

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
				Date Received 12-APR-2019 MAY 23 2019	Repository ☐ Reference No. 11195875
OWNER INFORMATION (Type or Print)					
Name [REDACTED]				Daytime Telephone Number [REDACTED]	
Address [REDACTED]				Evening Telephone Number [REDACTED]	
City SOUTHPORT		State NC	Zip Code [REDACTED]		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2C4RC1AG4K [REDACTED]			Make CHRYSLER	Model PACIFICA	Model Year 2019
Date Purchased 3/8/19	Dealer's Name and Telephone Number Victory Chrysler 910 754 2844		Engine: No: Cylinders 6	Fuel Type: 9aa	
Original Owner ☒ Me	Dealer's City Charlotte	State NC	Zip Code 28461		
Transmission Type Auto	☒ Antilock Brakes ☒ Cruise Control	Powertrain V6 Front wheel drive	Multiple Failure: 3 times	Incident Date(s) 02-APR-2019 also 11 April 2019 (+ one other time)	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 180000 VEHICLE SPEED CONTROL, 060000 ENGINE (PWS)				Failure Mileage 1200	Failure Speed slowly when accelerating
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair	Failure Location:		
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured None	Number of Deaths None	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available). TL* THE CONTACT OWNS A 2019 CHRYSLER PACIFICA. WHILE AT AN INTERSECTION, THE VEHICLE STALLED WHILE THE ACCELERATOR PEDAL WAS DEPRESSED. WHEN THE CONTACT DEPRESSED THE ACCELERATOR PEDAL AGAIN, THE VEHICLE RETURNED TO NORMAL. THE VEHICLE WAS TAKEN TO VICTOR CHRYSLER DODGE JEEP RAM (6560 ANTHONY DR, VICTOR, NY 14564, (585) 381-5337) TO BE DIAGNOSED, BUT A FAILURE WAS NOT LOCATED. THE FAILURE RECURRED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 1,200. <i>Correction - When trying to accelerate into traffic - the accelerator did not respond - then all of a sudden surged forward - very dangerous - This happened three times since I got the car on March 8th - the last time was April 11th - The dealer checked it but could not find the problem - it is going in to the dealer to be checked again on May 13th.</i>					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY		
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					