

NEF-DIO

CL-11202550-1835 JUN 25 2019

To Whom This Concerns

6-18-19

My name is [REDACTED]

I'm writing to your agency to see if possible your agency can help me out with this problem I have.

Several weeks ago while I was driving home in my 2001 F250 4x4 m7 Truck Back Fired real bad & when it did that it literally blew the last spark plug on the Drivers Side of the motor right out of the Head. I learned that Ford knew about this problem way back in 2001 & 2002 when they supposedly recalled this particular truck with a V10 6.8L motor in the Truck.

I wrote to Ford's Customer ~~Assistance~~ Assistance Center in Dearborn MI & told them that since Ford knew about the problem that they should have to fix the problem. They basically said they won't even consider paying the repairs on my Truck.

I can't even drive it right now cause of that spark plug being blown out of the head of the motor.

I called several Ford Dealerships locally & they said repairs would cost anywhere around \$300 up to \$1,000.00 if they have to remove the cylinder head off the motor. I don't have that kind of money & cannot get a loan for that kind of money.

TG
6.26.19
UD

6-18-19

Here is all the information on my Truck
2001 Ford SuperDuty Ext Cab
Vin # 1FTNX21S21E [REDACTED]
V-10 6.8L motor

Bought & Paid For in cash on 8-5-14

My name & address as follows

Nilwood, IL

Consumer Reports sent me your Agency's
Name & Address & suggested me to write to your
agency to see if maybe you might be able to
help me get my Truck fixed or you may know
of an agency that could help me get my truck
fixed so I can start driving it again. Please
let me know as soon as you possibly can to respond
to my letter.

Since

SPRINGFIELD IL 627

19 JUN 2019 PM 2 T



National Highway Traffic Safety Administration
1200 New Jersey Ave SE
West Building
Washington, DC 20590

