



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

1201 New Jersey Avenue, SE
Washington, DC 20590

June 13, 2019

[REDACTED]
Lawrenceville, VA [REDACTED]

NEF-109 cjb
Ref. No. 11186490

Dear [REDACTED]

Thank you for your correspondence concerning your model year (MY) 2015 Honda Accord vehicle. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your correspondence. We regret any inconvenience our delay in responding may have caused you.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the completion rates and adequacy of manufacturers' recall campaigns.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. We are aware of NHTSA Safety Recall Campaign No. 17V-418, which addresses a problem with the battery management system (BMS) in certain MY 2013 through MY2016 Honda Accord vehicles. The case for the battery sensor, part of the BMS, may allow water to get in, potentially causing an electrical short. Under certain conditions, corrosion of the components could lead to an electrical short and increases the risk of a fire. The repair involves a dealer inspection and applying an adhesive or replacing the battery sensor, based on its condition.

As stated, the safety defect identified in Recall 17V-418 is an electrical short at the battery sensor that may cause a fire. Also, the charging system problem indicator may illuminate prior to the short. However, pre-mature battery drain was not identified as a condition caused by safety defect. We recommend that you contact Honda and schedule an appointment with your dealer. They can determine the exact cause of the battery drain problem and if it was caused by the safety defect.

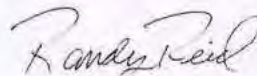
Please note that Chapter 301 of Title 49 of the United States Code (U.S.C.) requires a manufacturer of motor vehicles or motor vehicle equipment that contain a defect relating to motor vehicle safety or fail to comply with a Federal Motor Vehicle Safety Standard to remedy

the defect or noncompliance one time without charge. Also, our statute does not require manufacturers to cover additional costs associated with a safety recall, such as damage caused by the defect.

The information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention. For your information, an explanation of NHTSA's investigation and recall process is on our website at www.nhtsa.gov/sites/nhtsa.dot.gov/files/documents/mvdefectsandrecalls_808795.pdf.

Should you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, we would appreciate it if you would complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at our website.

Sincerely,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement