

Safety Issue Type: Complaints

March 18 2019 NHTSA ID Number: 11187441

Components: UNKNOWN OR OTHER

NHTSA ID Number 11187441

Incident Date March 17 2019

Consumer Location RAVENNA, OH

Vehicle Identification Number 1GB6G5CGF11*****

AL-11187441-3484

Complaint Summary

CRASH No EXIT DOOR LATCH FAILED. I AM LOCKED IN THE VEHICLE. THERE IS A
FIRE No YOUTUBE VIDEO SHOWING THE PROBLEM [HTTPS://YOUTU.BE/T6R5C](https://youtu.be/T6R5C)
INJURIES 0 SMXZQ NOTE I AM AN ENGINEER AND KNOW THE NHTSA SYSTEM. AS I
DEATHS 0 WRITE THIS, I AM IN THE VEHICLE BUT THE EXIT DOOR WILL NOT OPEN. I
HAVE LEARNED THE PART IS TRIMARK LATCH 060-0650. THERE ARE A
NUMBER OF SIMILAR COMPLAINTS POSTED ONLINE. THIS FAILURE HAS
POTENTIALLY FATAL CONSEQUENCES AS SOME MAY NOT BE ABLE TO
ESCAPE IN CASE OF FIRE OR ACCIDENT. AS YOU CAN SEE IN THE
ATTACHED PICTURE FROM TRIMARK ON-LINE CATALOG, THEY ALREADY
KNOW OF THE PROBLEM BUT HAS NOT CONTACTED OF THE THOUSANDS
OF AFFECTED VEHICLES. BASED ON THE VIDEO AND MY BACKGROUND AS
AN ENGINEER I FULLY EXPECT TO BE ABLE TO OPEN THE EXIT DOOR
SOMETIME LATER TODAY. I AM CONCERNED THAT NOT EVERYONE MAY
HAVE THE KNOWLEDGE, TOOLS OR PHYSICAL CAPABILITY NEEDED TO
OPEN THE EXIT DOOR AS SEEN IN THE VIDEO. I WOULD REQUEST YOU
HAVE TRIMARK TAKE ACTION BEFORE SOMEONE DIES.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
COACHMEN	LEPRECHAUN	2016

PLEASE CANCEL AND WITHDRAW THIS COMPLAINT,
WHILE MAKING THE REPAIR, I CONFIRMED THE PROBLEM
WAS NOT THE DOOR LATCH MADE BY TRIMARK BUT
A LOOSE SCREW, INSTALLED BY COACHMEN THAT JAMMED
THE DOOR CLOSED.

Ravenna, OH

CLEVELAND OH 440

23 MAR 2010 PM 7 L



US DOT
NHTSA
ODI (NVS-210)
1200 NEW JERSEY AVE SE
WEST BUILDING
WASHINGTON, DC

20590

20590-

