

JUN 25 2019

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CARLE PLACE, NY

CL-11185412-3659

May 31, 2019

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

NYS Department of Motor Vehicles
POB 2955
Albany NY 12220-0955

Re: Air Bag Recall
VIN #: WAULFAFH4C

Dear Sir/Madam:

I am in receipt of your notice regarding my airbag recall. Please be advised for the past several years I have been receiving recall postcards. Each and every time I telephoned Audi of Huntington and was told the part was not available. The calls always ended with the service department representative advising me that when they have the replacement part, they will contact me.

To date I have not been contacted as promised. To date, each time I call I am told the same thing. On March 8, 2019, I filed an online complaint with the NHTSA [tracking number 11185412]. I have yet to hear from them about the status of my complaint.

On May 8, 2019, I sent a letter to Audi of America advising them that my calls to Audi of Huntington have been a waste of time. I further advised them that should I suffer an injury as a result of their failure to do the recall work, I would name Audi of America and Audi of Huntington as additional defendants.

Perhaps NYS DMV can persuade Audi that their conduct in this regard is unacceptable and they should immediately do the recall work.

CC: Audi of America, POB 217022, Auburn Hills MI 48321
Audi of Huntington, 363 E. Jericho Tpke, Huntington Station NY 11746
NHTSA, 1200 New Jersey S.E., Washington D.C. 20590

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7.1.19
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Department of Motor Vehicles

May 2019

MELVILLE, NY

WHAT YOU NEED TO KNOW

- Your vehicle has an urgent airbag recall.
- The airbag could injure or even kill you and your passengers.
- The repair is **FREE** at any Audi-authorized dealer.
- Visit www.audiusa.com/dealers-webapp/map to find your nearest dealer and make an appointment. Or, call 800-822-2834.

URGENT AIRBAG SAFETY RECALL: IMMEDIATE ACTION REQUIRED!

This notice applies to a vehicle registered in your name: WAULFAFH4CN006158

Dear HOWARD D WEISINGER,

The Department of Motor Vehicles (DMV) is contacting you personally because your Audi has a recalled airbag that could kill or seriously injure you and your passengers.

The DMV has received information from Audi that the vehicle that is currently registered in your name with the Vehicle Identification Number WAULFAFH4CN006158 has been recalled. If the airbag deploys, in some cases, a part within the airbag may explode and spray sharp metal fragments or shrapnel toward you and your passengers.

According to records from Audi, your vehicle has not been repaired yet. The potentially lifesaving repair is **FREE** and parts are available now. Please **immediately call a Audi dealer** for more information or to schedule a **FREE** repair.

What should you do?

- **Immediately** contact a local Audi dealer to schedule a **FREE** repair.
- Visit www.vw.com/find-a-dealer or call 800-822-2834 to find your nearest Audi dealer.
- If you think you have already taken action on this recall, visit www.NHTSA.gov/recalls or www.airbagrecall.com and enter your vehicle's VIN to verify and ensure that no other recalls have been issued for your vehicle.



ENTER YOUR VIN

IF YOU NO LONGER OWN THIS VEHICLE: DISREGARD THIS LETTER

Please encourage your family and friends to check for vehicle safety recalls using their VIN at www.NHTSA.gov/recalls or www.airbagrecall.com. You and your family's safety on New York roadways is our top priority.

Please act NOW to protect yourself and your passengers.

If you believe that Audi or your Audi retailer is unable to remedy the defect without charge within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590, or you may call the toll-free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to NHTSA.gov. In cooperation with the New York DMV, the cost of this letter was paid for by Audi. Taxpayer dollars were not used.

[REDACTED]

From: U.S. DOT National Highway Traffic Safety Administration <donotreplyodi@dot.gov>
Sent: Friday, March 8, 2019 4:13 PM
To: [REDACTED]
Subject: Thanks for Letting Us Know About Your Vehicle

This email is to confirm we received your vehicle complaint submitted to the National Highway Traffic Safety Administration (NHTSA). Thank you for this public service as it is through actions like yours that together we can save lives on America's roadways.

Your tracking number assigned by NHTSA for this issue is **11185412**. Please keep this number for your records and for future reference. Once your complaint has been processed, you will be able to view it online and find any related documents. Please allow two business days for NHTSA to review your complaint.

What happens next?

Your complaint will be reviewed by NHTSA technical staff and entered into our database. If any additional information is needed, a NHTSA investigator will contact you.

Every complaint is taken seriously, reviewed in detail and analyzed for defects trends. Your complaint is important because it helps to inform NHTSA, other vehicle owners and manufacturers about potential safety concerns. Such information helps save lives, and we encourage you to share the resources available at www.SaferCar.gov with your family, friends and others in your community.

Will my vehicle be recalled?

When a manufacturer or NHTSA determines that a car or item of motor vehicle equipment creates an unreasonable risk to safety or fails to meet minimum safety standards, the manufacturer is required to fix that car or equipment. That can be done by repairing it, replacing it, offering a refund (for equipment) or, in rare cases, repurchasing the car.

If your vehicle is included in a recall, the manufacturer will contact you. [Sign up to receive recall email alerts from NHTSA](#) if there's ever a recall involving your vehicle.

If you have any other questions regarding your complaint, please contact NHTSA's Office of Defects Investigation:

- Phone: 888-327-4236, Monday-Friday, 8:00AM to 8:00PM EST (Spanish-speaking representatives available)
TTY: 888-424-9153
(Please have your ODI number referenced above available.)
- Email: <https://www.nhtsa.gov/about-nhtsa/contact-us>
(Please indicate your ODI Number referenced above in the contact form.)

Thank you for contacting us and playing a critical role in helping to keep our roads safe.

PLEASE DO NOT REPLY TO THIS EMAIL, IT HAS BEEN AUTO-GENERATED.

To find out more about NHTSA, visit SaferCar.gov, and follow us on [Facebook](#) and [Twitter](#).

[Review our Privacy Policy.](#)

[REDACTED]
CARLE PLACE, NY [REDACTED]
[REDACTED]
[REDACTED]

May 8, 2019

AUDI of America
POB 217022
Auburn Hills MI 48321

Re: Airbag Recall Notice

Dear Sir/Madam:

Enclosed is yet another postcard I received advising me that I should call my dealer to have my airbag replaced. Over the past few years, I have been calling to have the recall work performed. Each and every time I was told they do not have the "part". I continue to receive these recall postcards but you cannot perform the work.

In the event I have an accident and am further injured by the defective airbag be assured I will name Audi of America and Audi of Huntington as additional defendants.

I this issue will be resolved soon but I have been waiting years and you have failed to do the recall work. Please be guided accordingly.

Very truly,

[REDACTED]



CARLE PLACE NEW YORK

NHTSA
1200 New Jersey S.E.
Washington D.C. 20590

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