

This is a copy of your Report to the U.S. Consumer Product Safety Commission submitted on 3/24/2019

Incident Details

Document Number: 11930297A

Report Number: 20190324-514EE-2147382016

Report Submitted Date: 3/24/2019

Who You Are: Consumer

Incident Description:

I own a 2013 Subaru WRX, the milage is approximately 47,000 miles. The vehicle is stock, with no modifications.

On March 9, 2019, while traveling at 65 MPH on the highway, my engine failed. The following warning lights turned on: oil pressure, low tire pressure, and check engine. I coasted to the side of the highway.

I had it towed to a Subaru dealership, and was told the engine seized. They guessed it was due to a broken turbo, but did not dismantle the engine sufficiently to determine the cause with certainty. I was charged \$126 for this.

My car is a member of a class action settlement, which is viewable online here: <http://www.enginebearings.settlementclass.com>

Long story short, Subaru WRX and Subaru WRX STI vehicles made between 2012-2017 have engines which contain faulty parts that are subject to premature failure.

To the best of my knowledge, there has been no recall.

However, one could argue that Subaru has found a way to essentially monetize the recall process.

Both the Subaru dealership and Subaru corporate informed me the next step is for me to pay an additional \$690 to the dealership for a "complete tear down" of the engine. The dealership will then tear down my engine, document what they find, and send that information to Subaru Corporate. Subaru Corporate will then make a determination as to whether they will cover the cost of repairs, or whether I am to pay for them.

I have spoken with Subaru Corporate and two Subaru dealerships in my area, and each of the three has informed me this is the official corporate policy of handling the defective engine connecting rods and main bearings issue inherent with their engines.

Incident Date: 3/9/2019

Incident Street or Highway - Location:

Victim Details

First Name: [REDACTED]

Last Name: [REDACTED]

Injury Information: Incident, No Injury

Victim is of Hispanic/Latino origin? No

Race: White

Other Race/Ethnicity:

My Relationship to Victim: Self

Gender: Male

Age when incident occurred: [REDACTED] Years

Address: [REDACTED], Pennsylvania, [REDACTED] United States

E-mail: [REDACTED]

Phone Number: [REDACTED]

First Name: [REDACTED]

Last Name: [REDACTED]

Injury Information: No Incident, No Injury

Victim is of Hispanic/Latino origin? No

Race: White

Other Race/Ethnicity:

My Relationship to Victim: My Spouse

Gender: Male

Age when incident occurred: [REDACTED] Years

Address: [REDACTED], Pennsylvania, [REDACTED], United States

E-mail: [REDACTED]

Phone Number: [REDACTED]

First Name: [REDACTED]

Last Name: [REDACTED]

Injury Information: Incident, No Injury

Victim is of Hispanic/Latino origin? No

Race: White

Other Race/Ethnicity:

My Relationship to Victim: My Child

Gender: Female

Age when incident occurred: [REDACTED] Years

Address: [REDACTED], Pennsylvania, [REDACTED], United States

E-mail: [REDACTED]

Phone Number: [REDACTED]

Product Details

Product Description: 2013 Subaru Impreza WRX Limited / DXP

Product Category: Automobile

CPSC does not guarantee the accuracy, completeness, or adequacy of the contents of the Publicly Available Consumer Product Safety Information Database on SaferProducts.gov, particularly with respect to information submitted by people outside of CPSC.

Product Type:

Brand Name: Subaru Imreza WRX

Manufacturer /
Importer /

Private Labeler
Name:

Model Name or
Number: 2013 Subaru Impreza WRX Limited / DXP

Serial Number:
Date

Manufactured:

Manufacturer
Date Code:

Manufacturer Not specified
Address:

Manufacturer
Website URL:

Manufacturer
Phone Number:

Retailer:

Retailer State:

Additional Details

Purchase Date:

I still have the Yes
product in my
possession.

The product was No
damaged before
the incident.

The product was No
modified before
the incident.

Have you Yes
contacted the
manufacturer?

If not, do you N/A
plan to contact
them?

Explanation:

Your Contact Information

First Name: [REDACTED]

Last Name: [REDACTED]

Address: [REDACTED] Pennsylvania, [REDACTED] United States

E-mail [REDACTED]

Phone Number: [REDACTED]

Consent

May we include Yes, you may include my Report with any attachments on SaferProducts.gov.
your Report,
including any
documents or

CPSC does not guarantee the accuracy, completeness, or adequacy of the contents of the Publicly Available Consumer Product Safety Information Database on SaferProducts.gov, particularly with respect to information submitted by people outside of CPSC.

photographs that
you have
attached to your
Report, but
without your
name and
contact
information, in
CPSC's Public
Database?

May we release
your name and
contact
information to
the product
manufacturer /
importer /
private labeler
identified in your
Report?

No, do not release my name and contact information to the product manufacturer / importer/ private labeler.

I certify that I Yes
have reviewed
the Report and
that the
information
provided in this
Report is true
and accurate to
the best of my
knowledge,
information, and
belief.

OMB Control Number 3041-0146