

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Date Received 15-APR-2019 JUL 07 2019	
OWNER INFORMATION (Type or Print) Name [REDACTED] Address [REDACTED] City WINSTON SALEM State NC Zip Code [REDACTED]				Repository ☐	
				Reference No. 11196194	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).				Daytime Telephone Number [REDACTED]	
				E-mail Address [REDACTED]	
Evening Telephone Number [REDACTED]				E-mail Address [REDACTED]	
				E-mail Address [REDACTED]	
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 19UUA566X2A [REDACTED]		Make ACURA		Model TL	
Model Year 2002		Date Purchased 2001		Dealer's Name and Telephone Number Flow Acura - W.S.	
Original Owner ☐		Dealer's City		State Zip Code	
Transmission Type ☐ Antilock Brakes ☐ Cruise Control		Powertrain		Multiple Failure:	
Incident Date(s) 01-APR-2017		Fuel Type: gas 43			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 140000 AIR BAGS		SRS light keeps coming on.		Failure Mileage 65000	
Failure Speed					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code		Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured	
Number of Deaths		Reported to Police N			
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2002 ACURA TL. THE CONTACT STATED THAT THE AIR BAG INDICATOR KEPT ILLUMINATING. FLOW ACURA (425 SILAS CREEK PKWY, WINSTON-SALEM, NC 27127, (336) 723-3524) INITIALLY DIAGNOSED THAT THE WIRES WERE MALFUNCTIONING. AFTER A DIAGNOSTIC TEST WAS PERFORMED, THE INDICATOR REMAINED OFF FOR APPROXIMATELY ONE MONTH. WHEN THE AIR BAG INDICATOR ILLUMINATED AGAIN, THE CONTACT TOOK THE VEHICLE TO AN INDEPENDENT MECHANIC WHO ADVISED HER TO TAKE IT BACK TO THE DEALER BECAUSE IT WAS STILL COVERED UNDER WARRANTY. ANOTHER ACURA DEALER (CROWN ACURA, 3908 W WENDOVER AVE, GREENSBORO, NC 27407) CHANGED THE SEAT BELT BUCKLE, BUT THE FAILURE RECURRED. THE SECOND DEALER HAD TO ORDER ANOTHER PART AND REPAIRED THE VEHICLE AGAIN, BUT THE FAILURE RECURRED APPROXIMATELY SIX MONTHS LATER. THE MANUFACTURER WAS NOT CONTACTED. THE FAILURE MILEAGE WAS 65,000. Dealership file has a log/history of the vehicle maintenance plus multi repairs work done on the SRS light but the problem still exists.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					