



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

22-FEB-2019

Reference No.  
11181805

JUN 12 2019

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]  
Address [REDACTED]  
City EKALAKA State MT Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1G4HR54K11U [REDACTED]  
Make BUICK Model LESABRE Model Year 2001  
Date Purchased 2001 Dealer's Name and Telephone Number Not Born Motors inc. 406-234-4480 Engine: No: Cylinders Fuel Type:  
Original Owner  Dealer's City miles City State MT Zip Code 59301  
Transmission Type  Antilock Brakes Powertrain Multiple Failure: Incident Date(s) 12-FEB-2019  
 Cruise Control

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Codes: FUEL/PROPULSION SYSTEM (PWS), 060000 ENGINE (PWS) Failure Mileage 70000 Failure Speed 0

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)  
DOT No. (Example: DOTM19ABC036)  Original Equipment Failure Location:  
 Prior Repair  
Tire Component Code Tire Failure Type:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: Date Manufactured: Model No./Name:  
Seat Type: Installation System:  
Child Seat Component Code: Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury (ies).)

Crash  Yes  No Fire  Yes  No  
Number of Persons Injured Number of Deaths Reported to Police N

**Narrative Description of Incident(s), Crash(es), and Injury (ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 2001 BUICK LESABRE. THE CONTACT STATED THAT A FIRE IGNITED WITHOUT WARNING UNDER THE HOOD AFTER THE DRIVER EXITED THE VEHICLE. WHEN THE HOOD WAS OPENED, THE CONTACT NOTICED THAT THE ENGINE COVER FOR THE ENGINE ASSEMBLY AND FUEL SYSTEM HAD FLOWN OFF. THE FIRE EXTINGUISHED ON ITS OWN. THE VEHICLE REMAINED PARKED AT THE CONTACT'S RESIDENCE DUE TO THE FAILURE. THE VEHICLE WAS NOT INCLUDED IN NHTSA CAMPAIGN NUMBER: 04V090000 (FUEL SYSTEM, GASOLINE) AND NHTSA ACTION NUMBER: EA02030 (FUEL SYSTEM, GASOLINE); HOWEVER, THE VEHICLE EXHIBITED THE SAME FAILURES AS THE RECALL AND NHTSA INVESTIGATION. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE DEALER WAS NOT CONTACTED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE VIN WAS NOT AVAILABLE. THE APPROXIMATE FAILURE MILEAGE WAS 70,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

My son is a fire fighter and a reserve police officer. He was present when the car blew.

When I spoke with General Motors, they said I needed to take the car to the nearest certified General Motors mechanic, which is in Belle Fourche S.D. 100 miles away. I will have to hire someone to haul it.

The fire started when my son turned the key to start my car. The car had been sitting for about a week.

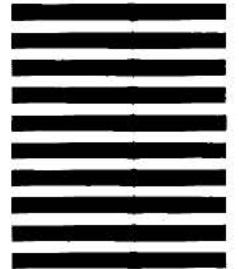
If you need more info please call me. [REDACTED]

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382  
Official Business  
Penalty for Private Use \$300



NO POSTAGE  
NECESSARY  
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IN THE  
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**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NEF-100  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382**



**Think your vehicle  
has a safety defect?**



**Also:**

**Use the enclosed  
form to file a report.**

**or visit:**

**www.safercar.gov**

**or call:**

**Vehicle Safety Hotline  
888-327-4296**

Vehicle Owners Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration