

APR 03 2019

CL-11184978-3378

March 26, 2019

**NHTS
US Department of Transportation
NHTSA Headquarters
Office of Defects Investigation
(NVS-210)
1200 New Jersey Ave SE West Building
Washington DC 20590**

To Whom It May Concern:

Re: NHTSA Tracking Number 11184978

My husband and I are the original owners of a 2012 GMC Yukon Denali (Vin # 1GKS2EEF4CR [REDACTED]). Overall, we have been very happy with this vehicle. It has proven to be very reliable. However, about one month ago, it suddenly developed a crack in the dashboard near the passenger side airbag. In doing a little research, I have found that many other people have had a similar experience. This problem seems to have affected the following models:

Cadillac Escalade

GMC Yukon

GMC Sierra

Chevrolet Silverado

Chevrolet Tahoe

Chevrolet Suburban

Chevrolet Avalanche

My concern is with the fact that this crack is very close to the passenger airbag and this is a safety concern. Because of the compromised integrity of the dashboard, if the airbags were to deploy in an accident, pieces of the dashboard may be thrown about the vehicle causing damage to the occupants. I'm also concerned that the airbags may not even work properly because of this defect.

I am urging you to open an investigation into this matter as you have several complaints regarding this very same issue on your website.

Sincerely,

[REDACTED]

San Marcos, CA [REDACTED]

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San Marcos, CA

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