

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [REDACTED]
Subject: FW: blower actuator; reference # 1119528 AND TRUE safety issue
Date: Friday, May 10, 2019 12:22:52 PM

Complaint

From: [REDACTED]
Sent: Thursday, May 09, 2019 1:13 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: blower actuator; reference # 1119528 AND TRUE safety issue

The report is incomplete in that it does not state that there had been a recall on this vehicle because of this problem with the recall on those manufactured up til May, 2015.

Obviously, the problem was not solved as our van was manufactured in Sept. 2015.

The recall needs to be extended and owners who have already paid for repairs should be reimbursed.

A TRUE SAFETY issue:

additionally, we've taken this van twice to have the van worked on. The mechanic said that the 'reading' said that the driver was a slow driver with a low profile. I've been told to quit driving like a 'grandma' (which I am) but..... when a person is out on the interstate, driving in St. Louis, etc even in little old Effingham, IL, any time is a horrible time (LIFE THREATENING) for the vehicle to have very slow acceleration. Our son recently took it to Michigan from down here in southern Illinois and he said that the van is doing again. He said that it was cutting out (great hesitation) when he needed to pick up speed quickly. (and a person can't always avoid the need to quickly accelerate). So, we need to take it into the shop again.

I have informed all the members of my family in no uncertain terms that if there is an accident in this vehicle, this issue is to be thoroughly investigated even if lawyer has to be hired.

This van was professionally modified to hold a motorized wheelchair with my daughter in the chair (not driving) so any accident in this vehicle will have an even higher risk of major catastrophe!!

Please address these issues.

[REDACTED]
Ingraham, IL
[REDACTED]

Ph. [REDACTED] and/or email: [REDACTED]

