

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

[REDACTED]
Kent, Ohio [REDACTED]
[REDACTED]

MAR 26 2019

CL-11195070-9751

6 March 2019

National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20690

FCA US LLC
PO BOX 21'-807
Auburn Hills, MI 48221

Dear Sir,

I have a Chrysler 2018 Pacifica Limited with Active Cruise Control (ACC). I appreciate and regularly use the ACC. I find it generally reliable and very useful EXCEPT when my vehicle and the target vehicle are not on the same plane.

That is if my vehicle is on a slight incline OR slight decline relative to the target vehicle the icon on the dash does not reliably show the presence of a vehicle ahead. The difference in the plane of the two vehicles need be only a few degrees. The distance between the vehicles is well within the usual detection distance. The result is that NO slowing or braking action is initiated by the ACC and if no manual braking is initiated my vehicle would slam into the vehicle ahead.

This condition apparently is NOT correctable in which case there should be a clear warning of the possible conditions written into the Owner's Manual.

Sincerely,

[REDACTED]

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Kent, Ohio

CLEVELAND OH 443

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Washington, DC 20690

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