.00
SALES TAX	

The Seller, TOM GILL CHEVROLET, hereby expressly disclaims all warranties, either expressly or implied, including any implied warranty of merchantability or fitness for a particular purpose, and TOM GILL CHEVROLET neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the item/items.

THANK YOU FOR THIS OPPORTUNITY TO SERVICE YOU. IT IS OUR AIM TO PERFORM ALL THE REPAIRS REQUESTED ON THIS REPAIR ORDER TO YOUR COMPLETE SATISFACTORY TELL YOUR FRIENDS IF NOT PLEASE TELL US IMMEDIATELY.

SERVICE HOURS
 M-F 7:00AM - 8:00PM
 SAT. 7:00AM - 2:00PM

COLLISION CENTER HOURS
 M-F 7:30AM - 5:30PM
 SAT 8:00AM - NOON

PARTS HOURS
 M-F 7:00AM - 8:00PM
 SAT 7:00AM - 2:00PM

*You agree that we may contact you in writing, by email, or using prerecorded/artificial voice messages, text messages, and automatic telephone dialing systems, as the law allows. You also agree that we may contact you in these other ways at any address or telephone number you provide us, even if the telephone number is a cell phone number.