



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 21-FEB-2019  
**MAY 22 2019**  
Repository   
Reference No.: 11181639

**OWNER INFORMATION (Type or Print)**

Name: [REDACTED]  
Address: [REDACTED]  
City: MORENO VALLEY State: CA Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address:  
Evening Telephone Number: [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: JN1DA31A43 [REDACTED]  
Make: NISSAN Model: MAXIMA Model Year: 2003  
Date Purchased: [REDACTED] Dealer's Name and Telephone Number: Ace Auto Group  
Original Owner:  No Dealer's City: Fontana State: CA Zip Code: 92861  
Engine: No: Cylinders: [REDACTED] Fuel Type: [REDACTED]  
Transmission Type: [REDACTED] Antilock Brakes:  Powertrain: yes Multiple Failure: yes Incident Date(s): 14-FEB-2018  
 Cruise Control

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 140000 AIR BAGS Failure Mileage: 185,000 Failure Speed: 45

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]  
DOT No. (Example: DOTM19ABC036): [REDACTED] Original Equipment:  Prior Repair:  Failure Location: Albuquerque, New Mexico  
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]  
Seat Type: [REDACTED] Installation System: [REDACTED]  
Child Seat Component Code: [REDACTED] Failed Part: Air bag

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: 2 Number of Deaths: 1 Reported to Police: N

**Narrative Description of Incident(s), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\* TAKATA RECALL. THE CONTACT OWNS A 2003 NISSAN MAXIMA. THE CONTACT EXITED A PARKING AREA TO ENTER A HIGH TRAFFIC LOCATION. WHILE THE CONTACT WAS TRAVELING STRAIGHT AT 45 MPH, ANOTHER VEHICLE DRIVING AT A HIGH RATE OF SPEED CRASHED INTO THE FRONT PASSENGER SIDE OF THE CONTACT'S VEHICLE. NONE OF THE AIR BAGS DEPLOYED. A GRAY SUBSTANCE EMITTED INSIDE THE VEHICLE. THE DRIVER SUSTAINED MINOR WHIPLASH. THE FRONT PASSENGER EXPERIENCED HEAD TRAUMA AND INTERNAL INJURIES, WHICH RESULTED IN THE FATALITY OF HER UNBORN CHILD. A POLICE REPORT WAS NOT FILED. THE VEHICLE WAS SOLD TO A SALVAGE YARD. MELLOY NISSAN (7707 LOMAS BLVD NE, ALBUQUERQUE, NM 87110, (505) 545-6420) WAS NOTIFIED OF THE CRASH. THE VEHICLE WAS EXTENSIVELY DAMAGED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE AND INVESTIGATED THE NON-DEPLOYMENT, BUT INDICATED THAT THERE WAS NO AIR BAG FAILURE. THE FAILURE MILEAGE WAS NOT AVAILABLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Basically what happened was because of the defective airbag in my 2003 Nissan Maxima I got in car accident that lead to the death of my unborn baby. I feel that everyone should know about this issue

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue SE, Washington, D.C. 20077-9382  
Official Business  
Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



**BUSINESS REPLY MAIL**  
FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC  
POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NEF-100  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

[www.safercar.gov](http://www.safercar.gov)

or call:

Vehicle Safety Hotline  
888-327-4236

Vehicle Owners' Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration