



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 26-MAR-2019
MAY 22 2019
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OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: EAST NORTHPORT State: NY Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address:
Evening Telephone Number:

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1HD1MDD12JB [REDACTED]
Make: HARLEY-DAVIDSON Model: FLHTCUTG Model Year: 2018
Date Purchased: 3-18 Dealer's Name and Telephone Number: Nassar H-D in Bellmore N.Y.
Original Owner: [initials] Dealer's City: Bellmore State: N.Y. Zip Code: [REDACTED] Engine: No. Cylinders: 2 Fuel Type: GAS
Transmission Type: Standard Antilock Brakes: Powertrain: Multiple Failure: none Incident Date(s): 05-NOV-2018
Cruise Control:

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 100000 POWER TRAIN Failure Mileage: none Failure Speed: none

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):
DOT No. (Example: DOTM19ABC036) Original Equipment: Failure Location:
Prior Repair:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2018 HARLEY-DAVIDSON TRI GLIDE ULTRA (FLHTCUTG). THE CONTACT STATED THAT NHTSA CAMPAIGN NUMBER: 18V734000 (POWER TRAIN) EXCEEDED A REASONABLE AMOUNT OF TIME FOR REPAIR. THE CONTACT RECEIVED THE RECALL NOTIFICATION IN NOVEMBER OF 2016. HARLEY-DAVIDSON OF NASSAU COUNTY (2428 SUNRISE HWY, BELLMORE, NY 11710) STATED THAT THE PARTS WERE UNAVAILABLE. THE MANUFACTURER WAS ALSO CONTACTED AND CONFIRMED THAT THE PARTS WERE UNAVAILABLE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. PARTS DISTRIBUTION DISCONNECT.

Bike (Harley Davidson) was repaired by dealer in the first week of April 2019 almost 6 month's later. No more action is needed for my bike

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

No Failure's, crashes or injuries happened during the 6 months it took to get work done.

No one should have to wait this long for a safety issue like this.

Thank you for all your help.



ATTACH ADDITIONAL SHEETS IF NECESSARY



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1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**



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POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

or write:

**one-call
Vehicle Safety Hotline
888-327-4228**

Vehicle Owners' Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

