

CL-11191160-5193

4/19/19

APR 24 2019

APR 29 2019

I had repairs done on
my 2013 Lincoln MKS.
I would like to be reimbursed,
as I am sure it was within
the warranty.

Could you help me please?

Thank
you,

[REDACTED]

home
cell

[REDACTED]

Hutsonville, IL

[REDACTED]



Reimbursement Request

Please fill out this form completely and print legibly

MEMBER INFORMATION

Membership number (16 digit): _____

Name: _____

Address: _____

City: Hutsonville

State: IL Zip code: _____

Contact numbers: Home _____

Cell: _____

Email: _____

FOR PROCESSING ONLY

Approved?: ☐ Yes ☐ No

Code: _____

Amount: _____

Processor initials: _____

Process date: _____

IMPORTANT: Any correspondence in regards to your reimbursement consideration request will be sent to the address you provide on this form. To change your address on our membership records, please go to AAA.com or contact your local AAA office.

ROAD SERVICE INFORMATION

Facility name: EWS

Date of service (mm.dd. yyyy): 1-23-2019 Time of service 4 PM

Type of problem: (check appropriate box)

☐ Flat tire

☐ Out of fuel

☐ Lockout/key made

☐ Accident/police call

☐ Jump-start

☒ Tow

☐ Winch/stuck

☐ Motorcycle coverage

Who was called?

☐ AAA local office

☐ AAA toll-free

☒ Called facility direct

☐ Did not call AAA

Reason AAA service was not used?

Called FORD DEALERSHIP who in turn
called wrecker

Additional comments:

THOUGHT FORD DEALERSHIP KNEW
CORRECT PROCEDURE FOR OWNERS

Vehicle year: 2013 Vehicle make: LINCOLN

Vehicle model: MKS

Breakdown location (address, cross streets or reference points): _____

City: Hutsonville

State: IL

Vehicle towed to (street, city, state):

DORSET FORD DEALERSHIP
MARSHALL, IL 62441

Miles towed: 20

Amount paid for service: \$ 125.00

If AAA service is available and not used, reimbursement will be limited to what it would have cost AAA to provide the covered service.

Signature: _____

Today's date: 2/8/19

Note: Please make a copy of this form and all attachments for your records. Applications that are not completed or accompanied with the original receipt(s) may be returned. Submit the application and original receipts to:

AAA - Road Service Reimbursement, 4010 S. 148th St., Omaha, NE 68137

Inquiries regarding your reimbursement request may be made by calling 866-255-6757.

REV081514

VIN # 1LNHL9BK4DG

57, K Miles

*Covered
by LINCOLN*



1500 N. Michigan P.O. Box 259
Marshall, Illinois 62441
(217) 826-2346

OMER COPY

[REDACTED]
[REDACTED]
HUTSONVILLE, IL [REDACTED]
PHONE: HOME [REDACTED]
WORK [REDACTED]

CUST# [REDACTED]

RO# [REDACTED]
START 1/28/19 08:23
BILLED 1/29/19 14:44
PO# [REDACTED]
WRITER CMW
APPROVAL CMW
PROMISED 1/28/19 17:00
DEDUCTIBLE \$0.00

Service Unit

OWNER: [REDACTED] UNIT# DG606002 2013 LINCOLN MKS CURR MIL 58,655.0
PROD DT: [REDACTED]
DELIVERED: [REDACTED] TRANSMISSION: 6-SPEED A
VIN: 1LNHL9DK4DG [REDACTED] ENGINE: 3.7L TI-VCT V6
CYLINDERS: 6
GVWR: 0

Repair Order Details

Problem #01

Customer

CONCERN: CUSTOMER STATES VEHICLE WONT START/ WAS TOWED IN EWS
CAUSE: TECH RAN DIAG. AND FOUND FUEL PUMP DRIVER MODULE WAS INOP
CORRECTION: TECH REPLACED FUEL PUMP DRIVER MODULE AND RETESTED. MODULE TESTED GOOD.

LABOR: 297.00*

PARTS:	1.00	AA8Z9D370B	MODULE - ENGINE FUEL	List	Unit	T/C	Ext	Price
					74.93			74.93*
Total Labor:								297.00
Total Parts:								74.93
REPAIR ORDER SUBTOTAL								371.93
TOTAL DISPOSAL/ENVIRONMENT								14.85
*SALES TAX								28.04
REPAIR ORDER TOTAL								414.82
CHARGED TO YOUR CREDIT CARD								414.82

Additional Payment Information

Acct#: Auth Code: [REDACTED]

***** VS

EntryMethod: Chipped

Approval: [REDACTED]

BatchNo: [REDACTED]

CreditSale

AmountTotal: \$414.82

Name: LISA SIVERLY

Mode:

AID: A0000000031010

TVR: 0080008000

IAD:

TSt F800

ARC:

CVM: Signature

I AGREE TO PAY THE TOTAL AMOUNT ACCORDING TO CARD ISSUER AGREEMENT.

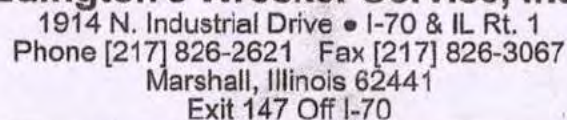
Disclaimer of Warranties

"The manufacturer warranty constitutes all of the warranties with respect to the sale of these items. The seller, **DORSETT FORD**, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this product."

TERMS: CASH UNLESS ARRANGEMENTS MADE

Customer agrees to be responsible for all reasonable charges incurred for the collection of this invoice and any other amounts due **DORSETT FORD** including service charges, collection costs and reasonable attorney fees. I hereby authorize the repair work hereinafter set forth to be done along with the necessary material AND AGREE THAT YOU ARE NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE, THEFT, OR ANY OTHER CAUSE BEYOND YOUR CONTROL or for any delay caused by unavailability of parts or delays in parts shipments by the supplier or transporter, I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on the vehicle to secure the amount of repairs thereto.

CUSTOMER SIGNATURE

2 TOTAL PARTS.....

In consideration of Edgington's Wrecker Service, Inc., we are removing this freight. It must be claimed in 30 days. If all charges are not paid and freight picked up, it will become the property of Edgington's Wrecker Service, Inc., Marshall, IL.

*****NOTE*** No Warranty on Used Tires.**

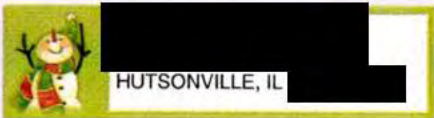
*****NOTE***** Wheels must be retorqued at 100 miles from install mileage.

DAMAGE RELEASE

I HAVE BEEN ADVISED MY VEHICLE MAY BE DAMAGED IF WINCHED, TOWED, UNLOCKED OR LEFT ON UNATTENDED PREMISES. I RECOGNIZE THE DIFFICULTY INVOLVED AND I AGREE NOT TO HOLD THE TOWING SERVICE RESPONSIBLE FOR SUCH DAMAGE SHOULD IT RESULT

I hereby authorize the above repair work to be done along with the necessary materials. You and your employees may operate above vehicle for purposes of testing, inspection, or delivery at my risk. An express mechanics lien is acknowledged on above vehicle to secure the amount of repairs thereto. It is also understood that you will not be held responsible for loss or damage to cars or articles left in cars in case of fire, theft or any other cause beyond your control.

PAY THIS AMOUNT



CHAMPAIGN IL 618

23 APR 2019 PM 4 L



NHTSA
1200 N. Jersey Ave -SE, W. Bldg.
Washington, D.C.
20590

20590-

