



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, DC 20590

[REDACTED]
Lake Havasu City, AZ [REDACTED]

NEF-109 ela
Ref. No. 11181259

Dear [REDACTED]

Thank you for the letter about your model year (MY) 2008 Chevrolet Corvette convertible. I am pleased to respond.

The National Highway Traffic Safety Administration (NHTSA) is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the completion rates and adequacy of manufacturers' recall campaigns.

We appreciate the report you provided. Reports from motorists are a very important source of information for NHTSA. We received a previous report from you regarding your vehicle problem through our www.nhtsa.gov website on September 19, 2019. Please note that when a motorist contacts NHTSA, their complaint does not automatically open a formal investigation by our agency. The information from your report was entered into our complaint database and reviewed by our staff to determine if a safety defect trend exists that may require our attention. NHTSA staff may follow up and contact a vehicle owner who submitted a complaint if we require additional information.

NHTSA's Office of Defects Investigation received reports similar yours about fuel leaks in certain Chevrolet Corvette vehicles. As such, ODI reviewed this problem with General Motors (GM) to determine the root cause and an appropriate corrective action. As a result of our discussion, On September 9, 2016, GM announced a Special Coverage Adjustment Program (Bulletin No. 15862).

You reference the special coverage adjustment program in your letter. Some MY 2007 through MY 2013 Chevrolet Corvette vehicles may have a condition where a fuel odor is detected, fuel droplets appear below the left-hand fuel tank with fuel gauge level above 1/2, or a malfunction indicator lamp illuminates due to a leak path in the left-hand fuel pump module flange. This special coverage covers the condition described above for a period of 10 years or 120,000 miles, whichever occurs first, from the date the vehicle was originally placed in service. According to

your MY 2008 Corvette's in-service date, it has exceeded the time limitation to be eligible for repair under the special coverage adjustment program.

Please note that manufacturers may issue a special coverage program to address a known problem and to restore customer satisfaction. However, the issuance of a special coverage program does not necessarily reflect the existence of a safety-related defect in accordance with our statute, the National Traffic and Motor Vehicle Safety Act. Therefore, NHTSA has no jurisdiction over repairs, expenses or reimbursement requests associated with such programs. We recommend that you continue to work with GM and a local dealer to reconsider your eligibility for a repair under the special coverage adjustment program or a comparable goodwill offer.

We added your letter to your previous report in our database. It will be used with other reports to identify any safety defect trends that may require our attention. You can learn more about NHTSA's investigation and recall process is on our website at https://www.nhtsa.gov/sites/nhtsa.dot.gov/files/documents/mvdefectsandrecalls_808795.pdf.

You may consider contacting your local Consumer Protection Agency or the Arizona Attorney General's Office regarding your problem and rights under the State laws. You may also ask your dealership for a meeting with a GM district manager regarding your problem. In addition, the Better Business Bureau (BBB) Auto Line offers free mediation/arbitration to resolve warranty disputes under guidelines established by the FTC. Remedies include repair, reimbursement, repurchase or replacement, depending on program eligibility. You can visit their website at www.bbb.org to file a complaint and review eligibility information, or call the BBB Auto Line at 800-955-5100.

If you have a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236. Also, owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be reviewed on our website.

Sincerely,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement