

**From:** [REDACTED]  
**To:** [EVOO \(NHTSA\)](#)  
**Subject:** Re: FW: Follow up to ODI Complaint ----- 11196755-----  
**Date:** Wednesday, May 8, 2019 5:14:27 AM

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To whom it may concern,  
I [REDACTED] live on a  
Fixed income and the cost of living is out of control.  
Why should the consumer (me) have  
To come out of my  
Pocket and pay/keep  
Paying for something  
That was intentionally  
Sent here to never ever  
Work correctly, because  
It was build not to work RIGHT in the first place.  
The people that are put in CHARGE to protect the citizens of this country  
Just turn a blind eye/eyes to this sort of  
Situation. A recall needs  
To be issued, to protect  
The PEOPLE that have  
Put their hard earned  
dollars into something  
That we thought we could T R U S T.  
THE AMERICAN  
PEOPLE IN THIS COUNTRY ARE BEENING  
LIED TO THEIR FACE,  
ABOUT THINGS WE ARE  
SMART ENOUGH TO SEE  
AND FIGURE OUT.  
WE (ME) ARE NOT  
S T U P I D. ANYONE  
WITH THIS KIND OF  
VEHICLE (HONDA  
2004-2019 ODYSSEY)  
SHOULD BE COMPENSATED \$\$\$\$\$.  
IT'S A FACT THAT THE  
TRANSMISSION ARE  
INFERIOR IN THE FIRST  
PLACE.

SINCERELY YOURS, [REDACTED] ...

P.S.  
THE JUSTICE  
IN THIS COUNTRY  
ANY MORE FOR THE  
AMERICAN CONSUMERS.

----- Original message -----

From: "EVOQ (NHTSA)" <EVOQ@dot.gov>

Date: 5/6/19 5:51 AM (GMT-08:00)

To: [REDACTED]

Subject: FW: Follow up to ODI Complaint ----- 11196755-----

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to [dataquality@dot.gov](mailto:dataquality@dot.gov) or fax to [\(202\) 366-1767](tel:202-366-1767). Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation