



STATE OF NEW YORK
OFFICE OF THE ATTORNEY GENERAL

MAR 18 2019

CL-11190691-8894

LETITIA JAMES
ATTORNEY GENERAL

DIVISION OF REGIONAL AFFAIRS
SUFFOLK REGIONAL OFFICE

March 7, 2019

[REDACTED]
Kings Park, NY [REDACTED]

Re: Our File Number: [REDACTED]
Subject: Hyundai Motor America

Dear [REDACTED]

On behalf of Attorney General Letitia James, I am writing to notify you that we have received your correspondence.

We appreciate your alerting us to this matter. We believe the agency shown below may be able to assist you and we are forwarding your correspondence there.

If you do not receive a response in the near future, please follow up directly with that agency. I suggest you attach a copy of this letter or, if appropriate, mention that you are adding new information.

Thank you for writing to our office. We will keep your correspondence on file for future reference.

Very truly yours,

Debra Siegler

Debra Siegler
Paralegal
Bureau of Consumer Frauds and Protection

cc: National Highway Traffic Safety Administration ✓
Office of Defects Investigation
1200 New Jersey Avenue, SE, West Building
Washington, DC 20590

T.G.O.
03/19/19
AS



ATTORNEY GENERAL
STATE OF NEW YORK
OFFICE OF THE ATTORNEY GENERAL
BUREAU OF CONSUMER FRAUDS AND PROTECTION
 300 MOTOR PARKWAY, SUITE 230
 HAUPPAUGE, NY 11788-5127
 Tel. (631) 231-2401 Fax (631) 435-0745

COMPLAINT FORM

Consumer Hotline For Hearing Impaired
 1 (800) 771-7755 TDD (800) 788-9898
 http://www.ag.ny.gov

JAN 30 2019

1. PLEASE BE SURE TO COMPLAIN TO THE COMPANY OR INDIVIDUAL BEFORE FILING.
2. PLEASE TYPE OR PRINT CLEARLY IN DARK INK.
3. YOU MUST COMPLETE THE ENTIRE FORM. INCOMPLETE OR UNCLEAR FORMS WILL BE RETURNED TO YOU.
4. MAKE SURE YOU ENCLOSE COPIES OF IMPORTANT PAPERS CONCERNING YOUR TRANSACTION.

ATTORNEY GENERAL
 SUFFOLK REGIONAL OFFICE

CONSUMER

Your Name [REDACTED] Home Tel. [REDACTED]
 Street Address [REDACTED] Bus. Tel. [REDACTED]
 City/Town Kings Park County Suffolk State N.Y. Zip [REDACTED]

COMPLAINT

Name of Seller or Provider of Services Corporate
Kia Hyundai - Atlantic
 Street Address 193 Sunrise Hwy
 City/Town West 35th St State NY Zip 11795
 Tel.# 631-587-0700

Name of Other Seller or Provider of Services
 Street Address
 City/Town State Zip
 Tel.#

Date of Transaction 7-16 Cost of Product or Service 39,000 How paid (Check those which apply)

Did you sign a contract? Yes () No Where? Finance Date

Was product or service advertised? () Yes No Where? Date

Type of Complaint (e.g., car, mail order, etc. Use reverse to provide details) DANGER TO DRIVER

Date you complained to company or individual Person Contacted Job Title
 () By Mail By Telephone () In person () Other

Nature of Response Date of Response

Has matter been submitted to another agency or attorney? () Yes () No If yes, give name and address:

Is court action pending? () Yes () No If yes, please describe as necessary:

ADDITIONAL INFORMATION

Manufacturer of Product Hyundai Phone # 714-965-3000

Address 10550 Talbert Ave. Fountain Valley CA 92708 Extended

Product Model or Serial Number KN8J3CAH86L [REDACTED] Warranty Expiration Date 2021

Did business arrange financing? Yes () No If yes, name and address of bank or finance company:
TD BANK

PLEASE DESCRIBE COMPLAINT ON REVERSE SIDE

Briefly describe your complaint

Car Engine died while driving on the Lt Expressway with no notice. It was during pouring rain in Aug. 2018 - while my daughter age [redacted] was driving with my 2 grandchildren and age [redacted] and a Family Dog were in the back. It is only because of her quick response and the Grace of God there was no tragedy. Police ^(11:25) saw her on the road stopped in a dangerous spot and stopped to keep her safe until we got there.

What form of relief are you seeking? (e.g., exchange, repair or money back, etc.)

A Full investigation and exposure + correction for safety ~~to~~ All

Who referred you to this office?

No one - has contacted us by Hyundai to address this matter as they have with our Kia -

READ THE FOLLOWING BEFORE SIGNING BELOW:

PLEASE ATTACH TO THIS FORM PHOTOCOPIES of any papers involved (contracts, warranties, bills received, cancelled checks, correspondence, etc.) DO NOT SEND ORIGINALS.

NOTE: In order to resolve your complaint, we may send a copy of this form to the person or firm about whom you are complaining.

In filing this complaint, I understand that the Attorney General is not my private attorney, but represents the public in enforcing laws designed to protect the public from misleading or unlawful business practices. I also understand that if I have any questions concerning my legal rights or responsibilities, I should contact a private attorney. I have no objection to the contents of this complaint being forwarded to the business or person the complaint is directed against. The above complaint is true and accurate to the best of my knowledge.

I also understand that any false statements made in this complaint are punishable as a Class A Misdemeanor under Section 175.30 and/or Section 210.45 of the Penal Law.

Signature:

[Redacted Signature]

Date:

11/19

HAVE YOU ENCLOSED COPIES OF IMPORTANT PAPERS?

Return to: Office of the Attorney General
Suffolk Regional Office
Bureau of Consumer Frauds and Protection
300 Motor Parkway, Suite 230
Hauppauge, NY 11788

RECEIVED
NYS OFFICE OF THE

JAN 30 2019

ATTORNEY GENERAL
SUFFOLK REGIONAL OFFICE

1/28/2019

To Whom it May Concern,

I have waited to
send my paperwork because
I was waiting to see
if the Hundai Car Company
would send us the same

Product Improvement Campaign
Paper for my Husband

[REDACTED] Car which
had the exact same thing
happen to it.

But to this date we
have not received any
PIC Notice!

So Dangerous

Please investigate
before there is a
Tragedy!

Thanking you

[REDACTED]

MID-ISLAND NY 117

28 JAN 2019 PM 1 L

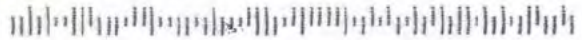


Hempstead Park, N.Y.

RECEIVED
NYS OFFICE OF THE
JAN 30 2019
ATTORNEY GENERAL
SUFFOLK REGIONAL OFFICE

*Bureau of Consumer Frauds
and Protection
30 Motor Parkway
Suite 230
Hempstead, N.Y. 11788*

1-788-999955



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Office of the Attorney General
Suffolk Regional Office
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Hauppauge, New York 11788

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